

SPECIAL LIBRARIES DIRECTORY

2020 – 2nd Edition



Australian Library and
Information Association

alia.org.au

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Introduction

ALIA's Special Libraries Working Group has put together this directory of special libraries to support collaboration.

The directory is not a comprehensive listing, but it does identify like-minded individuals working in similar situations. The aim is to enable people to share non-competitive information, insight, expertise, ideas and resources; to improve the sense of connectedness in a sector with many one-person libraries, and to strengthen special libraries' advocacy network.

We are conscious that there is some degree of duplication with other resources such as the National Library of Australia's Australian Libraries Gateway and the Western Australian Government Libraries Directory. We are also aware of the difficulty of keeping these listings current.

The directory will be updated as new information is received and we welcome further additions from special libraries. For queries about the directory, or to add your library to the collection, please email advocacy@alia.org.au.





FEDERAL

Attorney-General's Department

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Janet Gray
Address	4 National Circuit
City/Town	Barton
State/Territory	ACT
Post code	2600
Email	library@ags.gov.au
Phone	(02) 6253 7114
Website	www.ags.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	10
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Libero
Classification system/s	Moy's classification
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Collection focus is law and justice, we have extensive Australian and international legal resources. The department also manages policy relating to human rights, families and marriage amongst other areas. Our user groups are policy officers and lawyers.

Subject specialisations

- Law
- International Law
- Families
- Human rights
- Industrial relations

Skill sets offered to users

- Training for users

Australian Bureau of Meteorology

Library/information service name	National Meteorological Library
Service type	Sole library serving the organisation/ department/ agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Galina Brejneva
Address	700 Collins Street
City/Town	Docklands
State/Territory	VIC
Post code	3008
Email	library@bom.gov.au
Phone	(03) 9669 4472
Website	www.bom.gov.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Library of Congress Subject Headings, RDA: Resource Description and Access, UDC
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The National Meteorological Library supports the Bureau of Meteorology operations by providing relevant information services and products to the Bureau's staff. The Library also provides high quality information services to external customers including federal and state government departments, universities, meteorological agencies overseas, others with a particular interest in the science of meteorology and the public at large. The Library has been functioning since the Commonwealth Bureau of Meteorology commenced operations in 1908.

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Australian Competition and Consumer Commission

Library/information service name	ACCC Library & Research Service
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Stephanie Picozzi and Morgan Wilson
Address	23 Marcus Clarke St
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	library@accc.gov.au
Phone	(02) 6243 1292
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Our service is based on contacts via email, phone and messaging
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	SirsiDynix BlueCloud
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Newsletters, Alerts, Curated new journal articles in Discovery service
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The ACCC Library and Research Service is a small library which supports the research needs of the ACCC and the AER (Australian Energy Regulator). The Library has a closed stack physical collection based in Canberra. The collection has a focus on competition and consumer law, energy and other material which support ACCC & AER's regulatory, enforcement and policy roles.

Subject specialisations

- Competition law
- Consumer law
- Energy law
- General legal
- Economics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The ACCC Library also maintains a print collection of publications by the ACCC and its predecessor organisations (Trade Practices Commission, Prices Surveillance Authority etc)

Australian Film, Television and Radio School

Library/information service name	Jerzy Toeplitz Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Hayley Brown
Address	AFTRS, The Entertainment Quarter, Building 130
City/Town	Moore Park
State/Territory	NSW
Post code	2021
Email	library@aftrs.edu.au
Phone	(02) 9805 6440
Website	aftrs.edu.au/library

SOCIAL MEDIA

Facebook	www.facebook.com/aftrs.library/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	4
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm), weekends
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound); DVD, Blu-ray, U4K, VHS, Scripts, Computer Games
Library Management system	Horizon (SirsiDynix)
Classification system/s	Dewey Decimal Classification, Alphabetical
Curated services	Alerts, LibGuides, Emails, Facebook
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Recognised as Australia's leading library for the screen arts and broadcasting industries, The Jerzy Toeplitz Library was established in 1973. It houses an extensive and unique collection of film, television and radio specific resources and is staffed by experienced information professionals, who support the staff and students of AFTRS, industry professionals and members of the public.

Subject specialisations

- Screen arts
- Broadcasting industries
- Film
- Television
- Radio

Skill sets offered to users

- N/A

Australian Institute of Family Studies

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	N/A
Address	Level 4, 40 City Road
City/Town	Southbank
State/Territory	VIC
Post code	3006
Email	library@aifs.gov.au
Phone	(03) 9214 7888
Website	aifs.gov.au/our-work/resources/aifs-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	Staffing is 1.1 EFT (some backup provided by a re-assigned librarian)
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix Symphony
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We serve a government research institute focused on family studies; producer of "FAMILY" index database via Informit; small collection of rare grey literature, books, etc.; limited support to the public; established in 1980.

Subject specialisations

- Family studies (inc. family law, child abuse, family support services)

Skill sets offered to users

- N/A

Australian Institute of Marine Science

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Library service description

Mainly digital Information Services, operates Library, records Management and Registry. Marine Science based. Sole librarian and 1 records officer for 220 FTE

CONTACT DETAILS

Manager/main contact	Lisa Capps
Address	PMB No 3
City/Town	Townsville
State/Territory	QLD
Post code	4810
Email	l.capps@aims.gov.au
Phone	(07) 4753 4486
Website	N/A

Subject specialisations

- Marine Science

Skill sets offered to users

- Coaching, mentoring for information professionals

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	1 Records Officer
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Horizon - Sirsi Dynix
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides, Due to lack of staff it is difficult to offer Current Awareness
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Australian National Maritime Museum

Library/information service name	Vaughan Evans Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Karen Pymble
Address	Wharf 7, 58 Pirrama Road
City/Town	Pymont
State/Territory	NSW
Post code	2009
Email	karen.pymble@sea.museum
Phone	(02) 9298 3739
Website	www.sea.museum/discover/library

SOCIAL MEDIA

Facebook	@Sea.Museum
Twitter	@Sea.Museum
Instagram	@Sea.Museum
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	2
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, Electronic databases
Library Management system	Sydney Enterprise
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library's collection reflects the activities and collecting interests of the museum. It includes: Publications relating to our permanent exhibition themes; Standard reference sources on ships and shipping; Material relating to our temporary exhibitions; Specialist museum publications on topics like exhibitions design, conservation and restoration, museology and maritime archaeology; A collection of journals on shipbuilding, yachting and surfing (with an emphasis on non-current materials). Our clients consist of museum staff, family history, authors, academic researchers, maritime researchers.

Subject specialisations

- Ships and shipping
- Museum studies
- Maritime Heritage/Maritime Art
- Yachting
- Maritime archaeology

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Australian Nuclear Science and Technology Organisation (ANSTO)

Library/information service name	ANSTO Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

Curated services	Internal documents and updates on Library intranet
Reference service	Yes
Research service	No
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	ANSTO Library Information Desk
Address	Locked Bag 2001
City/Town	Kirrawee DC
State/Territory	NSW
Post code	2232
Email	nlhr@ansto.gov.au
Phone	(02) 9717 7755
Website	ansto.on.worldcat.org/discovery

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Library Technicians	2
Opening hours with staff assistance	Monday - Friday 8:45am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Microfiche, CD-Roms, DVD's, Technical Reports and Thesis
Library Management system	OCLC WMS, OCLC VDX, DSpace
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access, Library is converting from UDC to Dewey

Library service description

ANSTO Library is Australia's most comprehensive scientific centre for nuclear information. The collection contains 55,000 monographs, over 6,500 electronic journals, 1,700 print journal titles, over 200 databases, an extensive collection of technical reports dating from the 1950s, and a vast range of patents, standards, theses and nuclear literature.

Subject specialisations

- Nuclear science
- Materials engineering
- Chemistry
- Nuclear medicine
- Physics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

- ANSTO is a member of CAUL
- ANSTO is implementing ORCID and a new research information management system in the near future.

Australian Taxation Office

Library/information service name	Library Informaiton Services
Service type	Information service operating remotely from the physical library
Service location	ACT, NSW, SA, VIC

CONTACT DETAILS

Manager/main contact	Benjamin Cowell OR Paul Ede
Address	GPO Box 9977
City/Town	Civic Square
State/Territory	ACT
Post code	2608
Email	N/A
Phone	(02) 6216 1111
Website	www.ato.gov.au

SOCIAL MEDIA

Facebook	www.facebook.com/ato.gov.au
Twitter	twitter.com/ato_gov_au
Instagram	N/A
LinkedIn	www.linkedin.com/company/australian-taxation-office
Other	community.ato.gov.au/
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	3
Other	2 Contract Management and Procurement, 1 IT Development
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Physical and digital archive
Library Management system	SirsiDynix
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library Information Services provides a contemporary digital service to support ATO decision making and risk management. We support the research capability of the ATO by providing desktop and mobile library services including: eLibrary and eLibraryWiki research content; Collection focus: Taxation, Taxation law – domestic & international; research assistance; skilling and research support for online databases; current awareness and news alerting via News; point of contact for ATO copyright advice.

Subject specialisations

- Taxation
- Law
- Accounting

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Workflow management (JIRA)

Commonwealth Director of Public Prosecutions

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

Subject specialisations

- Law

Skill sets offered to users

- N/A

CONTACT DETAILS

Manager/main contact	Karen Collier
Address	28 Sydney Avenue
City/Town	Forrest
State/Territory	ACT
Post code	2603
Email	karen.collier@cdpp.gov.au
Phone	(02) 6206 5611
Website	www.cdpp.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	FIRST
Classification system/s	Moys
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library/information service name	CSIRO Library Services
Service type	Sole library serving the organisation/department/agency
Service location	ACT, NSW, NT, QLD, SA, TAS, VIC, WA

CONTACT DETAILS

Manager/main contact	Thomas Girke
Address	CSIRO Library Services, Private Bag 89
City/Town	Clayton South
State/Territory	VIC
Post code	3169
Email	thomas.girke@csiro.au
Phone	(03) 9545 7866
Website	www.csiro.au/en/Publications/Libraries

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Other	Approximately 30 professional library staff.
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access, Universal Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1926 CSIRO Library Services is the largest science and technology library in Australia. Collection strengths include physical sciences, Earth sciences, life sciences, computing, mathematics and statistics. The library services 5,000 staff across Australia.

Subject specialisations

- Physical sciences
- Earth sciences
- Life sciences
- Computing
- Mathematics and statistics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Department of Agriculture

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Karen Kidd
Address	7 London Circuit
City/Town	Canberra
State/Territory	ACT
Post code	2600
Email	library@agriculture.gov.au
Phone	(02) 6272 4270
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Symphony
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Library has been in operation for over 40 years. Collection: agriculture, agricultural economics, plant and animal biosecurity, forests, fisheries

Subject specialisations

- Agriculture
- Fisheries
- Biosecurity
- Forestry

Skill sets offered to users

- Training for users

Department of Foreign Affairs and Trade

Library/information service name	H. V. Evatt Library
Service type	Sole library serving the organisation/ department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Brad Hinton
Address	Level 1, 44 Sydney Ave
City/Town	Forrest
State/Territory	ACT
Post code	2603
Email	brad.hinton@dfat.gov.au
Phone	(02) 6261 2997
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sirsi Dynix
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The DFAT library serves Australian-based staff and overseas staff of the Department of Foreign Affairs and Trade. The collection focuses on core policy areas such as foreign policy, diplomacy, trade, international relations, foreign aid, international development, economics, politics, and country information. In addition, the collection supports corporate functions, including learning and development.

Subject specialisations

- Foreign Policy
- International relations
- Aid and international development
- Politics
- Economics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Knowledge Management

Department of Health

Library/information service name	Information Resources and Research Services
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Assistant Director
Address	136 Narrabundah Lane
City/Town	Symonston
State/Territory	ACT
Post code	2609
Email	IRRS@health.gov.au
Phone	(02) 6232 8611
Website	www.health.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	6
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	First and Horizon
Classification system/s	National Library of Medicine
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We provide a range of library services to Department of Health including TGA and some portfolio agencies in health policy, primary health care, aged and mental health care and support the research assessment of new therapeutic products.

Subject specialisations

- Biomedical regulation
- Primary health care
- Health policy
- Aged care
- Mental health care

Skill sets offered to users

- Providing advice on health related information

Department of Social Services

Library/information service name	Library Services, Department of Social Services
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Jo-Ann Cryer
Address	Physical: Enid Lyons Building, Level 3A, 71 Athllon Dr Postal: GPO Box 9820, Canberra ACT 2601
City/Town	Greenway
State/Territory	ACT
Post code	2900
Email	Library.research@dss.gov.au
Phone	(02) 6146 1273
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Library Technicians	1
Opening hours with staff assistance	Phone and email monitored between 9 am and 5 pm; Collection is not open to clients
24/7 access to electronic resources	Yes
Formats offered	Books, eJournals, print journals, AV materials
Library Management system	Koha
Classification system/s	Dewey
Curated services	Daily current awareness Alert on issues relevant to DSS; iSpaces (libguides) on various topics including Leadership and Management

Reference service	Yes
Research service	Yes, limited capacity. Where possible we provide staff with training and advice on doing their own research
Interlibrary lending	LADD; Gratisnet; ALLIES

Library service description

Library Manager reports to EL2; Library is in the Policy Office

Subject specialisations

- Social policy
- social welfare
- Indigenous affairs
- Disability
- Housing

Skill sets offered to users

- Cataloguing
- Literature searches

Department of Veterans' Affairs

Library/information service name	Information Resources and Library Services
Service type	Sole library serving the organisation/department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Joanne Wagner
Address	21 Genge Street
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	joanne.wagner@dva.gov.au
Phone	(02) 6289 6720
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix EOS
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Information Resources and Library Services connects staff and external stakeholders to the information they require to support business requirements and build evidence based policy.

Subject specialisations

- Health
- Military history

Skill sets offered to users

- N/A

Federal Court of Australia

Library/information service name	Library & Information Services
Service type	Branch Libraries serving the organisation/department/agency
Service location	NSW, QLD, SA, VIC, WA

CONTACT DETAILS

Manager/main contact	Georgia Livissianos
Address	Level 10, 3 Angas Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	georgia.livissianos@fedcourt.gov.au
Phone	(08) 8219 1065
Website	www.fedcourt.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	6
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	SirsiDynix
Classification system/s	Moys Classification Scheme
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Collection Focus: Law. User Group: Judicial Officers and staff of the Federal Court of Australia, the Family Court of Australia and the Federal Circuit Court of Australia; Members and staff of the National Native Title Tribunal.

Subject specialisations

- Law

Skill sets offered to users

- Training for users

Food Standards Australia New Zealand

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	ACT

Library service description

FSANZ staff in Australia and New Zealand. Collection focus is food-related, nutrition, technology, chemistry, public health and regulation.

CONTACT DETAILS

Manager/main contact	Janine Chandler
Address	GPO Box 5423
City/Town	Kingston
State/Territory	ACT
Post code	2604
Email	Library@foodstandards.gov.au
Phone	(02) 62712650
Website	www.foodstandards.gov.au/Pages/default.aspx

Subject specialisations

- Food
- Consumers

Skill sets offered to users

- N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sirsi Dynix
Classification system/s	Library of Congress Subject Headings
Curated services	Alerts
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Great Barrier Reef Marine Park Authority

Library/information service name	Information Services
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Joanna Ruxton
Address	GBRMPA, PO Box 1379
City/Town	Townsville
State/Territory	QLD
Post code	4810
Email	joanna.ruxton@gbbrmpa.gov.au
Phone	(07) 4750 0627
Website	koha.gbrmpa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Allied Field Professional	1
Other	1 Project Officer
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books; eBooks; eJournals; Electronic databases; Digital photography, electronic grey literature and corporate knowledge
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Media equations 'lookatme' DAMS; DSpace repository
Curated services	Alerts, Personalised/as needed collated material
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library, image and records services supporting the agency. The library collections focus on marine research, social science, history, biology, ecology and policy.

Subject specialisations

- Marine and environmental research
- Environmental management
- Earth and ocean sciences

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Subject specific knowledge, information policy and procedure advice

A stylized, 3D architectural rendering of a city grid, likely representing the Australian Capital Territory. The buildings are depicted as white, block-like structures with orange outlines, arranged in a complex, non-uniform pattern. The perspective is from a slightly elevated angle, showing the tops and sides of the buildings. The overall color palette is light, with white buildings and orange outlines on a light gray background.

