Jumbunna Institute for Indigenous Education & Research

# Libraries and their Intersection with Indigenous Knowledges

Insight report from the 15 October 2024 Dialogue Session.

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#### **Acknowledgement of Country**

The authors of this report acknowledge the Gadigal people as Traditional Owners of the land where the University of Technology Sydney is based. We acknowledge and pay our respects to Elders, and leaders, past and present.

#### A note on terminology

The report uses the terms Aboriginal, Aboriginal and Torres Strait Islander and Indigenous people interchangeably recognising the diversity of communities and nations nationally.

#### **Attributions**

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#### **Suggested citation**

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### **EXECUTIVE SUMMARY**

This report outlines the insights gathered from the *Dialogue Session: Libraries and their Intersection with Indigenous Knowledges* held on the 15 October 2024. The Indigenous Archives and Data Stewardship Hub at the Jumbunna Institute for Indigenous Education and Research, University of Technology Sydney, was engaged by the Australian Library and Information Association (ALIA), the Council of Australian University Librarians (CAUL) and National and State Libraries Australasia (NSLA) to undertake the dialogue session and synthesise the major themes generated from the discussions.

The work aimed to address the need that while our galleries, libraries, archives and museums (GLAM) sectors have made significant progress around protocols and priorities related to Indigenous knowledge, there remains important work to be done. The focused dialogue session provided a space for the sector to discuss what they believed were examples of progress, as well as gaps that needed to be addressed to increase respect for and centring of Indigenous knowledges in the Australian library sector.

This report provides a summary on the major themes identified from the dialogue sessions and the results of how session participants prioritised areas of action. Two clear priority areas emerged from the discussion:

- 1. Indigenous Librarianship and Leadership in libraries
- 2. Indigenous representation in library collections, systems and services

Following these, participants highlighted the importance of Indigenous protocols for libraries, archives and information services, along with Indigenous methodologies and worldviews in library and information education and research.

#### Learnings and recommendations from the session are to:

- 1. Develop a deeper understanding of Indigenous librarianship from workplace roles and responsibilities to the research, education, and training needed to advance the field.
- 2. Create further sector wide professional development pathways that centre Indigenous priorities and knowledge systems.
- 3. Deepen the understanding of what duties and responsibilities are visible in Indigenous-identified library role descriptions through a sector wide review, and recommendations for common approaches to address colonial load, and to acknowledge invisible labour.
- 4. Develop strategies to address "colonial load" through better support structures, resourcing
- 5. Establish mechanisms to support Indigenous-led and Community-driven initiatives that move beyond institutional priorities.
- 6. Create pathways to continue to support the inclusion of Indigenous language materials and cultural revitalisation efforts in libraries in collaboration with communities.
- $7. \, Strengthen \, awareness \, and \, implementation \, of \, UNDRIP \, principles \, across \, the \, library \, sector.$
- 8. Continue library investment to make library spaces more welcoming through physical and operational changes.
- 9. Continue national collaborative efforts to support guidance on implementation of Indigenous protocols for the care of collections.
- 10. Strengthen sector-wide support for implementing Indigenous Data Sovereignty and CARE Principles, with practical guidance for libraries on application.

# 1. Background and methods

#### 1.1 Purpose and context of the dialogue session

In recent years, Australian galleries, libraries, archives and museums (GLAM) sectors have made significant progress around protocols and priorities related to Indigenous knowledges. Still, there is significantly more work to do.

On 15 October 2024, key industry bodies came together for a focused dialogue session to discuss ongoing progress, as well as how to increase support of respect for and centring of Indigenous knowledges in the Australian library sector. The session specifically aimed to explore and strengthen the integration of Indigenous knowledges within the GLAM sector. With the support of the Australian Library and Information Association (ALIA), the Council of Australian University Librarians (CAUL), and National and State Libraries Australasia (NSLA), and in collaboration with the Indigenous Archives and Data Stewardship Hub at the Jumbunna Institute for Indigenous Education and Research, the dialogue focused on two key areas:

- 1) Indigenous-led futures in libraries
- 2) Sector-wide library reforms and transformations to support Indigenous library priorities

#### Centring and foregrounding First Nations library voices

The Dialogue Session: Libraries and Their Intersection with Indigenous Knowledges aimed to create a safe and collegial space for meaningful dialogue about Indigenous priorities in the library sector. The session centered First Nations library leaders and scholars from Australia and Aotearoa, acknowledging and respecting the diversity of their experiences, cultures, and perspectives. Through facilitated discussions and reflective activities, participants explored current challenges and future opportunities for supporting Indigenous ways of knowing and being in libraries. This collaborative approach enabled deep engagement with Indigenous representation in libraries while fostering shared understanding of priorities across the sector.