AUSTRALIAN CAPITAL TERRITORY

ACT Heritage Library, Libraries ACT

Library/information service name	ACT Heritage Library
Service type	Libraries ACT have 9 branch libraries and the ACT Heritage Library each at its own location.
Service location	ACT

Reference service	Yes
Research service	No
Interlibrary lending	No, or apply to the library

CONTACT DETAILS

Manager/main contact	Antoinette Buchanan
Address	255 Canberra Avenue
City/Town	Fyshwick
State/Territory	ACT
Post code	2609
Email	act.heritage.library@act.gov.au
Phone	(02) 6207 5163
Website	library.act.gov.au

SOCIAL MEDIA

Facebook	@LibrariesACT
Twitter	@LibrariesACT
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	1
Library Assistant	1
Allied Field Professional	1
Other	1 Manager, 2 Volunteers
Opening hours with staff assistance	9:30am – 5pm Monday to Friday and 10am – 4pm Saturday
24/7 access to electronic resources	Yes
Formats offered	Books; Electronic databases; Manuscripts, ephemera, photographs, maps, posters
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification, Running number in order of acquisition
Curated services	N/A

Library service description

The ACT Heritage Library helps tell the stories of Canberra and its people. We collect, preserve, promote and provide access to the documents that record the lives of Canberrans at home and in the wider community.

Subject specialisations

- ACT history and heritage

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Additional information

We will be launching a new ILMS later this year

Office of the Legislative Assembly

Library/information service name	Legislative Assembly Library
Service type	Sole library serving the organisation/ department/agency
Service location	ACT

CONTACT DETAILS

Manager/main contact	Jennifer Carmody
Address	Level 1, North Building 180 London Cct
City/Town	Canberra
State/Territory	ACT
Post code	2601
Email	lalibrary@parliament.act.gov.au
Phone	(02) 6205 0397
Website	Not available to the public

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Library Assistant	1
Opening hours with staff assistance	Monday - Friday 8:30am - 5pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Radio and television recordings
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Library Monitor (fortnightly current awareness bulletin)
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The LA Library provides library services to the members of the ACT parliament, their staff, and committees as well providing services to members of the ACT public service.

Subject specialisations

- Parliament/government
- Public administration
- ACT government documents

Skill sets offered to users

- Training for users



NEW SOUTH WALES

Australian College of Health Service Management (ACHSM)

Library/information service name	National Health Performance Authority (NHPA)
Service type	Information service without a physical library
Service location	NSW

Subject specialisations

- Healthcare service
- Health management
- Leadership

CONTACT DETAILS

Manager/main contact	N/A
Address	PO Box 959
City/Town	Ryde
State/Territory	NSW
Post code	1680
Email	library@achsm.org.au
Phone	N/A
Website	www.achsm.org.au/resources/library

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Assistant	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	N/A
Formats offered	eBooks, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Australian Dental Association

Library/information service name	ADA NSW Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Carol Moran
Address	1/1 Atchison Street, St. Leonards
City/Town	Sydney
State/Territory	NSW
Post code	2065
Email	library@adansw.com.au
Phone	(02) 8436 9960
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 (1.25 FTE)
Library Technicians	1 (0.8 FTE)
Library Assistant	1 (0.2 FTE)
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Liberty (Softlink)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, CPD Course reading lists
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The ADA NSW Library has been serving members of the Australian Dental Association NSW branch since 1929 providing dentistry specific books, journals, databases and search assistance.

Subject specialisations

- Dentistry
- Oral and maxillofacial surgery

Skill sets offered to users

- N/A

Australian Institute of Police Management

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

Subject specialisations

- N/A

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

CONTACT DETAILS

Manager/main contact	Amanda Hovey
Address	1 Collins Beach Rd
City/Town	Manly
State/Territory	NSW
Post code	2095
Email	library@aipm.gov.au
Phone	(02) 9934 4743
Website	www.aipm.gov.au/knowledge/aipm-library

SOCIAL MEDIA

Facebook	N/A
Twitter	@aipmlibrary
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Australian Museum

Library/information service name	Australian Museum Research Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Vanessa Finney
Address	Australian Museum, 1 William St
City/Town	Sydney
State/Territory	NSW
Post code	2010
Email	library@austmus.gov.au
Phone	(02) 9320 6185
Website	australianmuseum.net.au/ learn/collections/archives/ research-library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	Main library phone number: (02) 9320 6152 ILLs and document delivery email: ill@austmus.gov.au

OPERATIONS

Librarians	2
Library Technicians	1
Allied Field Professional	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases
Library Management system	First Software Solutions
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access, AACR2, alphabetical order, random storage

Library service description

Second oldest library in Australia founded in 1836, now one of the country's largest natural history resources. Collection focus on natural history, zoology, cultural collections, anthropology, and museology. Approximately 120,000 volumes, over 5000 of which are rare books. Primary user group is Museum staff, open to external researchers and members of the public by appointment only.

Subject specialisations

- Natural History
- Zoology
- Cultural Collections
- Anthropology
- Museology

Skill sets offered to users

- N/A

Australian Red Cross Lifeblood

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Janette Smith
Address	17 O'Riordan St
City/Town	Alexandria
State/Territory	NSW
Post code	2015
Email	jansmith@redcrossblood.org.au
Phone	(02) 9234 2372
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Amlib
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our collection is transfusion, hematology and general medical focussed. Catering for staf of the Australian Red Cross Lifeblood

Subject specialisations

- Transfusion
- Hemtology
- Blood
- immunology
- General medical

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Central Coast Local Health District

Library/information service name	Library Services
Service type	Main library with one or more branch libraries in other locations
Service location	NSW
CONTACT DETAILS	
Manager/main contact	Suzanne Lewis
Address	PO Box 361
City/Town	Gosford
State/Territory	NSW
Post code	2250
Email	cclhd-libraries@health.nsw.gov.au
Phone	(02) 4320 3370
Website	www.cclhd.health.nsw.gov.au/research-and-learning/learning/
SOCIAL MEDIA	
Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A
OPERATIONS	
Librarians	5
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sierra (Innovative)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, LibGuides, Literature searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The CCLHD Library Service provides a range of information resources and services to hospital staff, and students of affiliated universities on clinical placement, supporting patient care, education, research and clinical practice improvement. The collection is largely electronic (bibliographic databases and online journals) plus a small hard copy monograph collection. Two libraries are maintained and staffed during business hours: one at Gosford Hospital and one at Wyong Hospital.

Subject specialisations

- Medicine
- Surgery
- Nursing
- Allied Health
- Mental Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Health and medical research methodology
- evidence based practice

Dementia Australia

Library/information service name	Dementia Australia library
Service type	National service with two main physical collections (Vic and NSW)
Service location	NSW, VIC

CONTACT DETAILS

Manager/main contact	Stroma Mauritzen / Michelle De Mari
Address	98-104 Riversdale Road
City/Town	Hawthorn
State/Territory	VIC
Post code	3122
Email	library@dementia.org.au
Phone	1800 100 500
Website	www.dementia.org.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals
Library Management system	Liberty - Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our national library service provides access to quality dementia related information. The service supports people living with dementia, family carers and friends as well as people working in dementia care practice and allied health areas.

Subject specialisations

- Dementia
- Caregiving
- Dementia care practice

Skill sets offered to users

- N/A

Department of Planning, Industry & Environment

Library/information service name	As above
Service type	Main library with one or more branch libraries in other locations
Service location	NSW

CONTACT DETAILS

Manager/main contact	lyn Barham
Address	CB ALEXANDER AGRICULTURAL COLLEGE, Tocal Road
City/Town	Paterson
State/Territory	NSW
Post code	2421
Email	lyn.barham@dpie.nsw.gov.au
Phone	(02) 4939 8830
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Assistant	3
Opening hours with staff assistance	Standard office hours (9am - 5pm), Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Liberty(Softlink)
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

Collection focus; Agriculture, fisheries, biosecurity, environment, conservation, forestry used mainly by researchers

Subject specialisations

- Agriculture
- Forestry
- Fisheries
- Environment

Skill sets offered to users

- Training for users

Fairfield Hospital

Library/information service name	Fairfield Hospital Clinical Library
Service type	We are a sole library but act as a consortium known as CLIN libraiaes to ensure all hospital libraries in South West Sydney Local Health District has equitable access to resources & and services.
Service location	NSW

CONTACT DETAILS

Manager/main contact	Denise Vitalone
Address	P. O.Box 5
City/Town	Fairfield
State/Territory	NSW
Post code	2170
Email	denise.vitalone@health.nsw.gov.au
Phone	(02) 9616 8225
Website	currently being updated

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	no Skype access

OPERATIONS

Librarians	1
Opening hours with staff assistance	8.30am-5.00pm Monday to Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Infor (V-Smart)
Classification system/s	National Library of Medicine
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Staff only library servicing medical, nursing, allied health professionals and health administrators and managers. Collection consists of historical archives, medical, nursing , allied health resources and business management titles both print and electronic.

Subject specialisations

- Paediatrics
- Emergency medicine
- General medicine
- Orthopaedics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The 5 libraries in the South Western Sydney Local Health District - Bankstown, Campbelltown/Bowral, Fairfield and Liverpool - meet regularly to ensure the best service model is used and purchase resources as a consortium to keep costs low. This allows smaller libraries within the district to access resources they could not normally afford to benefit staff throughout the District

Health Education and Training Institute (HETI)

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	David Wong-See
Address	Building 101 (Cumberland Hospital campus), 5 Fleet Street
City/Town	North Parramatta
State/Territory	NSW
Post code	2151
Email	David.Wong-See@health.nsw.gov.au
Phone	(02) 9844 6333
Website	heti.edu.au/student-information/student-support/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday, Thursday, Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	Softlink Liberty
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

The Library provides staff and students at the Health Education and Training Institute (HETI) a range of resources and information services to support the courses held at HETI.

Subject specialisations

- Mental Health
- Psychiatry
- Psychology
- Higher Education

Skill sets offered to users

- Training for users

Hunter New England Local Health District

Library/information service name	HNE Health Libraries
Service type	Main library with one or more branch libraries in other locations
Service location	NSW

CONTACT DETAILS

Manager/main contact	Steve Mears
Address	Locked Bag 1
City/Town	Hunter Region Mail Centre
State/Territory	NSW
Post code	2310
Email	steve.mears@health.nsw.gov.au
Phone	(02) 4921 3777
Website	www.hnehealthlibraries.com.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	5
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm), Weekends
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Innovative
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Systematic Review Service
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

HNE Health Libraries specialise in the provision of medical and health sciences information to the staff of Hunter New England Local Health District as well as staff and students of the Faculty of Health and Biomedical Sciences, University of Newcastle.

Subject specialisations

- Health and Medicine

Skill sets offered to users

- N/A

Liverpool Hospital, SWSLHD

Library/information service name	Ken Merten Library, Liverpool Hospital
Service type	Networked library in CLIN (SWSLHD) Libraries which act as a consortium for purchasing to ensure all hospital staff and students in South Western Sydney Local Health District have equitable access to resources and services.
Service location	NSW

CONTACT DETAILS

Manager/main contact	Gia Vigh
Address	Level 1, Liverpool Hospital, Corner of Elizabeth and Goulburn Streets
City/Town	Liverpool
State/Territory	NSW
Post code	2170
Email	liverpool.library@health.nsw.gov.au
Phone	(02) 8738 3557, (02) 8738 8460
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	2
Library Assistant	1
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	V-smart (Infor)

Classification system/s	National Library of Medicine Classification
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Accessible to hospital staff and affiliated students. Collection consists of medical, nursing, allied health, business, and management print and electronic resources, and historical archives.

Subject specialisations

- Clinical Medicine
- Nursing
- Medical Student texts
- SWSLHD publications

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The Clinical Library & Information Network (CLIN) (SWSLHD) consists of Bankstown, Bowral, Campbelltown, Fairfield and Liverpool Hospital Libraries.

Nan Tien Institute

Library/information service name	Nan Tien Institute Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Jamila Choubassi
Address	231 Nolan Street
City/Town	Unanderra
State/Territory	NSW
Post code	2526
Email	library@nantien.edu.au
Phone	(02) 4258 0744
Website	library.nantien.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm), open on weekends only if class is being held.
24/7 access to electronic resources	Yes
Formats offered	Books, Electronic databases, Streaming services (film, sound)
Library Management system	Koha
Classification system/s	Library of Congress Subject Headings
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our serves the research needs of staff and students at NTI, with a specialised collection of Buddhist resources, and a growing collection of health resources. We are open to the public and offer community membership.

Subject specialisations

- Buddhism

Skill sets offered to users

- N/A

New England Regional Art Museum

Library/information service name	Howard Hinton Research Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Sylvia Ransom
Address	106-114 Kentucky Street
City/Town	Armidale
State/Territory	NSW
Post code	2350
Email	sylvialransom@gmail.com
Phone	(02) 6772 5255
Website	www.neram.com.au/visit/research-library

SOCIAL MEDIA

Facebook	www.facebook.com/neram.art
Twitter	twitter.com/neram_art
Instagram	www.instagram.com/neramuseum/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 (volunteer)
Opening hours with staff assistance	Wednesdays, or by prior arrangement
24/7 access to electronic resources	No
Formats offered	Books, Journals
Library Management system	eHive
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Our library collections support the Gallery's Collection, exhibitions and programs and includes: monographs on art; catalogues of art exhibitions; journals devoted to art. An important part of the library collection consists of books donated by Howard Hinton to the Armidale Teachers' College between 1929 and 1948. This material provides a comprehensive snapshot of what was available on art in book form at the time of these donations.

Subject specialisations

- Australian art
- History of printing in Australia
- General art books

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Northern New South Wales Local Health District

Library/information service name	Lismore Base Hospital Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Cathie Nilon
Address	60 Uralba Street
City/Town	Lismore
State/Territory	NSW
Post code	2480
Email	NNSWLHD-LIS-Library@health.nsw.gov.au
Phone	(02) 6620 2447
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Softlink Liberty V5
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Lismore Base Hospital Library provides library service to the staff, visiting medical officers and students on placement for the Richmond sites of the Northern NSW Local Health District. The main subject areas are medical, nursing and allied health.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Management

Skill sets offered to users

- Endnote

NPS MedicineWise

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Liz Kempton
Address	Level 7, 418a Elizabeth Street
City/Town	Surry Hills
State/Territory	NSW
Post code	2010
Email	lkempton@nps.org.au
Phone	(02) 8217 8718
Website	www.nps.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 (0.6 FTE)
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	FIRST
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

NPS' library is predominantly an information service with minimal print resources and physical space. It has a mainly pharmacological / drug and health technology focus in line with the business focus.

Subject specialisations

- pharmacology
- drug adverse effects
- health technologies
- pharmaceuticals
- evidence based practice

Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

NSW Health Coffs Harbour Health Campus

Library/information service name	Coffs Harbour Health Campus Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Melissa Buckman
Address	Coffs Harbour Health Campus, 345 Pacific Highway
City/Town	Coffs Harbour
State/Territory	NSW
Post code	2450
Email	MNCLHD-CHHC-Library@health. nsw.gov.au
Phone	(02) 6656 7161
Website	mnclhd.health.nsw.gov.au/i/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/in/melmb1/
Other	ncahslibraries.blogspot.com/
Other contact details	N/A

OPERATIONS

Library Technicians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days) Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Liberty
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Coffs Harbour Health Campus Library works cooperatively with Port Macquarie Base Hospital Library to provide staff, VMOs and students on placement with relevant evidence-based resources for patient care and education.

Subject specialisations

- All medical based

Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Penrith Museum of Printing

Library/information service name	Printing industry library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Stephanus Peters
Address	at the grounds of the Penrith Paceway, Ransley Street
City/Town	Penrith
State/Territory	NSW
Post code	2750
Email	printing_museum@sifan.org
Phone	0416 374 477
Website	www.printingmuseum.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Allied Field Professional	3
Opening hours with staff assistance	Weekends
24/7 access to electronic resources	No
Formats offered	Books
Library Management system	N/A
Classification system/s	N/A
Curated services	N/A
Reference service	No
Research service	Yes
Interlibrary lending	No

Library service description

The Penrith Museum of Printing has an extensive collection of books, manuals, documents and other letterpress printing artifacts which are all available for viewing. We have over 400 books and manuals in our collection all of which can be accessed at the museum.

Subject specialisations

- Graphic industry
- Letterpress
- General printing

Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

RIDBC Renwick Centre

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Andrew Spencer
Address	Private Bag 29
City/Town	Parramatta
State/Territory	NSW
Post code	2124
Email	renwick.library@ridbc.org.au
Phone	(02) 9872 0285
Website	www.ridbc.org.au/renwick/library-services

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals
Library Management system	Alma
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The RIDBC Renwick Centre Library is a highly specialised resource centre providing an information service to support the Renwick Centre's research and postgraduate programs, as well as the professional needs of all RIDBC staff. Our collection has a focus on sensory disability, and includes books and journals, audiovisual resources, and assessment kits.

Subject specialisations

- Hearing impairment
- Vision impairment
- Deafblindness

Skill sets offered to users

- Training for users

South Western Sydney Local Health District

Library/information service name	Macarthur Clinical Library - Campbelltown Hospital
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Jacqueline Smith
Address	Campbelltown Hospital - MCS Bld, Parkside Crescent
City/Town	Campbelltown
State/Territory	NSW
Post code	2560
Email	jacqueline.smith3@health.nsw.gov.au
Phone	(02) 4634 3941
Website	www.swslhd.health.nsw.gov.au/ccq/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Vsmart Air (Infor)
Classification system/s	National Library of Medicine
Curated services	Alerts
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The Macarthur Clinical Library is part of the Clinical Library & Information Network (CLIN) which provides information services and resources to staff and students across South Western Sydney Local Health District.

Subject specialisations

- Paediatrics
- Health Management

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Southern NSW Local Health District

Library/information service name	Health Services Library, SNSWLHD
Service type	Sole library serving the organisation/department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Suzanne Hannan
Address	SNSWLHD Health Services Library, 130 Goldsmith St
City/Town	Goulburn
State/Territory	NSW
Post code	2580
Email	Suzanne.Hannan@health.nsw.gov.au
Phone	(02) 4827 3145
Website	gsahs.intersearch.com.au/cgi-bin/ koha/opac-main.pl

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday - Thursday
24/7 access to electronic resources	Yes
Formats offered	Books, Electronic databases,
Library Management system	Koha
Classification system/s	National Library of Medicine
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Health library, with a special focus on clinical services, and rural health. Open to Health District employees only.

Subject specialisations

- Clinical Medicine
- Nursing
- Allied health
- Health research

Skill sets offered to users

- Training for users

St Vincent's Hospital Sydney

Library/information service name	Walter McGrath Library
Service type	Sole library serving the organisation/ department/ agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Rolf Schafer, Library Manager
Address	Walter McGrath Library, St Vincent's Hospital, 390 Victoria Street
City/Town	Darlinghurst
State/Territory	NSW
Post code	2010
Email	svhs.library@svha.org.au
Phone	(02) 8382 2260
Website	svhs.ovidds.com/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Assistant	1
Opening hours with staff assistance	8:30am-5:00pm, Monday - Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	National Library of Medicine
Curated services	Alerts, LibGuides, Electronic Table of Contents (eTOCs)
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

"The Walter McGrath Library was founded in 1954 and supports high quality patient care, research and education through the provision of information services and resources for clinicians, staff and students from across St Vincent's Network. The Library maintains various resources to support the specialty areas across the Network and its services include document delivery, literature searches, research support, training, and literature surveillance."

Subject specialisations

- Heart and lung transplantation
- Cardiology and cardiac surgery
- Bone marrow transplantation
- Oncology
- Mental health and alcohol and drug dependence

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Link resolver and authentication management

Additional information

Member of GRATISNet for document delivery and provide article linking via the PubMed Outside Tool Service.

The Northcott Society

Library/information service name	Northcott Library
Service type	Sole library serving the organisation/ department/agency
Service location	NSW

CONTACT DETAILS

Manager/main contact	Judi Lipp
Address	Northcott Building, 1 Fennell Street
City/Town	North Parramatta
State/Territory	NSW
Post code	2151
Email	library@northcott.com.au
Phone	(02) 9890 0161
Website	www.northcott.com.au

SOCIAL MEDIA

Facebook	www.facebook.com/ Northcottdisabilityservice/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, Audio-visual
Library Management system	Liberty5 from Softlink.
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Northcott Library is a specialist information service focusing on disability and related issues. Resources include books, journals, kits, activity cards, audio-visual material, web links, electronic documents and a comprehensive collection of writings and presentations from customers and staff.

Subject specialisations

- Disability
- Education
- Equipment
- therapy
- Children's literature

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Western New South Wales Local Health District

Library/information service name	George Hatch medical Library, Dubbo Health Service
Service type	Branch Library with no "Main" Library
Service location	NSW

Library service description

Area health library providing service to health staff, students and researchers in the northern section of a large local health district in central NSW

CONTACT DETAILS

Manager/main contact	Don Keast
Address	PO Box 739
City/Town	Dubbo
State/Territory	NSW
Post code	2830
Email	donald.keast@health.nsw.gov.au
Phone	(02) 6809 6485
Website	gwahsopac.intersearch.com.au

Subject specialisations

- Medicine
- Nursing
- Indigenous health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

Additional information

Gratisnet member

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	N/A
Formats offered	Books, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Western NSW LHD

Library/information service name	Bathurst Health Service Library
Service type	One of a five library network (without a main library)
Service location	NSW

CONTACT DETAILS

Manager/main contact	Frances Guinness
Address	Bathurst Health Service Library, Heritage Building, Howick Street
City/Town	Bathurst
State/Territory	NSW
Post code	2795
Email	frances.guinness@health.nsw.gov.au
Phone	(02) 6330 5344
Website	http://wnswlhd.gwahs.nswhealth.net/ResearchAndInnovation2/LibraryServices.php

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 (Mondays only)
Opening hours with staff assistance	Mondays only
24/7 access to electronic resources	Yes
Formats offered	Books, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Library is at least 20 years old, and services all NSW Health across the LHD: medical, nursing, allied health, management, administration and service staff.

Subject specialisations

- Medical
- Nursing
- Public health
- Health research

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Assignment proofreading, referencing advice

Additional information

Do not charge for ILL. Ring first on Mondays only, or contact Orange Health Service Library on (02) 6369 3582

Western Sydney Local Health District

Library/information service name	Cumberland Hospital Mental Health Library
Service type	Sole library serving the organisation/department/agency
Service location	NSW

Library service description

The Mental Health Library is the major mental health library for western Sydney, providing a library/information service for mental health workers, researchers and students.

CONTACT DETAILS

Manager/main contact	Library Manager
Address	1-11 Hainsworth Street
City/Town	Westmead
State/Territory	NSW
Post code	2145
Email	WSLHD-CumberlandLibrary@health.nsw.gov.au
Phone	(02) 9840 3503
Website	www.wslhd.health.nsw.gov.au/Education-Portal/Library/mental-health-library-cumberland

Subject specialisations

- Mental Health
- Psychiatry
- Psychology

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus (Civica)
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NSW, QLD, SA, TAS

CONTACT DETAILS

Manager/main contact	Emma Datson
Address	yourtown Business Centre, Suite 5, Cordova Street
City/Town	Milton
State/Territory	QLD
Post code	4064
Email	library@yourtown.com.au
Phone	(07) 3867 1330
Website	www.yourtown.com.au (Library does not have publically available address)

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Not available to public users
24/7 access to electronic resources	Yes
Formats offered	Books, Journals
Library Management system	Koha
Classification system/s	Internally designed subject based
Curated services	Newsletters, LibGuides, Intranet SharePoint pages
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

yourtown's mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life. charity with services young people can access to find jobs, learn skills, become great parents and live safer, happier lives. We focus our services on 0-25 year olds and provide material to help support our mission and staff professional development.

Subject specialisations

- Psychology
- Social work
- Mental health
- Suicide and self harm
- Drug and alcohol

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



NORTHERN TERRITORY

Aboriginal Areas Protection Authority

Library/information service name	Harvey Collection
Service type	Sole library serving the organisation/ department/agency
Service location	NT

CONTACT DETAILS

Manager/main contact	Yvonne Forrest OAM
Address	GPO Box 1890
City/Town	Darwin
State/Territory	NT
Post code	0801
Email	yvonne.forrest@nt.gov.au
Phone	(08) 8999 4366
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Monday, Wednesday and Friday mornings
24/7 access to electronic resources	No
Formats offered	Books, pamphlets, some journals
Library Management system	Our own - developed with the input from anthropologists
Classification system/s	revised word list - closer to Library of Congress
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Aboriginal land claims and Aboriginal issues in general

Subject specialisations

- Land rights
- Ranger uranium

Skill sets offered to users

- N/A

Additional information

A small specific research library usually for internal use but available to others by appointment

Department of Primary Industry and Resources, N.T.

Library/information service name	Arid Zone Research Institute (AZRI) Library
Service type	Principle physical library Darwin counterpart (Berrimah Research farm Library) is the main online information provider
Service location	NT

CONTACT DETAILS

Manager/main contact	Bid Rose
Address	DPIR, AZRI Library, PO Box 8760
City/Town	Alice Springs
State/Territory	NT
Post code	0871
Email	azri.library@nt.gov.au
Phone	(08) 89518114
Website	intranet access only

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	8:00am - 4:15pm Mon- Fri
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	Softlink - Liberty
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

AZRI Library has an extensive collection of material on arid and semi-arid agriculture with a focus on the natural environment, pastoralism and arid crops.

Subject specialisations

- Agriculture - Arid and semi-arid regions
- Beef and cattle
- Range management
- Arid horticulture, esp. dates, grapes, bushfoods
- Central Australian history

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Northern Territory Department of Health

Library/information service name	Library Services
Service type	Main library with one or more branch libraries in other locations
Service location	NT
CONTACT DETAILS	
Manager/main contact	Trudi Maly
Address	Building 4, Royal Darwin Hospital, Rocklands Drive
City/Town	Tiwi
State/Territory	NT
Post code	810
Email	trudi.maly@nt.gov.au
Phone	(08) 8922 8756
Website	library.health.nt.gov.au/ libraryservices
SOCIAL MEDIA	
Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A
OPERATIONS	
Librarians	5
Library Technicians	4
Opening hours with staff assistance	Monday - Friday 8am - 5pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library Services supports the research and information needs of all NT Health staff and affiliated health professionals throughout the Northern Territory. The Library network is located in five of the NT hospitals consisting of three staffed branch libraries located in the Darwin, Alice Springs and Katherine hospitals; and 2 unstaffed libraries in the Tennant Creek and Gove hospitals and online support for remote, regional and Palmerston staff.

Subject specialisations

- Aboriginal health

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Northern Territory Department of Primary Industry and Resources

Library/information service name	Berrimah Farm Library	Curated services	Newsletters, Alerts
Service type	Information service operating remotely from the physical library	Reference service	Yes
Service location	NT	Research service	Yes
		Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Lynne Cooke
Address	GPO Box 3000
City/Town	Darwin
State/Territory	NT
Post code	801
Email	berrimahfarmlibrary@nt.gov.au
Phone	(08) 89992210
Website	https://berrimahfarm.softlinkhosting.com.au/liberty/libraryHome.do (intranet)

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	2
Opening hours with staff assistance	Library staff available 8.30 - 4.30. Collection housed remotely
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Liberty
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access

Library service description

Berrimah Farm Library provides a library and information service primarily for departmental clients and primary industry groups. Focus of the collection is: agriculture, tropical horticulture, livestock industries, fisheries, biosecurity, entomology, plant pathology and veterinary science. The collection is dispersed amongst user groups or housed with our Alice Springs library (AZRI - Arid Zone Research Institute).

Subject specialisations

- Tropical horticulture
- Entomology
- Plant Pathology
- Agriculture
- Fisheries and Aquaculture

Skill sets offered to users

- Training for users

Northern Territory Education and Languages Library

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NT

CONTACT DETAILS

Manager/main contact	Michelle Turner
Address	1 Namarluk Drive
City/Town	Ludmilla
State/Territory	NT
Post code	820
Email	library.doe@ntschoools.net
Phone	(08) 8997 7006
Website	ntschoools-dedlcl.libguides.com/home

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books; Electronic databases; Games, musical instruments, posters
Library Management system	OCLC
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	No
Research service	Yes
Interlibrary lending	Yes

Library service description

The combined NT Education and Darwin Languages Library provides resources, support and information services to all educators throughout the Northern Territory including office based departmental staff, non government and government school staff, pre-service teachers and language centre staff, students and parents.

Subject specialisations

- Education
- Languages other than English

Skill sets offered to users

- N/A

Northern Territory Police Fire and Emergency Services

Library/information service name	PFES Library
Service type	Main library with one or more branch libraries in other locations
Service location	NT

CONTACT DETAILS

Manager/main contact	Claire Nield
Address	814 McMillans Road
City/Town	Berrimah
State/Territory	NT
Post code	828
Email	pfes.library@pfes.nt.gov.au
Phone	(08) 8922 3671
Website	Not available to the public

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Monday - Thursday 7am- 5pm, Friday 8am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	OCLC Worldshare Management Service
Classification system/s	Dewey Decimal Classification, Themed areas
Curated services	Newsletters, Alerts, LibGuides, Literature reviews
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

PFES Library provides relevant, timely, and evidence based information and research services for organisational decision-making, and workforce development and training.

Subject specialisations

- Policing
- Fire and Rescue
- Emergency Services
- Leadership and Management
- Wellbeing and Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal
- Customer Service, Change agents

Additional information

We encourage collaboration and cooperation to improve service delivery.



QUEENSLAND

Darling Downs Health

Library/information service name	Darling Downs Health Library
Service type	Sole library serving the organisation/ department/ agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Daniel McDonald
Address	Toowoomba Hospital, Pechey Street
City/Town	Toowoomba
State/Territory	QLD
Post code	4350
Email	ddhhs-library@health.qld.gov.au
Phone	(07) 4616 5563
Website	www.health.qld.gov.au/libraries

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm), Outside-hours swipe card access
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	NLM
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Hospital and health science library serving the publicly-funded hospital and health services in Toowoomba and the Darling Downs region.

Subject specialisations

- Health

Skill sets offered to users

- Training for users

Department of Agriculture and Fisheries, Queensland

Library/information service name	Research Information Service
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Helen Macpherson
Address	DAF Library EcoSciences Precinct, Load/Dock B3, Joe Baker Street
City/Town	Dutton Park
State/Territory	QLD
Post code	4102
Email	helen.macpherson@daf.qld.gov.au
Phone	N/A
Website	http://onsearch.sla.qld.gov.au/primo-explore/search?tab=default_tab&search_scope=default_scope&sortby=rank&vid=DAF&lang=en_US

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	ris.documentdelivery@daf.qld.gov.au

OPERATIONS

Librarians	4
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books; eBooks; Journals; eJournals; Electronic databases; Conference papers, government reports, journal articles
Library Management system	Ex Libris Alma/Primo
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

DAF RIS Library has supported the scientists and researchers of the Department of Agriculture and Fisheries since the late 1800s. It provides a world class specialised digital research information service accessible 24/7.

Subject specialisations

- Agriculture
- Biosecurity
- Crop Science
- Horticulture and Forestry Science
- Food science

Skill sets offered to users

- Training for users
- Collaboration
- Resource & information sharing with Library professionals

Department of Environment and Science

Library/information service name	Des DNRME Library Service
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Cecelia Carroll
Address	DES Library EcoSciences Precinct, Load/Dock B3, Joe Baker Street
City/Town	Dutton Park
State/Territory	QLD
Post code	4102
Email	library@des.qld.gov.au
Phone	(07) 3170 5471
Website	www.qld.gov.au/environment/ library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	1
Other	2 Librarians job share one of the positions
Opening hours with staff assistance	Standard office hours 8.30am - 4.30pm.
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Liberty
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts, LibGuides, Training sessions on use of library resources

Library service description

Departmental staff of Dept Environment & Science and Dept. Natural Resources, Mines & Energy. Focus on science, natural resources, mining, geology and water subjects.

Subject specialisations

- Science
- Natural resources
- Geology
- Water
- Environment

Skill sets offered to users

- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Department of Justice & Attorney-General Queensland

Library/information service name	Crown Law Library
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Library service description

Legal reference and research services to Departmental crown, prosecution legal staff and policy officers. Queensland Law collections. Departmental access only.

CONTACT DETAILS

Manager/main contact	Mari McGuire
Address	Lvl 7, 50 Ann Street
City/Town	Brisbane
State/Territory	QLD
Post code	4000
Email	mari.mcguire@crownlaw.qld.gov.au
Phone	(07) 3031 5680
Website	N/A

Subject specialisations

- Law

Skill sets offered to users

- N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	FIRST Library Management System
Classification system/s	Moys
Curated services	Newsletters, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Drug ARM

Library/information service name	Drug ARM Library
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Deborah Fuller
Address	L1/493 Ipswich Road
City/Town	Annerley
State/Territory	QLD
Post code	4103
Email	Library@drugarm.com.au
Phone	(07) 3620 8820
Website	www.drugarm.com.au/resources/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	twitter.com/DrugARM_Library
Instagram	N/A
LinkedIn	N/A
Other	www.pinterest.com.au/DrugARM_Library/ www.drugarm.com.au/news/professional-development-blog paper.li/drugarm_library#/
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Games and kits
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Pinterest, Professional development blog

Library service description

A specialist drug and alcohol library, which also includes mental health, counselling and Aboriginal resources. The main client group is employees of the organisation, but it's open to the public for other professionals and clients. We also have an archive collection documenting the history of the organisation and temperance in Australia.