#### 1.2 Dialogue Session Topics and Format

The dialogue session opened with a panel of First Nations library leaders from Australia, including: Robyn Garcia, Raelee Lancaster and Ryan Stoker with the session chaired by Kirsten Thorpe and Lauren Booker representing Jumbunna Research.

The panel provided valuable insights into the advancement of Indigenous protocols and priorities within Australia's libraries and GLAM sector. Their discussion explored significant developments both locally and globally, including progress in implementing the ATSILIRN (Aboriginal and Torres Strait Islander Library, Information and Resource Network) *Protocols for Libraries, Archives and Information Services*, Indigenous Cultural and Intellectual Property (ICIP) principles, the need for Indigenous leadership and mentorship in libraries, and strengthening connections between libraries and First Nations communities. Through these reflections, participants gained a deeper understanding of both achievements and ongoing challenges in this critical area of work.

Following the panel discussion, participants broke into smaller groups for facilitated conversations. Each group, led by an appointed facilitator, engaged in semi-structured discussions that built upon the panel's insights. These focused conversations explored achievements in the sector, identified areas where progress had been challenging, and generated ideas for future priorities and directions. Through this collaborative dialogue, participants shared their experiences and perspectives on where collective efforts could be most effectively directed in the coming years. The participants in attendance made up 34 breakout rooms in total, including 30 general rooms and 4 dedicated First Nations rooms (one of which was reserved for panel speakers). While some participants departed the session immediately after the panel had concluded, the breakout discussions still generated valuable contributions from those who remained engaged.

#### 10 Topics for Current and Future Focus Indigenous Priority areas in libraries

Ten topics were provided to participants prior to the dialogue session in the *Briefing Paper*, these topics were to guide discussion at the dialogue sessions on sector priorities.

- 1. Caring for Country and Protection of Indigenous knowledges and systems
- 2. Rights of Indigenous peoples aligned with the UN Declaration (UNDRIP)
- 3. Indigenous representation in library collections, systems and services
- 4. Indigenous protocols for libraries, archives and information services
- 5. Indigenous Cultural and Intellectual Property (ICIP) rights
- 6. Indigenous Librarianship and Leadership in libraries
- 7. Indigenous Data Sovereignty and Indigenous Data Governance
- 8. Support for Indigenous languages and cultural revitalisation
- 9. Information Literacy
- 10. Indigenous methodologies and worldviews in library and information education & research

Each breakout room had a facilitator and a scribe and were asked to identify and discuss the following priorities from the 10 Topics for Current and Future Focus Indigenous Priority areas in libraries: 1) Top priority 2) Medium to high priority 3) Priority that requires significant work to identify a pathway for action.

Facilitators of the breakout rooms guided dialogue about each priority chosen with the following prompt questions:

- 1. What has been achieved?
- 2. What hasn't gone so well?
- 3. Where should libraries focus their efforts in the coming years?
- 4. How do libraries support Indigenous-led efforts?
- 5. What kind of support do practitioners require to support Indigenous priorities in libraries?
- 6. What responsibilities do libraries hold in this area?

#### 1.3 Dialogue Session Analysis

The Jumbunna Research team analysed the notes from the dialogue session breakout rooms to provide this summary of priorities and emerging themes.

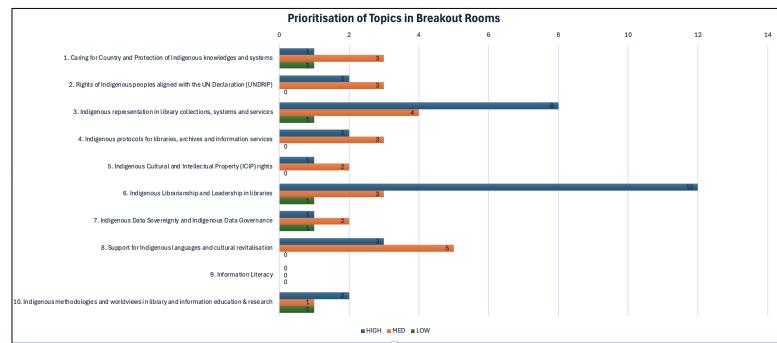
The dialogue session analysis process included:

- Identifying and ranking topics prioritised by participants
- Reviewing notes and summaries from all breakout groups

While the session generated valuable insights from attendees, we acknowledge some limitations in the data collection. The primary constraint was the brief timeframe, which limited people's ability to fully explore and document their discussions. Many groups were unable to complete their notes or comprehensively prioritise topics due to time limitations.

# Dialogue Session Priorities and Emerging Themes

#### 2.1 Prioritising Topics for Action



Note: This analysis reflects data only from groups that completed their topic prioritisation.