Subject specialisations

- Alcohol and other drugs
- Mental health
- Counselling and psychotherapy
- Aboriginal
- Self-help

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Literature reviews

HopgoodGanim Lawyers

Library/information service name	HopgoodGanim Lawyers Library
Service type	Sole library serving the organisation/ department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Helen Gambley
Address	1 Eagle Street, Level 8, Waterfront Place
City/Town	Brisbane
State/Territory	QLD
Post code	4001
Email	h.gambley@hopgoodganim.com.au
Phone	(07) 3024 0391
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	library@hopgoodganim.com.au
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm), not open to the public
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	Liberty - Softlink
Classification system/s	Moys
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Covering all areas of law. Not open to the public

Subject specialisations

- Law

Skill sets offered to users

- Training for users

Legal Aid Queensland Library

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	QLD
CONTACT DETAILS	
Manager/main contact	Claudia Davies
Address	PO Box 2449
City/Town	Brisbane
State/Territory	QLD
Post code	4001
Email	library@legalaid.qld.gov.au
Phone	(07) 3917 0421
Website	N/A
SOCIAL MEDIA	
Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A
OPERATIONS	
Librarians	3
Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	Inmagic DB/TextWorks and WebPublisher
Classification system/s	Dewey Decimal Classification, Moys
Curated services	Alerts, Curated topic lists, research guides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Law/government library providing research, reference, current awareness, training and knowledge management services to LAQ staff. The collection focus is Commonwealth and State government legal aid service priorities. The library was established in 1991.

Subject specialisations

- Criminal law
- Family law
- Poverty law
- Legal aid

Skill sets offered to users

- Training for users
- Service design, service planning and service evaluation, database design (DB/TextWorks)

Metro North Hospital and Health Service

Library/information service name	Redcliffe and Caboolture Hospitals' Libraries
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Jane Orbell-Smith
Address	Caboolture Hospital Library, Education Centre, Caboolture Hospital, McKean Street, Caboolture, Qld 4510 Redcliffe Hospital Library, Education Centre, Redcliffe Hospital, Anzac Avenue, Redcliffe, Qld 4020
City/Town	Redcliffe
State/Territory	QLD
Post code	4020
Email	redcablibrary@health.qld.gov.au
Phone	(07) 3883 7726
Website	redcab.libguides.com/ RedCabLibrary

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	24/7 for swipe card holders. Librarian available via email Monday - Friday 6:30am - 2:30pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases, Streaming services (film, sound), Models
Library Management system	ALMA
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides

Library service description

The two libraries support Metro North Hospital and Health Service staff and students based at Redcliffe, Caboolture and Kilcoy Hospitals plus the Woodford Correctional Centre.

Subject specialisations

- Allied Health
- Nursing
- Medicine

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

Queen Elizabeth II Jubilee Hospital

Library/information service name	QEII Hospital Library
Service type	N/A
Service location	QLD

CONTACT DETAILS

Manager/main contact	Jane Simon
Address	QEII Hospital, Troughton Street
City/Town	Coopers Plains
State/Territory	QLD
Post code	4108
Email	jane.simon@health.qld.gov.au
Phone	(07) 3182 6261
Website	N/A

SOCIAL MEDIA

Facebook	Metro South facebook
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Library of Congress Subject Headings
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

30 years plus; core reference collection in house; clinicians including doctors, nurses, allied health professionals, operational services, clinical assistants.

Subject specialisations

- General surgery
- Gynecology
- Orthopedics
- Emergency Department
- Internal Medicine

Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

Queensland Department of Transport and Main Roads

Library/information service name	Library Services, Queensland Department of Transport and Main Roads	Curated services	Current Awareness, Subject portals, Departmental repository, Departmental image and video, Alerts
Service type	Sole library serving the organisation/department/agency	Reference service	Yes
Service location	QLD	Research service	Yes
CONTACT DETAILS		Interlibrary lending	Yes
Manager/main contact	Maryellen Edwards-Burgett	Library service description	
Address	GPO Box 1412	<p>Our mission is to provide high quality information resources and services to support Queensland Department of Transport and Main Roads in the delivery of strategic and professional outcomes. Services are provided to departmental officers throughout the state from the library, located at Carseldine, and online via the Library Services intranet.</p>	
City/Town	Brisbane		
State/Territory	QLD		
Post code	4001		
Email	Maryellen.Y.Edwards-Burgett@tmr.qld.gov.au		
Phone	(07) 3066 8959		
Website	www.qld.gov.au/transport/contacts/library		
SOCIAL MEDIA		Subject specialisations	
Facebook	N/A	<ul style="list-style-type: none"> Civil engineering and surveying; road and bridge design and construction Freight transport; passenger and public transport Marine engineering; ports and shipping Road safety; traffic engineering and control Transport economics and transport planning 	
Twitter	N/A		
Instagram	N/A		
LinkedIn	N/A		
Other	N/A		
Other contact details	N/A		
OPERATIONS		Skill sets offered to users	
Librarians	3	<ul style="list-style-type: none"> Coaching, mentoring for information professionals Training for users Presentation eg design, data visualisation, infographics, Powerpoint, Tableau Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp 	
Library Technicians	2		
Library Assistant	1		
Allied Field Professional	1		
Opening hours with staff assistance	Monday - Friday 9am - 4pm		
24/7 access to electronic resources	Yes		
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Unpublished reports, Departmental photos and video		
Library Management system	SirsiDynix Symphony and Enterprise		
Classification system/s	Library of Congress Subject Headings, UDC		

Queensland Health

Library/information service name	Redland Hospital Library
Service type	Sole library serving the organisation/department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Kim Meers
Address	Library, Redland Hospital, Weippin St
City/Town	Cleveland
State/Territory	QLD
Post code	4163
Email	bayside-lib@health.qld.gov.au
Phone	(07) 3488 3289
Website	msh-qld.libguides.com/home

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Alma-Primo
Classification system/s	Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Obstetrics and Gynaecology
- Renal
- Mental Health
- Emergency Department
- Rehabilitation

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Queensland Police Service

Library/information service name	Library Services
Service type	N/A
Service location	N/A

Reference service	N/A
Research service	N/A
Interlibrary lending	N/A

CONTACT DETAILS

Manager/main contact	Philip Ashmore
Address	N/A
City/Town	N/A
State/Territory	N/A
Post code	N/A
Email	N/A
Phone	N/A
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	N/A
Library Technicians	N/A
Library Assistant	N/A
Allied Field Professional	N/A
Other	N/A
Opening hours with staff assistance	N/A
24/7 access to electronic resources	N/A
Formats offered	N/A
Library Management system	N/A
Classification system/s	N/A
Curated services	N/A

Subject specialisations

- N/A

Skill sets offered to users

- N/A

Queensland Teachers' Union of Employees

Library/information service name	Lawrence Grulke Library
Service type	Sole library serving the organisation/ department/ agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Joan Crump
Address	21 Graham St
City/Town	Milton
State/Territory	QLD
Post code	4064
Email	library@qtu.asn.au
Phone	(07) 3512 9000
Website	www.qtu.asn.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Inmagic DB TextWorks and Inmagic WebPublisher
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The collection reflects the rich history of the Union and the industrial and professional issues faced by its members. The collection contains material dating back to the late 1800s, from archived QTU publications to resources relevant to current issues, including industrial relations, equity, professional development, campaign material, and other issues that are supported by the Union.

Subject specialisations

- Education
- Industrial relations
- Equal opportunity
- Trade unions

Skill sets offered to users

- N/A

Resources Safety and Health

Queensland Department of Natural Resources, Mines & Energy

Library/information service name	Simtars Information and Resource Library RSH DNRME Library Services
Service type	Sole library serving the organisation/department/agency
Service location	QLD

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Robyn Lihou
Address	2 Robert Smith Street
City/Town	Redbank
State/Territory	QLD
Post code	4301
Email	simtars.library@simtars.com.au robyn.lihou@simtars.com.au
Phone	(07) 3810 6332
Website	www.dnrme.qld.gov.au/simtars/resource-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/showcase/simtars/
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	By appointment only
24/7 access to electronic resources	Departmental IP address access only – research information and resources requests by contacting the library
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, images, maps
Library Management system	Aurora Liberty Library Management System
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Recent Additions

Library service description

Supports departmental staff of DNRME, along with other government agencies.

Holds an extensive collection of Queensland's mining history of over 100yrs, along with a wide range of both national and international research and resources. Supporting research in mine health and safety, metalliferous and non-metalliferous mining, occupational health and safety.

Subject specialisations

- Research and development
- Underground coal mining
- Occupational hygiene, health and safety
- Spontaneous combustion and dust explosibility
- Environmental monitoring

Skill sets offered to users

- Training for users

State Library of Queensland

Library/information service name	Government Research and Information Library (GRAIL)
Service type	Dedicated library service serving multiple Queensland Government agencies
Service location	QLD

CONTACT DETAILS

Manager/main contact	Kylie Poulton
Address	State Library of Queensland, Government Research and Information Library (GRAIL), PO Box 3488
City/Town	South Brisbane
State/Territory	QLD
Post code	4101
Email	grail@slq.qld.gov.au
Phone	(07) 3842 9660
Website	www.slq.qld.gov.au/plan-my-visit/ services/government-research-and-information-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	9
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Current awareness service and customised media alerts to member agencies
Library Management system	ALMA
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides, Due diligence searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

GRAIL is a specialised information service for multiple agencies across the Queensland Government. The team works alongside member agencies delivering research and resources. Our collections are mainly online focusing on governance, public policy, economics, business, management and trade subject areas. GRAIL also conducts due diligence checks for government officers.

Subject specialisations

- Governance/government service delivery/public administration
- Policies (social, public, economic, environmental)
- Business (trade, industry and manufacturing, mining, innovation)
- Management (human resources, leadership, employment)
- Economics/finance

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Industry partner negotiations

The Corporate Library

Library/information service name	Gold Coast Libraries
Service type	Small library in the Administration area of a larger Council region with 14 branches
Service location	QLD

CONTACT DETAILS

Manager/main contact	Sue Warren
Address	PO Box 5042
City/Town	GCMC
State/Territory	QLD
Post code	9729
Email	corlibrary@goldcoast.qld.gov.au
Phone	(07) 5581 6617
Website	intranet.gccc.goldcoast.qld.gov.au/Directorates/CommunityServices/LibraryServCulturalDev/corporatelibrary/Pages/default.aspx

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databses, Streaming services (film, sound)
Library Management system	Sierra
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Council memberships registry
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Corporate Library supports the work related research and information needs of Councillors and staff.

Subject specialisations

- Environment, water and waste
- Transport and traffic
- Parks and recreation
- Landscape and open spaces

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

This service is locked down to staff only and services are located on pages hidden from public view. Our main library page is www.goldcoast.qld.gov.au/library/default.html

The Prince Charles Hospital

Library/information service name	The Prince Charles Hospital Library
Service type	Sole library serving the organisation/ department/agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Chris Parker
Address	Rode Rd
City/Town	Chermside
State/Territory	QLD
Post code	4032
Email	tpch_library@health.qld.gov.au
Phone	(07) 3139 4085
Website	tpch.qld.libguides.com/tpchlibrary

SOCIAL MEDIA

Facebook	www.facebook.com/pages/category/Product-Service/The-Prince-Charles-Hospital-Library-98170655885/
Twitter	twitter.com/tpchlibrary?lang=en
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Monday - Friday 8am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Alma
Classification system/s	Library of Congress Subject Headings
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Medical Library primarily collecting in cardiothoracic medicine and surgery.

Subject specialisations

- Cardiology
- Nursing
- Emergency Medicine
- General Surgery

Skill sets offered to users

- Coaching, mentoring for information professionals

Additional information

The Library is not open to the public.

Townsville City Council

Library/information service name	Townsville City Council Corporate Research
Service type	Sole library serving the organisation/ department/ agency
Service location	QLD

CONTACT DETAILS

Manager/main contact	Shaun Crane
Address	Level 1, Northtown, 280 Flinders Street
City/Town	Townsville
State/Territory	QLD
Post code	4810
Email	research@townsville.qld.gov.au
Phone	(07) 4773 8800
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We collect material relating to the Townsville region, Council, local government, and the technical and professional areas of our staff.

Subject specialisations

- Business & management
- Science and engineering
- Urban design and planning
- Society and government
- Environment and sustainability

Skill sets offered to users

- N/A

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NSW, QLD, SA, TAS

CONTACT DETAILS

Manager/main contact	Emma Datson
Address	yourtown Business Centre, Suite 5, Cordova Street
City/Town	Milton
State/Territory	QLD
Post code	4064
Email	library@yourtown.com.au
Phone	(07) 3867 1330
Website	www.yourtown.com.au (Library does not have publically available address)

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Not available to public users
24/7 access to electronic resources	Yes
Formats offered	Books, Journals
Library Management system	Koha
Classification system/s	Internally designed subject based
Curated services	Newsletters, LibGuides, Intranet SharePoint pages
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

yourtown's mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life. charity with services young people can access to find jobs, learn skills, become great parents and live safer, happier lives. We focus our services on 0-25 year olds and provide material to help support our mission and staff professional development.

Subject specialisations

- Psychology
- Social work
- Mental health
- Suicide and self harm
- Drug and alcohol

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



SOUTH AUSTRALIA

Adelaide Central School of Art

Library/information service name	Adelaide Central School of Art Library
Service type	Sole library serving the organisation/ department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Catherine Kerrigan
Address	PO Box 225
City/Town	Fullarton
State/Territory	SA
Post code	5065
Email	catherine.kerrigan@acsa.sa.edu.au
Phone	(08) 8299 7300
Website	library.acsa.sa.edu.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Our own
Curated services	Library research guide on website
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

Visual arts library in an independent art school, with approx. 8k books

Subject specialisations

- Visual arts

Skill sets offered to users

- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Additional information

We are both a special library and an academic library.

Architecture Museum, UniSA

Library/information service name	Architecture Museum, University of South Australia
Service type	Research library, archives and resource centre
Service location	SA

CONTACT DETAILS

Manager/main contact	Dr Julie Collins
Address	School of Art, Architecture and Design, Level 2 Karna Building, City West Campus
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	julie.collins@unisa.edu.au
Phone	(08) 8302 9235
Website	aad.unisa.edu.au/research/research-areas/architecture-museum/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	www.instagram.com/unisa.architecturemuseum/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Allied Field Professional	0.6 FTE Collections Manager
Opening hours with staff assistance	Limited days Monday - Wednesday 10am - 4pm by appointment only
24/7 access to electronic resources	Yes
Formats offered	books, journals, electronic database, physical archives of drawings, documents and photographs
Library Management system	N/A
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

Books, periodicals, reports, trade catalogues and brochures have been donated from architects' personal collections. The Architecture Museum also holds drawings, correspondence and archival items relating to the work of privately practising architects and allied professionals in SA. The collection is an invaluable resource for researchers, students and others interested in the state's built history and heritage. The Architects of South Australia online database is accessible at www.architectsdatabase.unisa.edu.au

Subject specialisations

- Architecture
- Planning
- Built environment history

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Art Gallery of South Australia

Library/information service name	Research Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Ju Phan
Address	North Terrace
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	Phan.Ju@artgallery.sa.gov.au
Phone	(08) 8207 7041
Website	www.agsa.sa.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, Electronic databases
Library Management system	Inmagic DB/TextWorks
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Research library is primarily for use by the staff of AGSA, Volunteer Guides, scholars and researchers from outside the Gallery. Members of the public and tertiary students may gain access by appointment only.

Subject specialisations

- European art
- Australian art
- especially South Australian art
- Asian art

Skill sets offered to users

- Unable to offer at current stage due to staff shortages

Attorney-General's Department (SA)

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Roz Davidson
Address	Level 18, 10 Franklin Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	roz.davidson@sa.gov.au
Phone	(08) 82072523
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	InMagic
Classification system/s	Customised classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The role of the Library is to provide law library and information services to the Attorney-General's Department - primarily the Crown Solicitor's Office and the Office of the Director for Public Prosecutions. The library was established in 1856, and our collection is primarily law, with a focus on criminal and constitutional law.