#### **Top Priorities**

Two clear priority areas emerged from the discussion:

- 1. Indigenous Librarianship and Leadership in libraries
- 2. Indigenous representation in library collections, systems and services

#### Medium to high priorities

Four topics were identified across the discussions as equal medium to high priorities:

- 1. Caring for Country and protection of Indigenous Knowledges and systems
- 2. Indigenous Protocols for libraries, archives and information services
- 3. Indigenous Librarianship and Leadership in libraries
- 4. Support for Indigenous languages and cultural revitalisation

#### Priorities that require significant work to identify a pathway for action

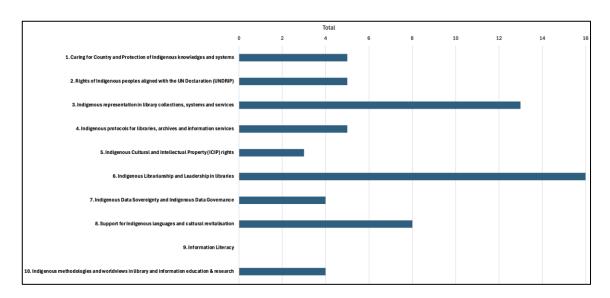
Two priorities emerged from the discussions as requiring significant work to address:

- 1. Support for Indigenous Languages and Cultural Revitalisation
- 2. Indigenous Cultural and Intellectual Property

#### 2.2 Summary of Insights from Breakout Room Discussions

Participants consistently emphasised the interconnected nature of all ten topics, with many groups highlighting Indigenous community engagement as the fundamental requirement underlying all topic areas. Across all priority areas, the four most discussed topics were (in order):

- 1 Indigenous Librarianship and Leadership in libraries
- 2 Indigenous representation in library collections, systems and services
- 3 Caring for Country and Protection of Indigenous knowledges and systems
- 4 Indigenous protocols for libraries, archives and information services



Our summary below provides key insights from these discussions. The themes are presented in order of the four most discussed topics, with a synthesis of what was discussed in relation to: the recognition of the current work underway, key challenges and gaps, future priorities, and reflections on libraries' role in supporting these developments.

# 2.2.1 Recognition of the work underway in libraries supporting the intersection with Indigenous knowledges

Indigenous Librarianship and Leadership emerged as a key priority across multiple breakout sessions. Discussions focused not only on developing library roles and creating Indigenous-identified positions, but also on the systemic changes needed to effectively support Indigenous staff. Participants emphasised the importance of moving beyond individual positions to create culturally welcoming and supportive library frameworks. There was also recognition of successful initiatives, such as the development of Indigenous advisory committees in some libraries, and the importance of fostering spaces for two-way learning with Indigenous communities. Increased Indigenous participation in programming and new opportunities arising from the recent work of ALIA to develop the Library and Information Studies Framework were also highlighted. Additionally, it was acknowledged that Indigenous leadership in libraries is crucial for maintaining momentum, setting priorities, and advancing initiatives like the current sector focus on incorporating Indigenous perspectives into descriptive practices.

Participants highlighted several key areas of support for **Indigenous representation in library collections, systems, and services**. These areas included engagement, descriptive practices, and truth-telling. It was noted that critical librarianship is increasingly recognised as an essential aspect of the sector's work, with growing awareness of power dynamics and the need to challenge established practices. Some participants linked Indigenous representation to considerations of how libraries needed to increase communication, consultation and engagement with communities, recognising that library decision-making processes may

differ from those in Indigenous communities. Additionally, there was an understanding of the need to review existing collections to address issues in descriptive practices and enhance records, including acknowledging traditional knowledge and revising subject headings. Progress was also noted in prioritising Indigenous publishers across libraries and examining problematic collections, particularly in the context of truth-telling and acknowledging the history behind the content produced.

The topic of Indigenous protocols for libraries, archives and information services raised discussions about awareness that certain protocols helped support the library sector in progressing Indigenous priorities - citing specific examples from the ATSILIRN *Protocols for Libraries, Archives, and Information Services* to the recently launched *Guidelines for First Nations collection description*. While progress has been incremental, these frameworks have proven valuable in building awareness of the importance of Indigenous engagement practices across different library settings and contexts. One group described the "small-steps" that had been made.

The main conversations around **Caring for Country and Protection of Indigenous knowledges and systems** were in the form of recognising how important it was for libraries to recognise Indigenous Cultural and Intellectual Property (ICIP) rights. More broadly, discussions also reflected on current strengths of libraries being willing to share resources and contribute to discussions through communities of practice.

In summary, collection management emerged as an area of significant strength across the sector, demonstrated through comprehensive audits and updates to metadata and subject headings in library catalogues. Participants pointed to improvements through the development of Reconciliation Action Plans (RAPs) and implementation of AUSTLANG Language Codes. These developments were discussed alongside increases in the representation of Indigenous authors broadly across different library settings.