Subject specialisations

- Criminal law
- Constitutional law
- Property law
- Industrial law
- Practice and procedure

Skill sets offered to users

- Training for users

Australian Chiropractic College

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Janiece Pope
Address	Level 1, Dowie House, 83 Currie Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	library@acc.sa.edu.au
Phone	(08) 7082 1500
Website	acc.sa.edu.au/

SOCIAL MEDIA

Facebook	www.facebook.com/ Australianchiropracticcollege
Twitter	N/A
Instagram	www.instagram.com/acc_ adelaide/
LinkedIn	www.linkedin.com/company/ australian-chiropractic-college/
Other	www.youtube.com/channel/ UCSKL10rVPPvdyT7si0HH_A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	National Library of Medicine
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We are the library service of the Australian Chiropractic College, the first and only provider in South Australia of a Bachelor of Chiropractic degree. As such our collection is focused on Chiropractic, with other general health & medical and scientific resources rounding out the collection. Our service is primarily for staff and students of the ACC, but we are happy to discuss reciprocal arrangements or ILLs.

Subject specialisations

- Chiropractic

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Additional information

We are a brand new service, opened January 2020, so we are still growing!

Australian Institute of Business

Library/information service name	As above
Service type	Information service without a physical library
Service location	SA

CONTACT DETAILS

Manager/main contact	Barbara Coat
Address	27 Currie Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	barbara.coat@aib.edu.au
Phone	0427 975 793
Website	www.aib.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	ILL: SAIBILL
Other contact details	We use Zoom

OPERATIONS

Librarians	1
Opening hours with staff assistance	This is an online service except for staff
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Bookmark
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, Content is built in our moodle Learning Management System
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The AIB Library Service supports our MBA, Doctorate Students and academic staff predominately through online business resources.

Subject specialisations

- Business
- Research methods

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Workflow management (JIRA)
- Website programs eg Drupal; Moodle

Botanic Gardens of SA

Library/information service name	Botanic Gardens of SA and State Herbarium Library
Service type	Sole library serving the organisation/ department/ agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Lorrae West
Address	Botanic Gardens of SA, Hackney Road
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	Lorrae.West@sa.gov.au
Phone	(08) 8222 9325
Website	www.botanicgardens.sa.gov.au/ home

SOCIAL MEDIA

Facebook	www.facebook.com/ AdelaideBotanicGarden
Twitter	twitter.com/BotGardensSA
Instagram	www.instagram.com/ botanicgardenssa/
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	0.6 FTE Librarian (Cultural Collection manager, manages library together with other roles)
Opening hours with staff assistance	Limited days Monday - Friday (not five days) Access to public by appointment only
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals. All items available onsite only
Library Management system	Softlink Liberty
Classification system/s	Universal Decimal Classification
Curated services	Alerts
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

The State's leading botanical reference source, the Library at the Botanic Gardens of South Australia, contains more than 40,000 items including books, journals, reprints, microfiche, photographs, maps, plans, letters, memorabilia and other archive material. During the Library's 150 year history, material has been acquired by gift, purchase and exchange. The Library supports the information requirements of staff of the Botanic Gardens of South Australia and State Herbarium of South Australia. People from outside the organisation, such as scientists, students, historians, researchers and the general public who have a bona fide need to use the Library's resources may have access by appointment.

Subject specialisations

- Botany/plants
- Taxonomy
- Botanical illustration

Skill sets offered to users

- Training for users

Centre for Automotive Safety Research

Library/information service name	As above
Service type	Research support and resource centre
Service location	SA

CONTACT DETAILS

Manager/main contact	Marlane Sommariva
Address	Centre for Automotive Safety Research, University of Adelaide
City/Town	N/A
State/Territory	SA
Post code	5005
Email	marleen@casr.adelaide.edu.au
Phone	(08) 8313 5890
Website	ecms.adelaide.edu.au/centre-for-automotive-safety-research/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Other	Research officer
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Conference papers
Library Management system	DBText
Classification system/s	CASR designed: Shelved by publisher number and/or type
Curated services	N/A
Reference service	No
Research service	Yes
Interlibrary lending	Yes

Library service description

Small physical collection of older (1970-) material on anything road safety: government and consultancy reports, conference proceedings, journals (incl, some medical), books and reference material. We are members of Gratisnet and Tranzinfo for ILL purposes, but we are not accessible to the general public. Currently not growing the collection much unless requested by our own researchers. All CASR published reports are freely available online, as are some of the consultancy ones. Our catalogue is available online on request.

Subject specialisations

- Road safety (in general)
- Human factors in road safety
- Crash investigation
- Traffic engineering and infrastructure

Skill sets offered to users

- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Website programs eg Drupal

Additional information

CASR "library" no longer functions as traditional library service. 1 staff member supports academics within the centre with a variety of requests, often not library related.

DW Fox Tucker Lawyers

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Lucy Brown
Address	Level 14/100 King William Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	lucy.brown@dwfoxtucker.com.au
Phone	(08) 8124 1838
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm) Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	DB Textworks
Classification system/s	Moys Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Small library in a South Australian commercial law firm.

Subject specialisations

- Commerical law
- Dispute resolution
- Employment law
- Taxation law
- Family law

Skill sets offered to users

- N/A

Hepatitis SA

Library/information service name	As above
Service type	Sole library servicing staff within organisation but mainly online for stakeholders
Service location	SA
CONTACT DETAILS	
Manager/main contact	Joy Sims
Address	PO Box 782
City/Town	Kent Town
State/Territory	SA
Post code	5071
Email	librarian@hepsa.asn.au
Phone	(08) 8362 8443
Website	hepatitissa.asn.au/library/
SOCIAL MEDIA	
Facebook	www.facebook.com/HepatitisSA (not specific to library)
Twitter	twitter.com/hep_sa twitter.com/K3myliver (not specific to library)
Instagram	N/A
LinkedIn	N/A
Other	issuu.com/hepccsa hepatitissa.asn.au/blog/
Other contact details	N/A
OPERATIONS	
Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Free to access online materials
Library Management system	Koha
Classification system/s	Hepatitis specific classification system, developed in house
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	No
Interlibrary lending	No

Library service description

Our library is predominantly an online service, currently with a collection of around 2000 free to access resources. Our user groups include people who's lives are affected by Hepatitis, service providers, health professionals, community groups and policy makers. Our focus is on the provision of information (in a variety of languages) about viral hepatitis - including transmission, prevention, treatment, stigma, policies and living well.

Subject specialisations

- Hepatitis
- Liver health
- Health promotion
- Stigma and discrimination

Skill sets offered to users

- Staffing and funding is too tight to offer external services

Legal Services Commission of South Australia

Library/information service name	John Gray Memorial Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

Library service description

Legal library with emphasis on criminal law. Predominantly for LSC staff but with some services available to private lawyers working on legal aid assignment.

CONTACT DETAILS

Manager/main contact	Dianne Broughton
Address	159 Gawler Place
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	di.broughton@lsc.sa.gov.au
Phone	(08) 8111 5688
Website	N/A

Subject specialisations

- Criminal law
- Legal aid
- Family law

Skill sets offered to users

- Training for users

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases
Library Management system	N/A
Classification system/s	Moys
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Multicultural Aged Care

Library/information service name	Multicultural Aged Care Library or MAC Library
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Shannon Taheny
Address	94 Henley Beach Road
City/Town	Mile End
State/Territory	SA
Post code	5031
Email	library@mac.org.au
Phone	(08) 8241 9900
Website	library.mac.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/multicultural.aged.care/
Twitter	twitter.com/macsalib
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Newsletters
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

A CALD ageing focused collection, with diversional therapy activities and resources. Services include a mobile library service for aged care facilities across the state. Users are typically aged care workers, activity coordinators and lifestyle workers are biggest group of users. However access is not restricted to aged care only.

Subject specialisations

- Diversity in ageing
- Language and culture in older people
- Diversional therapy and lifestyle activities
- Cultural intelligence
- Training reference materials

Skill sets offered to users

- Website programs eg Drupal

National Centre for Vocational Education Research (NCVER)

Library/information service name	As above
Service type	Sole library serving the organisation and providing a free research database for the global audience
Service location	SA

CONTACT DETAILS

Manager/main contact	Kelly Frazer
Address	Level 5, 60 Light Square
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	KellyFrazer@ncver.edu.au
Phone	(08) 8230 8645
Website	www.voced.edu.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	twitter.com/VOCEDplus
Instagram	N/A
LinkedIn	www.linkedin.com/company/ncver
Other	twitter.com/VOCEDplusTitles
Other contact details	N/A

OPERATIONS

Librarians	6
Library Assistant	2
Opening hours with staff assistance	Standard office hours (9am - 5pm), Open to the public by appointment only
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals
Library Management system	Vital (with a Drupal front-end)
Classification system/s	Inhouse system
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

VOCEDplus is a free international research database about tertiary education, maintained and developed over the last 30 years by staff at NCVER. It encompasses vocational education and training, higher education, lifelong learning, adult and community education, international education, and workforce development. VOCEDplus contains over 84,000 records, the majority with links to full text documents.

Subject specialisations

- Vocational education and training
- Higher education
- Workforce development
- Lifelong learning
- Skills and knowledge

Skill sets offered to users

- Training for users

SA Water Corporation

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Hayley Morton
Address	250 Victoria Square
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	library@sawater.com.au
Phone	(08) 7424 1305
Website	www.sawater.com.au/community-and-environment/community/sa-water-library

SOCIAL MEDIA

Facebook	www.facebook.com/sawatercorp/
Twitter	twitter.com/sawatercorp
Instagram	www.instagram.com/sawatercorp/
LinkedIn	www.linkedin.com/in/hayley-morton-09707836/
Other	www.flickr.com/photos/sawater/
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	By appointment only for general public (Librarian also works across the school education program so is not always available in the library)
24/7 access to electronic resources	Yes
Formats offered	Books; Journals; eJournals; Photographs, electronic standards (AS, ISO, AWWA, Standard Methods)
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library has existed from at least the 1970s but we don't have a definite date. It is likely it evolved from the Engineering Section's personal collection. The collection focus is water science and related engineering streams, with a lesser focus in the area of business management. It is primarily used by SA Water staff but also responds to public queries.

Subject specialisations

- Water purification
- Sewage purification
- Water recycling
- Water sources and distribution
- Hydraulic engineering

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

South Australia Department of Health and Wellbeing

Library/information service name	SA Health Library Service
Service type	Centrally administered library service for whole department with site libraries in various locations
Service location	SA

CONTACT DETAILS

Manager/main contact	Knowledge Manager SA Health
Address	P0 Box 287, Rundle Mall
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	mary.peterson@sa.gov.au
Phone	(08) 8226 1882
Website	salus.sa.gov.au/salus

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	15
Library Technicians	7
Other	1 Knowledge Manager
Opening hours with staff assistance	Some sites open at 8:30am, some sites open on limited days
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound), Some realia e.g. models
Library Management system	OCLC
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The SA Health Library Service provides a high quality, evidence based library service to support the clinical, educational, research and public health needs of the entire SA Health workforce regardless of physical location. It has been in place for 8 years.

Subject specialisations

- Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

South Australia Police

Library/information service name	South Australia Police Library
Service type	Sole library serving the organisation department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Margaret Chamberlain
Address	GPO Box 1539
City/Town	Adelaide
State/Territory	SA
Post code	5001
Email	library.sapol@police.sa.gov.au
Phone	(08) 8207 6783; (08) 8207 6784
Website	www.police.sa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Monday - Friday 8am - 4:30pm Swipe card access is available outside staff hours
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Dvds, Journals, eJournals, Electronic databases
Library Management system	Inmagic Genie Library Suite
Classification system/s	Dewey Decimal Classification; RDA: Resource Description and Access; AACR2
Curated services	Subject guides; Personalised orientation for new staff
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1970 the Library provides SAPOL employees with access to print and online resources, databases and a research, lending and information service.

Subject specialisations

- Counter-terrorism
- Criminology
- Emergency management
- Family violence
- Crime investigation
- Criminal law
- Management and Leadership
- Police training & education
- Policing

Skill sets offered to users

- Training for users

South Australian Genealogy & Heraldry Society Inc.

Library/information service name	Genealogy SA
Service type	Sole library serving the organisation/ department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Emily Richardson
Address	201 Unley Rd
City/Town	Unley
State/Territory	SA
Post code	5061
Email	saghs.busman@saghs.org.au
Phone	(08) 8272 4222
Website	www.genealogysa.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/ GenealogySA/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Other	1 Business Manager (also librarian), 1 Admin staff
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm), weekends
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases
Library Management system	Liberty
Classification system/s	Specialised classification system
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Family History library and research centre with a heavy focus on collecting and preserving relevant South Australian records.

Subject specialisations

- Family History
- Local history
- Social history

Skill sets offered to users

- Family History research

Victim Support Service Inc

Library/information service name	Victim Support Service Resource Centre
Service type	Sole library serving the organisation/department/agency
Service location	SA

CONTACT DETAILS

Manager/main contact	Alison Bogdanowicz
Address	33 Franklin Street
City/Town	Adelaide
State/Territory	SA
Post code	5000
Email	librarian@victimsa.org
Phone	1800 842 846
Website	www.victimsa.org/get-resources

SOCIAL MEDIA

Facebook	www.facebook.com/alison.bogdanowicz
Twitter	N/A
Instagram	N/A
LinkedIn	www.linkedin.com/in/alison-bogdanowicz-059a4199/
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Reception staff can assist during normal office hours, librarian on Wednesdays and Thursdays
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Catalogued links to reputable websites within our online catalogue
Library Management system	DB Textworks (Inmagic)
Classification system/s	Homemade system - mnemonic by topic
Curated services	Newsletters
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Collection for victims of crime, their friends and family and professionals and counsellors assisting them. Free to join, open to the public. Self-help, stress and anxiety management, recovering from childhood abuse or DV, trauma therapies, psychology, social work. Online catalogue.

Subject specialisations

- Trauma therapies, psychology
- Self-help, stress and anxiety management
- Recovering from trauma, childhood abuse or domestic violence
- Managing anxiety, fear and panic
- Social work

Skill sets offered to users

- Have commenced an oral history project with audio interviews

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	NSW, QLD, SA, TAS

CONTACT DETAILS

Manager/main contact	Emma Datson
Address	yourtown Business Centre, Suite 5, Cordova Street
City/Town	Milton
State/Territory	QLD
Post code	4064
Email	library@yourtown.com.au
Phone	(07) 3867 1330
Website	www.yourtown.com.au (Library does not have publically available address)

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Not available to public users
24/7 access to electronic resources	Yes
Formats offered	Books, Journals
Library Management system	Koha
Classification system/s	Internally designed subject based
Curated services	Newsletters, LibGuides, Intranet SharePoint pages
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

yourtown's mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life. charity with services young people can access to find jobs, learn skills, become great parents and live safer, happier lives. We focus our services on 0-25 year olds and provide material to help support our mission and staff professional development.

Subject specialisations

- Psychology
- Social work
- Mental health
- Suicide and self harm
- Drug and alcohol

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



TASMANIA

Australian Antarctic Division

Library/information service name	Australian Antarctic Division Library Service
Service type	Sole library serving the organisation/department/agency
Service location	TAS

CONTACT DETAILS

Manager/main contact	Tess Egan
Address	Aust Antarctic Division Library, 203 Channel Highway
City/Town	Kingston
State/Territory	TAS
Post code	7050
Email	library@aad.gov.au
Phone	(03) 6232 3516
Website	www.antarctica.gov.au/about-us/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Mon-Fri (8:30-5pm) by appointment only
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Video and images
Library Management system	Liberty5
Classification system/s	UDC
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Australian Antarctic Division Library, established in 1947, is a national resource for Antarctic information. We deliver information services to support the research activities of the Australian Antarctic Program.

Subject specialisations

- Antarctic science
- Antarctic history

Skill sets offered to users

- Coaching, mentoring for information professionals

Department of State Growth

Library/information service name	Information Reference and Research Service
Service type	Sole library serving the organisation/department/agency
Service location	TAS

CONTACT DETAILS

Manager/main contact	Elizabeth Gathercole
Address	Salamanca Building Parliament Square, 4 Salamanca Place
City/Town	Hobart
State/Territory	TAS
Post code	7000
Email	library@stategrowth.tas.gov.au
Phone	(03) 6165 5056
Website	www.stategrowth.tas.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Softlink - Liberty
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings
Curated services	Alerts/LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Information Reference and Research Service provides a high quality research and library service to the Department of State Growth. The collection is diverse covering subjects such as economic development, transport, roads, small business, tourism, film and the arts. Our preference is to purchase in electronic format with our print collection being housed off-site.

Subject specialisations

- Transportation
- Roads
- Economic development
- Small business
- Infrastructure

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Port Arthur Historic Site Management Authority

Library/information service name	Resource Centre, Port Arthur Historic Site	Curated services	Newsletters, Alerts, Journal article abstracts
Service type	Sole library serving the organisation/department/agency	Reference service	Yes
Service location	TAS	Research service	Yes
		Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Susan Hood
Address	Resource Centre, Port Arthur Historic Site, Arthur Hwy
City/Town	Port Arthur
State/Territory	TAS
Post code	7182
Email	library@portarthur.org.au
Phone	(03) 6251 2324
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Monday -Thursday 9am - 5pm by appointment only
24/7 access to electronic resources	No
Formats offered	Books, Journals, Reports (analog and digital); Images (analog and digital); Research files (hard copy); Maps and plans (analog and digital); Audiovisual materials (Digital)
Library Management system	FIRST Software Solutions
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, AACR

Library service description

Created during the Port Arthur Conservation Project 1979-1984, today the collection scope includes the convict period, conservation and management of historic sites, historical, geographical, archaeological, sociological, and educational aspects of Port Arthur Historic Site and Tasman Peninsula. Also museum studies, interpretation, colonial trades, gardening, Tasmanian and Australian history, and genealogy.

Subject specialisations

- Convict history
- Heritage site management and conservation
- Heritage site interpretation
- Archaeology
- Tasmanian history

Skill sets offered to users

- Coaching, mentoring for information professionals
- High level of experience in the interpretation and transcription of Tasmania's convict records

Additional information

Interlibrary lending limited to Tasmanian Govt Departments.

Tasmanian Health Service

Library/information service name	Dr Richard Buttfield Library
Service type	Branch library with main library in another location
Service location	TAS

CONTACT DETAILS

Manager/main contact	Teresa Beck-Swindale
Address	North West Regional Hospital, 23 Brickport Rd
City/Town	Burnie
State/Territory	TAS
Post code	7320
Email	buttfield.library@ths.tas.gov.au
Phone	(03) 6493 6043
Website	www.dhhs.tas.gov.au/intranet/stho/library_services/buttfield_library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Weekdays 8.30am - 5pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	DB Text (InMagic)
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Library officially opened 1996. Collection covers all aspects of health, including mental health, with a focus on nursing. The Library serves all staff of the Tasmanian Health Service, north west region, as well as medical and nursing students and is affiliated with the University of Tasmania's Rural Clinical School.

Subject specialisations

- Nursing
- Antiquities Collection (medicine)

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

Buttfield Library is part of a statewide health library system. We collaborate closely with Ramsay Library, Launceston and Wingfield Library, Hobart, sharing resources and expertise.

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	NSW, QLD, SA, TAS

CONTACT DETAILS

Manager/main contact	Emma Datson
Address	yourtown Business Centre, Suite 5, Cordova Street
City/Town	Milton
State/Territory	QLD
Post code	4064
Email	library@yourtown.com.au
Phone	(07) 3867 1330
Website	www.yourtown.com.au (Library does not have publically available address)

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Not available to public users
24/7 access to electronic resources	Yes
Formats offered	Books, Journals
Library Management system	Koha
Classification system/s	Internally designed subject based
Curated services	Newsletters, LibGuides, Intranet SharePoint pages
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

yourtown's mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life. charity with services young people can access to find jobs, learn skills, become great parents and live safer, happier lives. We focus our services on 0-25 year olds and provide material to help support our mission and staff professional development.

Subject specialisations

- Psychology
- Social work
- Mental health
- Suicide and self harm
- Drug and alcohol

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



VICTORIA

APO (Analysis and Policy Observatory)

Library/information service name	APO (Analysis and Policy Observatory)
Service type	Information service without a physical library
Service location	VIC

CONTACT DETAILS

Manager/main contact	Brigid van Wanrooy
Address	400 Burwood Road
City/Town	Hawthorn
State/Territory	VIC
Post code	3122
Email	bvanwanrooy@apo.org.au
Phone	(03) 9214 8792
Website	apo.org.au/

SOCIAL MEDIA

Facebook	www.facebook.com/APOorgau/
Twitter	@APOorgau
Instagram	N/A
LinkedIn	www.linkedin.com/company/apoorgau
Other	N/A
Other contact details	admin@apo.org.au

OPERATIONS

Librarians	2
Allied Field Professional	2
Other	Additional office staff, webmaster and promotions staff
Opening hours with staff assistance	No physical library
24/7 access to electronic resources	Yes
Formats offered	Electronic databases
Library Management system	Drupal CMS for website
Classification system/s	FAST subject term taxonomy
Curated services	Newsletters
Reference service	No
Research service	No
Interlibrary lending	No

Library service description

APO was established in 2002 at Swinburne University of Technology in Melbourne. As a not-for-profit collaborative knowledge infrastructure and web platform, we work with partners from universities and other organisations across Australia, New Zealand and beyond. We collect and curate high quality content – our database contains over 40,000 resources, including specialist collections, grey literature reports, articles and data.

Subject specialisations

- Public policy

Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Website programs eg Drupal

Australian Council for Educational Research

Library/information service name	Cunningham Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Pru Mitchell
Address	19 Prospect Hill Road
City/Town	Camberwell
State/Territory	VIC
Post code	3124
Email	library@acer.org
Phone	(03) 9277 5553
Website	www.acer.org/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	5
Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	DBTextWorks
Classification system/s	Dewey Decimal Classification, Australian Thesaurus of Education Descriptors (ATED)
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Cunningham Library is a team of education specialist librarians who provide library and research services for education, including production of the Australian Education Index. The library has a comprehensive collection of Australian research on education dating from the early 1900s.

Subject specialisations

- Education
- Psychology

Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp
- Indexing and thesaurus construction
- systematic reviewing

Australian Nursing and Midwifery Federation (Victorian Branch)

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Kathleen Fitzgerald
Address	Level 1, 535 Elizabeth St
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	library@anmfvic.asn.au
Phone	(03) 9275 9391
Website	www.anmfvic.asn.au/library

SOCIAL MEDIA

Facebook	anmfvic (for organisation)
Twitter	anmfvic (for organisation)
Instagram	anmfvic (for organisation)
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We support the function of the organisation; a trade union, professional organisation, and education facility for approx. 83,000 nurses, midwives, nursing students & carers in Victoria. Members of the union can access the library (borrowing and electronic resources), and we support staff with access to health and legal (industrial) resources to support their work.

Subject specialisations

- Nursing and midwifery practice
- Nursing and midwifery education
- Nursing and midwifery history
- Nursing and midwifery working conditions

Skill sets offered to users

- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Ballarat Health Services

Library/information service name	Ballarat Health Services Library
Service type	Main library with one or more branch libraries in other locations
Service location	VIC

CONTACT DETAILS

Manager/main contact	Gemma Siemensma
Address	1 Drummond St Nth
City/Town	Ballarat
State/Territory	VIC
Post code	3350
Email	gemma.siemensma@bhs.org.au
Phone	(03) 5320 4455
Website	bhs-au.libguides.com/c.php?g=854852&p=6121920

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Assistant	1
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Ballarat Health Services Library provides a fully integrated, high quality, multi-site clinical information service to staff. It provides access to health information to support patient care, aid medical and surgical diagnosis and treatment, encourage an awareness of current medical literature and to support continuing education and research.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Surgery
- Clinical Governance

Skill sets offered to users

- N/A

Bendigo Health

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Angela Mundy
Address	Bendigo Health
City/Town	Bendigo
State/Territory	VIC
Post code	3550
Email	library@bendigohealth.org.au
Phone	(03) 5454 8515
Website	www.bendigohealth.org.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	Liberty Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Literature Searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Medical Library for Bendigo Health Staff and University Students

Subject specialisations

- Medicine
- Allied Health
- Nursing
- Health care

Skill sets offered to users

- Training for users

Bolton Clarke

Library/information service name	Bolton Clarke Library Services
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Jane Edwards
Address	Bolton Clarke, Level 1, 347 Burwood Hwy
City/Town	Forest Hill
State/Territory	VIC
Post code	3131
Email	jedwards@boltonclarke.com.au
Phone	(03) 9814 2711
Website	www.boltonclarke.com.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Tuesday - Wednesday 8.30am - 4.30pm
24/7 access to electronic resources	Yes
Formats offered	eBooks, eJournals, Electronic databases
Library Management system	Libguides
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Bolton Clarke (formerly Royal District Nursing Service, Victoria) is one of the largest not for profit aged care providers in Australia. The organisation employs approximately 6000, including 1200 clinical staff in the residential aged care, at home care and retirement living sectors across all states. The Library service sits with in the Bolton Clarke Research Institute and mainly supports the work of the researchers, clinical and quality management teams. There is a very small physical library including a couple hundred books and older print journals. Due to the spread of geographic areas the organisation covers the staff access an substantial electronic library. The collection reflects our work in aged care, dementia, wound care, diabetes, palliative and continence care.

Subject specialisations

- Aged care
- Wound care
- Palliative care
- Continence
- Diabetes

Skill sets offered to users

- N/A

Central Gippsland Health

Library/information service name	Clayton Willington Library
Service type	Sole library serving the organisation/ department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Librarian
Address	Central Gippsland Health, 155 Guthridge Pde
City/Town	Sale
State/Territory	VIC
Post code	3850
Email	library@cghs.com.au
Phone	(03) 5143 8535
Website	cghs.intersearch.com.au/cgi-bin/koha/opac-main.pl

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	2
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	koha
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Clayton Willington Library aims to facilitate informed decision-making in patient care, education, research and management. It strives to make a vital contribution to the knowledge, efficiency and cost effective operations across the for staff, students and the communities of central Gippsland.

Subject specialisations

- Health
- Medicine
- Leadership & Management

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

CPA Australia

Library/information service name	CPA Library
Service type	Main library with one or more branch libraries in other locations
Service location	NSW, VIC

CONTACT DETAILS

Manager/main contact	CPA Library
Address	Level 20, 28 Freshwater Place
City/Town	Southbank
State/Territory	VIC
Post code	3006
Email	cpalibrary@cpaaustralia.com.au
Phone	(03) 9606 9611
Website	www.cpaaustralia.com.au

SOCIAL MEDIA

Facebook	www.facebook.com/cpaaustralia
Twitter	twitter.com/cpaaustralia
Instagram	N/A
LinkedIn	www.linkedin.com/company/cpa-australia
Other	N/A
Other contact details	N/A

OPERATIONS

Library Technicians	1
Other	equivalent to 3.5 Librarians
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases; DVD and CDROMs
Library Management system	FIRST
Classification system/s	our own, alpha/numeric/numeric (eg A/03/0012)
Curated services	We have a section in the newsletters tailored for members
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Established in 1888 the CPA Library is the information service for members of CPA Australia. The collection focus is on finance, accounting & business. The CPA Library is the custodian of the CPA Australia archives, dating back to handwritten minutes from 1886.

Subject specialisations

- Accounting
- Auditing
- Taxation
- Superannuation
- Finance and business

Skill sets offered to users

- Have work experience students
- Have given presentations about our archive digitisation project

Dairy Australia

Library/information service name	Dairy Australia Library
Service type	Information service without a physical library
Service location	VIC

Reference service	Yes
Research service	No
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	Louise Ryan
Address	Level 3, 40 City Road, Southbank
City/Town	Melbourne
State/Territory	VIC
Post code	3006
Email	library@dairyaustralia.com.au
Phone	(03) 9694 3765
Website	dairyaustralia.softlinkhosting.com.au/liberty3/libraryHome.do

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books; Journals; eJournals; Electronic databases; Many PDF resources, and a large database of still images
Library Management system	Softlink Liberty
Classification system/s	Dewey Decimal Classification, Library of Congress Subject Headings, RDA: Resource Description and Access, No classification for digital resources. New resources use uncontrolled keyword searching on titles and abstracts.
Curated services	Alerts, Personalised orientation for new staff

Library service description

Dairy Australia Library supports the work of Dairy Australia staff. The prime collection focus is Australian dairy farming practices, with supporting information on dairy manufacturing processes, human nutrition and agricultural policy. External loans are through inter library loan networks, or at the discretion of key staff. Over 60% of the collection is in digital format, and includes a significant volume of 'grey' literature. Print volumes are mostly held in off-site storage.

Subject specialisations

- Australian dairy farming practices
- All farming practices
- Human nutrition
- Dairy manufacturing processes
- Agricultural policy and trade

Skill sets offered to users

- Experience in managing image collections

Additional information

Although based in Melbourne, Dairy Australia Library offer services to all our regional offices around Australia via email.

Dementia Australia

Library/information service name	Dementia Australia library
Service type	National service with two main physical collections (Vic and NSW)
Service location	NSW, VIC

CONTACT DETAILS

Manager/main contact	Stroma Mauritzen / Michelle De Mari
Address	98-104 Riversdale Road
City/Town	Hawthorn
State/Territory	VIC
Post code	3122
Email	library@dementia.org.au
Phone	1800 100 500
Website	www.dementia.org.au/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals
Library Management system	Liberty - Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Our national library service provides access to quality dementia related information. The service supports people living with dementia, family carers and friends as well as people working in dementia care practice and allied health areas.

Subject specialisations

- Dementia
- Caregiving
- Dementia care practice

Skill sets offered to users

- N/A

Eastern Health

Library/information service name	Eastern Health Library Service
Service type	Main library with one or more branch libraries in other locations
Service location	VIC

CONTACT DETAILS

Manager/main contact	Eastern Health Library Service
Address	Level 3, 5 Arnold Street
City/Town	Box Hill
State/Territory	VIC
Post code	3128
Email	EHLS@easternhealth.org.au
Phone	(03) 9895 3200
Website	easternhealth.libguides.com/home

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Technicians	2
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Eastern Health Library Service (EHLS) provides a professional knowledge and information service for Eastern Health staff, affiliated staff and students on placement, to support their work in clinical, educational, research and policy areas.

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Pharmacology

Skill sets offered to users

- Coaching, mentoring for information professionals

Epworth HealthCare

Library/information service name	Epworth Knowledge Services
Service type	Sole library serving the organisation/ department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Susie Moreton
Address	Epworth Knowledge Services, 89 Bridge Rd
City/Town	Richmond
State/Territory	VIC
Post code	3121
Email	susie.moreton@epworth.org.au
Phone	(03) 9426 6134
Website	knowledgeservices.epworth.org.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, LibGuides, literature searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Cardiology
- Oncology
- Rehabilitation
- Mental Health
- Clinical Education and Simulation

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Federation of Education Unions

Library/information service name	FEUIC (Federation of Education Unions Information Centre)
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Sarah-Jane Martin
Address	120 Clarendon St
City/Town	Southbank
State/Territory	VIC
Post code	3006
Email	N/A
Phone	(03) 9693 1826
Website	www.feuc.org.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals
Library Management system	DB/TextWorks
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The FEU Information Centre provides a range of information services to the following Education Unions: Australian Education Union Independent Education Union, Victoria Tasmania National Tertiary Education Union These services are generally available only to the office bearers and staff of the unions that comprise the FEU.

Subject specialisations

- Education policy
- Industrial relations and legal issues
- Womens' issues
- Unions
- Indigenous education

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Languages and Multicultural Education Resource Centre (LMERC)

Library/information service name	LMERC
Service type	Statewide specialised service for educators across all sectors, levels and ages, one library
Service location	VIC

CONTACT DETAILS

Manager/main contact	Jenny Peck
Address	Level 1, 189 Faraday Street
City/Town	Carlton
State/Territory	VIC
Post code	3053
Email	lmerc.library@edumail.vic.gov.au
Phone	(03) 9349 1418
Website	lmerc.softlinkhosting.com.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2 (1.2 FTE)
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, games, realia, digital audio devices, puppets
Library Management system	Oliver, Softlink
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, LibGuides, Picking service (request specific titles or themes (with year levels, formats etc)
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

LMERC provides resources in the areas of English as an Additional Language (EAL), Languages other than English, the Intercultural Capability and the cross-curriculum priorities areas of Aboriginal and Torres Strait Islander histories and cultures, Asia and Australia's engagement with Asia, and Sustainability. The library holds an extensive collection of over 25,000 resources in all formats for educators across all sectors and at all levels, early childhood to adult. Library membership is available free to teachers from these educational settings: early childhood centres (in receipt of government funding), schools F-12 across all sectors, pre-service teachers and lecturers (in the areas of EAL and languages), homework clubs and community language schools. Home school parents, teachers of adults and community workers in education roles are also welcome to join.

Subject specialisations

- English as an Additional Language
- Languages
- Aboriginal and Torres Strait Islander histories and cultures
- Human rights
- Intercultural understanding

Skill sets offered to users

- N/A

Latrobe Regional Hospital

Library/information service name	Sir Frank MacFarlane Burnet LIBRARY
Service type	Sole library serving the organisation/ department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Librarian
Address	Latrobe Regional Hospital, 10 Village Avenue
City/Town	Traralgon
State/Territory	VIC
Post code	3844
Email	librarian@lrh.com.au
Phone	(03) 5173 8505
Website	www.lrh.com.au/important-info/ staff-information/medical-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Health sciences library

Subject specialisations

- Health
- Medicine
- Nursing
- Psychiatry

Skill sets offered to users

- N/A

Mannix Library

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Kerrie Burn
Address	278 Victoria Parade
City/Town	East Melbourne
State/Territory	VIC
Post code	3002
Email	kerrie.burn@ctc.edu.au
Phone	(03) 9412 3351
Website	www.mannix.org.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	2
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	OCLC WorldShare Management Services
Classification system/s	Dewey Decimal Classification
Curated services	LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Mannix Library's primary role is to serve the needs of staff and students of Catholic Theological College and members of the wider University of Divinity community. It also provides library services to subscribed members of the general public. Founded in 1923, the Library provides access to over 130,000 print and 150,000 electronic book and journal volumes, as well as a range of other online resources. It supports teaching and research in biblical studies, theology, philosophy, church history, pastoral studies, and a range of associated disciplines, with an emphasis on the Catholic tradition. In addition to the main library facility, a large compactus room on the ground floor houses historical materials and infrequently used items. These may be accessed on request. In 2019 a new Special Collections Room was built within the main library, to house and showcase rare materials and other items of special interest. See mannix.org.au/collections.html

Subject specialisations

- Theology
- Philosophy
- Biblical studies
- Church history
- Pastoral studies
- Moral theology and Canon law

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Digitisation of library special collections
- OCLC WMS Library system

Additional information

Mannix Library also serves the wider University of Divinity community through its management of the University's online Library Hub – library.divinity.edu.au/

Museums Victoria

Library/information service name	Museums Victoria Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Hayley Webster
Address	Melbourne Museum, GPO Box 666
City/Town	Melbourne
State/Territory	VIC
Post code	3001
Email	library@museum.vic.gov.au
Phone	(03) 8341 7349
Website	museumsvictoria.com.au/ collections-research/library-and-archives/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Assistant	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Voyager
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Over its 160-plus year history the Museums Victoria Library has evolved into one of the best collections of natural history books and journals in Australia. With a collection of over 40,000 titles, the library is considered to be of high significance to scholars, researchers and artists, along with Museums Victoria staff.

Subject specialisations

- Natural History
- Museology
- Indigenous Cultures
- Australian history

Skill sets offered to users

- Marketing
- Social media marketing

Northern Health

Library/information service name	Northern Health Library Service
Service type	Sole library serving the organisation/ department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Kathryn Rough
Address	Northern Health, 185 Cooper Street
City/Town	Epping
State/Territory	VIC
Post code	3076
Email	NHLibinfo@nh.org.au
Phone	(03) 8405 8728
Website	www.nh.org.au/research-and-education/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	2
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus 10
Classification system/s	Dewey Decimal Classification
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Medicine
- Nursing
- Allied Health
- Health Administration

Skill sets offered to users

- Training for users

Peninsula Health

Library/information service name	Medical Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Janet Thompson
Address	Hastings Road, (PO Box 52)
City/Town	Frankston
State/Territory	VIC
Post code	3199
Email	jthompson@phcn.vic.gov.au
Phone	(03) 9784 7717
Website	www.peninsulahealth.org.au/education/medical-library/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	Monday - Friday 8.30am - 4.00pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Peninsula Health Medical Library offers resources, literature searches, document delivery and information literacy sessions to staff and medical students, with access to all services over about 18 sites across Frankston City and the Mornington Peninsula.

Subject specialisations

- Medicine
- Allied Health
- Nursing
- Community Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

- N/A

Prahran Mechanics' Institute Victorian History Library

Library/information service name	As above
Service type	Sole library, but not serving a larger organisation
Service location	VIC

CONTACT DETAILS

Manager/main contact	Steven Haby
Address	39 St Edmonds Road
City/Town	Prahran
State/Territory	VIC
Post code	3181
Email	library@pmi.net.au
Phone	(03) 9510 3393
Website	www.pmi.net.au/

SOCIAL MEDIA

Facebook	www.facebook.com/PMILibrary
Twitter	twitter.com/PMILibrary/
Instagram	N/A
LinkedIn	N/A
Other	institutingthepast.wordpress.com/
Other contact details	N/A

OPERATIONS

Librarians	3
Opening hours with staff assistance	9:30-4:30 Monday, Tuesday, Wednesday and Friday 9:30-7:00 on Thursdays
24/7 access to electronic resources	No
Formats offered	Books, eBooks, Electronic databases
Library Management system	First LMS
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Recent Additions
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The PMI Victorian History library is a specialist library dedicated to preserving, protecting and promoting the history of Victoria.

Subject specialisations

- Victorian History

Skill sets offered to users

- Family history research

Additional information

The library includes the Australian Railway Historical Society (Victorian Division) Library, the archives of the Cinema and Theatre Society of Australia, and the Mechanics Institutes of Victoria Resource Centre.

Royal Australasian College of Surgeons

Library/information service name	Gordon Craig Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Graham Spooner
Address	250-290 Spring St
City/Town	Melbourne
State/Territory	VIC
Post code	3002
Email	college.library@surgeons.org
Phone	(03) 9249 1272
Website	www.surgeons.org/my-page/racs-knowledge/library/

SOCIAL MEDIA

Facebook	N/A
Twitter	#RACSLibrary
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	InMagic
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, Surgical specialty web pages
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Providing service to Fellow, Trainees and staff of the College who are located throughout Australia and New Zealand. Access to extensive online resources and databases is provided via secure login to the website. There is limited activity for print materials with preference for e-resources. Document delivery and database searching services are heavily used by the membership.

Subject specialisations

- Surgery
- Medicine
- Medical education
- Anatomy

Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau

Royal Children's Hospital Melbourne

Library/information service name	J.W. Grieve Library
Service type	Sole library serving the organisation/department/agency
Service location	VIC

Library service description

specialised collection relating to paediatrics and neonatology, for clinical care, research and education, including historic journals and books dating back to 19th century

CONTACT DETAILS

Manager/main contact	Cathy Gatt
Address	50 Flemington Road
City/Town	Parkville
State/Territory	VIC
Post code	3052
Email	cathy.gatt@rch.org.au
Phone	(03) 9345 5109
Website	www.rch.org.au/library

Subject specialisations

- Paediatrics
- Neonatology

Skill sets offered to users

- Training for users

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Other	1 admin/web/computer specialist
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Horizon
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

South West Healthcare

Library/information service name	Stan Carroll Library
Service type	Sole library serving the organisation/ department/agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Hannah-Lee Obst
Address	South West Healthcare
City/Town	Warrnambool
State/Territory	VIC
Post code	3280
Email	swhlibrary@swh.net.au
Phone	(03) 5564 4205
Website	swhealthcare.intersearch.com.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Medical Apps
Library Management system	Koha
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Stan Carroll Library is committed to: - providing fast and easy access to evidence-based clinical information to support clinical decisions. - designing and delivering digital literacy programs to enhance medical and healthcare education and professional development for the needs of the South West Healthcare workforce. - supporting medical and healthcare professionals to provide best patient care and education within the region. - supporting students on placement by providing relevant library resources.

Subject specialisations

- Medical
- Nursing
- Allied Health
- Mental Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

The Dalton McCaughey Library

Library/information service name	As above
Service type	Sole library serving the organisation/ department/ agency
Service location	VIC

CONTACT DETAILS

Manager/main contact	Charlotte Clements
Address	29 College Crescent
City/Town	Parkville
State/Territory	VIC
Post code	3052
Email	library@dml.vic.edu.au
Phone	(03) 9340 8888
Website	library.dmlibrary.org.au

SOCIAL MEDIA

Facebook	www.facebook.com/Dalton-McCaughey-Library-268305246523678/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	3
Library Assistant	1
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Pettee
Curated services	N/A
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

The Dalton McCaughey Library is a major theological library of world standing. Its ecumenically balanced collections are sought after by theologians and scholars, particularly in the areas of Jesuitica, philosophy, biblical studies, church history and systematic and practical theology. The library was established in 1971 by a collaboration between the Australian Jesuits and the Uniting Church in Australia (Victoria and Tasmania Synod).

Subject specialisations

- Biblical studies
- Jesuit studies
- Theology
- Christian ministry
- Church history

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users
- Referencing
- Koha library system

Victoria Police

Library/information service name	Victoria Police Library Service
Service type	Two library sites
Service location	VIC

CONTACT DETAILS

Manager/main contact	Jacinta King
Address	Victoria Police Academy Library, Viewmount Road
City/Town	Glen Waverley
State/Territory	VIC
Post code	3166
Email	library@police.vic.gov.au
Phone	(03) 9566 9521
Website	www.police.vic.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Library Technicians	2
Library Assistant	1
Other	1 Library Manager
Opening hours with staff assistance	Police Academy site 8.30am - 4.30pm Police Centre site 8am - 4pm
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	DBTextworks V17
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Library Service provides Victoria Police employees with access to print and online resources, databases and a research, lending and information service. Our user groups are operational police members, policy groups, legal services, police leadership, educators, recruits, promotional students and VPS staff.

Subject specialisations

- Policing
- Management and Leadership
- Family violence
- Counter-terrorism
- Criminology

Skill sets offered to users

- N/A

Victorian Government Library Service

Library/information service name	Victorian Government Library Service
Service type	Information service operating remotely from the physical library
Service location	VIC

CONTACT DETAILS

Manager/main contact	Miroslav Brmbota
Address	Level 4, 55 Collins Street
City/Town	Melbourne
State/Territory	VIC
Post code	3000
Email	miroslav.brmbota@dtf.vic.gov.au
Phone	0419 399 897
Website	https://library.intranet.vic.gov.au/client/en_AU/VGLS-public/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	8
Library Technicians	4
Other	2
Opening hours with staff assistance	Limited hours Monday - Friday (less than 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	SirsiDynix Symphony
Classification system/s	Library of Congress Subject Headings, RDA: Resource Description and Access
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Victorian Government Library Service provides information resources to all public servants employed in Victorian Government department and agencies. The centralised service provides a collection of over 400,000 items, a procurement program of electronic resources, lending, training and research services.

Subject specialisations

- Legal
- Humanities
- Health
- General

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Western Health

Library/information service name	Western Health Library Service
Service type	Main library with one or more branch libraries in other locations
Service location	VIC

CONTACT DETAILS

Manager/main contact	Ilana Jackson
Address	Sunshine Hospital Library, Furlong Road
City/Town	St Albans
State/Territory	VIC
Post code	3021
Email	wh.libraryenquiries@wh.org.au
Phone	(03) 8395 8036
Website	www.westernhealth.org.au/EducationandResearch/library/Pages/default.aspx

SOCIAL MEDIA

Facebook	N/A
Twitter	twitter.com/LibraryWh
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	4
Library Technicians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts, Document Delivery, Literature Searches
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library provides ready access to a variety of knowledge-base health and management information to support excellence in patient care, education and research at Western Health

Subject specialisations

- Medicine
- Surgery
- Allied Health
- Nursing and Midwifery

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp



WESTERN AUSTRALIA

BHP

Library/information service name	Geoscience - West Australian Iron Ore
Service type	Information service without a physical library
Service location	WA

CONTACT DETAILS

Manager/main contact	Claire Tranthem
Address	125 St George Tce
City/Town	Perth
State/Territory	WA
Post code	6000
Email	Claire.Tranthem@BHP.com.au
Phone	0427 110 304
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Compang reports and other resources
Library Management system	N/A
Classification system/s	In house
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Resources for Geoscientists in the organisation, collection 1960-present and a mix of electronic and physical records.

Subject specialisations

- Geoscience
- Western Australia Mining
- Iron ore

Skill sets offered to users

- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Catholic Education Western Australia

Library/information service name	Catholic Library of Western Australia
Service type	Sole library serving the organisation/ department/ agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Vernon Lee
Address	33 Williamstown Road
City/Town	Doubleview
State/Territory	WA
Post code	6018
Email	catholic.library@cewa.edu.au
Phone	(08) 9241 5260
Website	catholiclibrary.cewa.edu.au

SOCIAL MEDIA

Facebook	N/A
Twitter	@CathLibWA
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	NA

OPERATIONS

Librarians	2
Library Technicians	1
Library Assistant	1
Opening hours with staff assistance	8.30am to 5pm, Monday to Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Accessit Library
Classification system/s	Dewey Decimal Classification, RDA: Resource Description and Access
Curated services	Newsletters
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Provides an extensive collection of resources relating to theology, liturgy, religious education, biblical studies, pastoral care, faith formation and sacramental programs as well as learning and teaching, and educational leadership. Formats include books, audio-visual materials and a range of e-resources. Specialised collections include Students with Disability, Aboriginal Education and Teachers & Catechist resources. Open to the public. Membership is Free.

Subject specialisations

- N/A

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

City of Armadale

Library/information service name	City of Armadale Corporate Library
Service type	Main library with one or more branch libraries in other locations
Service location	WA

CONTACT DETAILS

Manager/main contact	Jehni Thomas-Wurth
Address	Locked Bag 2
City/Town	Armadale
State/Territory	WA
Post code	6992
Email	corporate.library@armadale.wa.gov.au
Phone	(08) 9394 5218
Website	Internal Intranet – available to staff within City offices only

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	0.4 FTE librarian contact hours, but self service outside these
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, Electronic databases
Library Management system	Spydus
Classification system/s	Inhouse classification scheme
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Providing an internal business information service for all staff at the City of Armadale.

Subject specialisations

- Engineering and design
- Community services
- Planning and development
- Health
- IT and communications

Skill sets offered to users

- Copyright advice and education
- User training in datasets and subscriptions
- Management of Australian Standards

City of Fremantle

Library/information service name	Freo Toy Library
Service type	Sole toy library serving the WA community
Service location	WA

CONTACT DETAILS

Manager/main contact	Lou Dixon
Address	34 Paget Street
City/Town	Hilton
State/Territory	WA
Post code	6163
Email	N/A
Phone	(08) 9432 9671
Website	www.fremantle.wa.gov.au/toylibrary

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	@freotoylibrary
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Library Assistant	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	No
Formats offered	Toys, games, puzzles, costumes, ride-ons, party hire
Library Management system	Spydus
Classification system/s	Freo Toy Library specific
Curated services	Alerts
Reference service	No
Research service	No
Interlibrary lending	No

Library service description

Borrow toys, games, costumes, puzzles, ride-ons and more to assist your child's development through play. Membership fees apply, with concession rates for Centrelink card holders.

Subject specialisations

- Toys

Skill sets offered to users

- Training in running a large toy library

City of Nedlands

Library/information service name	Local studies Collection
Service type	Sole library serving the organisation/ department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Anthea Harris
Address	PO Box 9
City/Town	Nedlands
State/Territory	WA
Post code	6009
Email	localstudies@nedlands.wa.gov.au
Phone	(08) 9273 3644
Website	N/A

SOCIAL MEDIA

Facebook	Localstudies Nedlands
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2 (jobshare)
Opening hours with staff assistance	Limited hours: Monday - Friday
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, Electronic databases, CDs of oral history and recordings of talks
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

We are within the main Nedlands Library Service, a collection of paper and digital records of the City that aims to help all levels of research into the people and places of Nedlands. We offer workshops in Family History research and TROVE editing as well as talks on historical aspects of the area.

Subject specialisations

- History
- Nedlands
- WA

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Curtin University WA School of Mines Kalgoorlie

Library/information service name	Curtin's WA School of Mines Kalgoorlie Campus Library
Service type	Branch library with main library in another location
Service location	WA

CONTACT DETAILS

Manager/main contact	The Librarian
Address	Curtin's WASM Kalgoorlie Library, Locked Bag 30
City/Town	Kalgoorlie
State/Territory	WA
Post code	6430
Email	t.bennett@curtin.edu.au
Phone	(08) 9088 6629
Website	library.curtin.edu.au/about/kalgoorlie/

SOCIAL MEDIA

Facebook	www.facebook.com/Curtins-WA-School-of-Mines-Kalgoorlie-Library-25171341733/
Twitter	@CurtinLibKal
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	curtin.kalgoorlielibrary

OPERATIONS

Librarians	1
Library Technicians	1
Other	1 LSA (Library Student Assistant)
Opening hours with staff assistance	Extended hours Monday - Friday (beyond 9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, Streaming services (film, sound)
Library Management system	ALMA (ExLibris)
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	No
Interlibrary lending	Yes

Library service description

Curtin's WA School of Mines Kalgoorlie Library houses a unique collection of mining and related resources for the Western Australian School of Mines (WASM). It also has a print collection to support other Curtin higher education students.

Subject specialisations

- Mining and related subjects
- Metallurgy
- Rock mechanics
- Geology
- Surveying

Skill sets offered to users

- Training for users

Additional information

Kalgoorlie Campus Library has no 1st year clients onsite. We have from 2nd year to PHD. Any Curtin online client studying in any subject, living in our area can use the library.

Department of Biodiversity, Conservation and Attractions

Library/information service name	DBCA Library
Service type	Main library with one or more branch libraries in other locations
Service location	WA

CONTACT DETAILS

Manager/main contact	Lisa Wright
Address	17 Dick Perry Ave
City/Town	Kensington
State/Territory	WA
Post code	6151
Email	library@dbca.wa.gov.au
Phone	(08) 9219 9058
Website	www.dpaw.wa.gov.au/about-us/science-and-research/publications-resources/110-conservation-library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Opening hours with staff assistance	8.30-16.30
24/7 access to electronic resources	Yes
Formats offered	Books; eBooks; Journals; eJournals; Electronic databases; Slides, maps, photos
Library Management system	Inmagic Genie/WebPublisher/DBTextWorks
Classification system/s	UDC & GFDC
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Collection focus: Grey literature, books, maps, slides, photos. User groups: staff and public (reference only)

Subject specialisations

- Biodiversity
- Conservation
- Environment
- Flora and fauna
- forests

Skill sets offered to users

- Coaching, mentoring for information professionals
- Presentation eg design, data visualisation, infographics, Powerpoint, Tableau
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

Department of Mines, Industry Regulation and Safety

Consumer Protection Library

Library/information service name	CP Library (Consumer Protection Library)
Service type	Main Library with 2 other Main Libraries in different subject areas in this department
Service location	WA

Library service description

Consumer Protection Library predominantly a legal collection serving internal legal units. Hard copy and online.

Subject specialisations

- Consumer Protection, Law

Skill sets offered to users

- N/A

CONTACT DETAILS

Manager/main contact	Patricia Heggie
Address	DMIRS CP Library, 4/140 William Street
City/Town	Perth
State/Territory	WA
Post code	6000
Email	cplibrary@dmirs.wa.gov.au
Phone	(08) 6552 9417
Website	www.dmirs.wa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	The department uses these but the CP Library does not
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, Journals, eJournals, Electronic databases
Library Management system	FIRST by Optimus Prime
Classification system/s	Inhouse
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Hollywood Private Hospital

Library/information service name	Hollywood Private Hospital Library
Service type	Branch library with main library in another location
Service location	WA

CONTACT DETAILS

Manager/main contact	Jan Halliwell
Address	Hollywood Private Hospital Library, Locked Bag 2002
City/Town	Nedlands
State/Territory	WA
Post code	6909
Email	library.hph@ramsayhealth.com.au
Phone	(08) 9346 6184
Website	www.ramsaylibrary.com.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Koha
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	No
Research service	No
Interlibrary lending	No

Library service description

The Library service is offered to hospital staff with the aim of providing clinicians with direct access to evidence-based information for point of care decision making; medical, nursing and health research; and ongoing professional development.

Subject specialisations

- Nursing
- Medicine
- Psychiatry
- Allied Health

Skill sets offered to users

- N/A

Legal Aid Western Australia

Library/information service name	Legal Aid Western Australia Library
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Deb Harvey
Address	Level 2, 32 St Georges Terrace
City/Town	Perth
State/Territory	WA
Post code	6000
Email	librarymail@legalaid.wa.gov.au
Phone	(08) 9261 6268
Website	www.legalaid.wa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Library Technicians	1
Opening hours with staff assistance	7:30am - 4:30pm Monday - Friday
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Genie
Classification system/s	Moys
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The library service for Legal Aid Western Australia was established in 1977 to provide services to the legal staff. The library's core collection consists of primary and secondary materials from the Western Australian and Commonwealth jurisdictions. The library retains a collection of legal texts, legislation, loose-leaf services, law reports, journals, and annual reports.

Subject specialisations

- Law

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Main Roads Western Australia

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Stephen de Silva
Address	Don Aitken Centre, Waterloo Crescent
City/Town	East Perth
State/Territory	WA
Post code	6004
Email	stephen.desilva@mainroads.wa.gov.au
Phone	(08) 9323 4181
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	DB/Textworks/Webpublisher
Classification system/s	UDC
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Subject specialisations

- Road Construction
- Transport
- Road maintenance
- Road planning
- Geotechnics

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Psychiatric Services Library

Library/information service name	As above
Service type	Sole library serving the organisation/ department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Jeanette Longwood
Address	Psychiatric Services Library, Graylands Hospital, Brockway Road
City/Town	Mount Claremont
State/Territory	WA
Post code	6010
Email	ghlibrary@health.wa.gov.au
Phone	(08) 9347 6712
Website	pslibrary.health.wa.gov.au/home

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases, DVDs
Library Management system	Sierra
Classification system/s	NLM
Curated services	Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

The Psychiatric Services Library provides a high quality library and information service to mental health professionals working in the Western Australian public health system, to support the mission, values and goals of their Health Services. We support informed decision making and evidence-based practice through the provision of information in a variety of formats. Our client services include skills training, literature searching, current information alerts, providing inter-library loans and document delivery.

Subject specialisations

- Mental Disorders
- Mental Health

Skill sets offered to users

- Training for users

Rio Tinto Exploration

Library/information service name	RTX Library & Information Centre
Service type	Sole library serving the organisation/ department/ agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Jacqueline Rayment
Address	37 Belmont Avenue
City/Town	Belmont
State/Territory	WA
Post code	6104
Email	jacqueline.rayment@riotinto.com
Phone	(08) 9270 9274
Website	firstopacprd.riotinto.org/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	FIRST Software Solution
Classification system/s	Universal Decimal Classification
Curated services	Newsletters, Alerts
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

A rocks and minerals based library catering to the organisations geoscientists globally

Subject specialisations

- Earth Sciences

Skill sets offered to users

- Training for users
- Collaborative platforms eg Sharepoint, Slack, Trello, Basecamp

SHQ (Sexual Health Quarters)

Library/information service name	As above
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Katrina Duncan
Address	70 Roe Street
City/Town	Northbridge
State/Territory	WA
Post code	6003
Email	katrina.duncan@shq.org.au
Phone	(08) 9227 6177
Website	shq.org.au/resources/library/

SOCIAL MEDIA

Facebook	www.facebook.com/familyplanningwa
Twitter	twitter.com/shealthquarters
Instagram	www.instagram.com/sexualhealthquarters/
LinkedIn	www.linkedin.com/company/7955260
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	By appointment Monday - Friday, 9am-5pm
24/7 access to electronic resources	No
Formats offered	Books, Journals, eJournals, Educational kits (e.g. models, games)
Library Management system	Koha
Classification system/s	Custom classification scheme
Curated services	N/A
Reference service	No
Research service	No
Interlibrary lending	Yes

Library service description

Sexual Health library. Users are mostly educators, youth workers, medical professionals, counselors. Primary focus is internal staff PD, also open to the public by appointment.

Subject specialisations

- Sexual and Reproductive Health
- Sexual and Relationships Education

Skill sets offered to users

- N/A

Sir Charles Gairdner Osborne Park Health Care Group

Library/information service name	SCGOPH Library & Information Services
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Geraldine Stevens
Address	1st floor, E Block, Hospital Avenue
City/Town	Nedlands
State/Territory	WA
Post code	6009
Email	library.scgh@health.wa.gov.au
Phone	(08) 6457 4143
Website	scgophlibrary.health.wa.gov.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	2
Other	2 librarians (3 people)
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sierra from Innovative
Classification system/s	Dewey Decimal Classification
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Medical/health library the WA public health system. SCGOPHCG is part of the North Metropolitan Health Service. The library serves staff at both Sir Charles Gairdner and Osborne Park Hospitals. Collection: medicine, nursing, allied health, health management, policy and planning.

Subject specialisations

- Medicine
- Nursing
- Allied health
- Health management
- Policy and planning

Skill sets offered to users

- Training for users

South and East Metropolitan Health Service Library

Library/information service name	SMHS/EMHS Library & Information Service
Service type	Main library with one or more branch libraries in other locations
Service location	WA

CONTACT DETAILS

Manager/main contact	Cheryl Hamill
Address	Fiona Stanley Hospital, Library, Education Centre Ground Floor, 11 Robin Warren Drive
City/Town	Murdoch
State/Territory	WA
Post code	6150
Email	cheryl.hamill@health.wa.gov.au
Phone	(08) 6152 2465
Website	selibrary.health.wa.gov.au/

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	8.7 librarians (11 people)
Library Technicians	1.9 library technicians (2 people)
Opening hours with staff assistance	Monday - Friday 8am - 5pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Electronic databases
Library Management system	Sierra from Innovative
Classification system/s	National Library of Medicine at Fiona Stanley, Dewey Decimal Classification at Royal Perth
Curated services	Alerts, LibGuides
Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

Library service description

Medical/health library in the WA public health system. Two bases at Fiona Stanley & Royal Perth Hospitals. Collection: medicine, nursing, allied health, health management, policy and planning. Clients: health service staff.

Subject specialisations

- Medicine
- Nursing
- Allied Health (physiotherapy, OT, pharmacy, social work etc)
- Health Management, Policy and Planning
- Mental Health

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

St John of God Healthcare

Library/information service name	St John of God Murdoch Hospital - Clinical Library
Service type	Information service without a physical library
Service location	WA

CONTACT DETAILS

Manager/main contact	Lisa Newlands
Address	Murdoch Hospital Library, 100 Murdoch Drive
City/Town	Murdoch
State/Territory	WA
Post code	6150
Email	murdoch.library@sjog.org.au
Phone	(08) 9438 9593
Website	N/A

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	0.5
Library Technicians	0.5
Opening hours with staff assistance	Standard office hours (9am - 5pm)
24/7 access to electronic resources	Yes
Formats offered	eJournals, Electronic databases
Library Management system	currently none, considering Koha
Classification system/s	N/A
Curated services	Alerts
Reference service	No
Research service	Yes
Interlibrary lending	No

Library service description

Library service available to employees at the 6 St John of God hospitals in Western Australia. Focus on providing training on online databases, providing literature searches, supplying requested articles, managing subscriptions and access to online resources.

Subject specialisations

- Palliative care
- ED
- Orthopaedic Surgery

Skill sets offered to users

- N/A

Additional information

Member of GRATISNet document delivery network

The Grove Library

Library/information service name	The Grove Community History Library
Service type	Information service operating remotely from the physical library
Service location	WA

CONTACT DETAILS

Manager/main contact	Sindy Dowden
Address	1 Leake Street, Peppermint Grove
City/Town	Peppermint Grove
State/Territory	WA
Post code	6011
Email	history@thegrovelibrary.com
Phone	(08) 9286 8686
Website	thegrovelibrary.net/history/

SOCIAL MEDIA

Facebook	www.facebook.com/GroveHistory/
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1
Opening hours with staff assistance	Limited days Monday - Friday (not five days)
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Electronic databases, Streaming services (film, sound), Mobile apps
Library Management system	Spydus
Classification system/s	Dewey Decimal Classification
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

Our Collection contains information about the people, places and events that have shaped the history of Cottesloe, Peppermint Grove and Mosman Park.

Subject specialisations

- Digitisation
- Digital heritage tours
- Digital interpretations

Skill sets offered to users

- Coaching, mentoring for information professionals
- Training for users

Additional information

The Grove Community History Library facilitate a Facebook collaborative information site for the Local History Practitioners of WA.

www.facebook.com/groups/784107178306545/

Wildflower Society of WA (Inc.)

Library/information service name	Honor Venning Library
Service type	Sole library serving the organisation/department/agency
Service location	WA

CONTACT DETAILS

Manager/main contact	Kerry Smith, Honorary Librarian
Address	WSWA (Inc), PO Box 519
City/Town	Floreat
State/Territory	WA
Post code	6014
Email	enquiry@wildflowersocietywa.org.au
Phone	(08) 9383 7979
Website	www.wildflowersocietywa.org.au

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

N/A	N/A
Opening hours with staff assistance	Tuesdays & Thursdays (when the Society Office is open), and the first Saturday afternoon each month except January
24/7 access to electronic resources	No
Formats offered	Books; Society reports, maps
Library Management system	ACCESS database
Classification system/s	basic UDC
Curated services	Occasional articles in Society Newsletter
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

The WSWA celebrated its 60th birthday last year and the library has been in existence in one form or another for some 40 ish years. It serves the Society members of all ages.

Subject specialisations

- native flora of Western Australia/ Australia

Skill sets offered to users

- N/A

Women & Newborn Health Library

Library/information service name	As above
Service type	Borrowing library (free)
Service location	WA

CONTACT DETAILS

Manager/main contact	Renae Clement
Address	King Edward Memorial Hospital Women & Newborn Health Library
City/Town	Subiaco
State/Territory	Perth, WA
Post code	6008
Email	kemh.hl@health.wa.gov.au
Phone	(08) 6458 1100
Website	kemh.libguides.com/wnhl

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	N/A

OPERATIONS

Librarians	1 FTE
Opening hours with staff assistance	Monday - Friday 9am - 12pm and 1pm - 3pm
24/7 access to electronic resources	No
Formats offered	books, DVD's, Magazines
Library Management system	Sierra
Classification system/s	NLM Classification Scheme
Curated services	N/A
Reference service	Yes
Research service	Yes
Interlibrary lending	No

Library service description

The Women and Newborn Health Library (WNHL) is a consumer Library located on the ground floor of King Edward Memorial Hospital (KEMH) in Perth. Patients of the hospital as well as family, hospital staff and the general public within WA are eligible to borrow from us. We have a large collection of pamphlets, books and DVDs on all aspects of women's and newborn health. Information is also available in over 40 languages. Our services include free WiFi access, assisting you in finding good quality health information, providing a breastfeeding area and DVD viewing facilities and a comfortable seating area with magazines and newspapers.

Subject specialisations

- Women's health
- Pregnancy
- Childbirth
- Infant care

Skill sets offered to users

- Sourcing health related information in various languages
- Subject specific information
- Training for users
- Health pamphlets including many specifically written for Aboriginal clients

Women & Newborn Health Service (WNHS) Medical Library also known as King Edward Memorial Hospital (KEMH) Medical Library

Library/information service name	WNHS/KEMH Medical Library
Service type	Main library with one or more branch libraries in other locations
Service location	WA

Reference service	Yes
Research service	Yes
Interlibrary lending	Yes

CONTACT DETAILS

Manager/main contact	No Manager; enquiries assigned appropriately.
Address	PO Box 134
City/Town	Subiaco
State/Territory	WA
Post code	6904
Email	kemh.library@health.wa.gov.au
Phone	(08) 6458 1499
Website	kemh.libguides.com/library

SOCIAL MEDIA

Facebook	N/A
Twitter	N/A
Instagram	N/A
LinkedIn	N/A
Other	N/A
Other contact details	Our 'branch' library is the Women & Newborn Health Library (for visitors & patients) Abbreviation: WNHL URL: kemh.libguides.com/wnhl

OPERATIONS

Librarians	3
Library Technicians	1
Other	Occasional temps on contract
Opening hours with staff assistance	Monday - Friday 8:30am - 4:30pm
24/7 access to electronic resources	Yes
Formats offered	Books, eBooks, Journals, eJournals, Eletronic databases, DVDs
Library Management system	Sierra
Classification system/s	NLM Classification Scheme
Curated services	Alerts, LibGuides

Library service description

Beginning as early as 1956 in our major tertiary hospital (KEMH/WNHS), **KEMH Medical Library**'s collection focus is around obstetrics, gynaecology and neonatology. It provides information to *WNHS staff & students* to support clinical decision-making, research and study.

The **Women and Newborn Health Library** serves patients and public visitors (see entry on page 56).

Subject specialisations

- Obstetrics
- Gynaecology
- Neonatology

Skill sets offered to users

- See website



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Information Association