#### 2.2.2 Identifying the challenges and the gaps

The discussions on Indigenous Librarianship and Leadership focussed primarily on employment challenges and the development of Indigenous roles within libraries. Critical issues emerged around inadequate resourcing and support for Indigenous library positions, including leadership roles. There was particular concern about the disparity between role descriptions and remuneration for the complex leadership and change work required. Participants highlighted persistent challenges in recruiting for targeted/identified positions as well as the retention of staff, and that these had been ongoing and systemic challenges. In the discussions, recruitment and retention challenges were often linked to colonial load, emphasising the need for more robust support structures for Indigenous staff. The small number of Aboriginal and Torres Strait Islander staff with library qualifications was identified as an ongoing structural challenge, and lack of roles specific for community liaison and engagement. There was also a question of whether current position descriptions were too narrowly defined, particularly in the context of being able to address issues of load. There were also challenges expressed which turned a focus on non-Indigenous capabilities, with one group noting that staff can feel anxious about working with Indigenous people for the first time.

A major challenge identified was the substantial burden of retrospective work needed to address inappropriate **Indigenous representation in library collections**, **systems and services**. Another challenge described was that libraries were imposing, and the workforce homogenous. There is a complex tier of work that needs to be done, and this has been implemented with different levels of organisational knowledge about protocols. Conversations about representation also linked back to First Nations employment in libraries, again, reiterating the gaps. Some participant groups shared their reflections on non-Indigenous library workers' capabilities to carry out work to support Indigenous representation, with some participants expressing that more training was needed, and others feeling that they "didn't want to get things wrong".

The discussion on Indigenous protocols for libraries, archives and information services raised concern about awareness and specificity of protocols, and quality of how they were implemented. One room commented "Protocols are dispersed in who is using them and how they are being used can also be taken out of context and is problematic." It was also noted that community consultation was important, but that often non-Indigenous people didn't feel confident about this work, particularly if there were no pathways to seek advice and input from First Nations staff on how to progress engagement.

There was some discussion on **Indigenous Data Sovereignty and Indigenous Data Governance** and the perception that there was not a lot of compliance in research institutions, and that the CARE Principles were a challenge to implement. Some of these issues were linked to vendor relationships, and how library systems

take a long-time to implement changes. Some participants reflected that it was already challenging to implement data management practices in research contexts, and the extra layer of Indigenous Data Sovereignty would make things even more difficult. Others suggested that it was a complex space, and the practical application of the principles requires community input, which is challenging, and concerns expressed that its implementation might become a "tick the box" process. The implementation of Indigenous Cultural and Intellectual Property (ICIP) rights was also discussed as a challenge, and that training was not continuous or ongoing, and that this led libraries to be risk adverse in their approaches.

More broadly, there were comments made by more than one group, that some of the activities currently being undertaken by libraries might be considered "low-hanging fruit". There was also a feeling of people being overwhelmed by the work of implementing protocols, ICIP rights, and Indigenous Data Sovereignty in libraries, that there is a sense of people "feeling stuck" collectively about the work. This might also link back, it was suggested, to the gaps within education, in libraries and information services, and the absence of Indigenous curriculum content. It was felt that there was a gap in how people could educate themselves on these issues.

#### 2.2.3 What the groups identified as the priority work ahead

There were general comments across the participants about a need for national collaboration and resource sharing across the sector to bring effective change. As well as a real commitment from libraries to build trust and connections with Indigenous peoples to support their care of Indigenous knowledges. This care must be Indigenous-led and community driven and informed by Indigenous ways of knowing, being and doing and healing from colonisation. Beyond the broad need for additional funding and resourcing the key areas identified were:

- Increase efforts to create more diverse First Nations roles in libraries, developing better support structures and opportunities for leadership to reduce colonial load and improve retention of staff
- Deepen community partnerships and strengthen local connections, aligned with much needed resources to build genuine two-way relationships
- Radically improving Library and Information Science courses and making them more relevant, accessible, and interesting for First Nations peoples
- Improvements to physical spaces in libraries to make them more welcoming to remove barriers for access
- Continued focus on collection management, and enacting protocols for their appropriate care, including enriching collections with Indigenous perspectives
- Expanding Indigenous language materials in collections, in collaboration with communities, to support language reclamation efforts, including use of AUSTLANG Codes in catalogues.
- Strengthen support and focus on the awareness and implementation of Indigenous Cultural and Intellectual Property and Indigenous Data Sovereignty principles across libraries.

#### 2.2.4 Responsibilities of the library sector to support Indigenous priorities

Key areas of responsibility emerged around making libraries safe and welcoming spaces, showcasing Indigenous authorship, developing comprehensive training across the workforce, building collaborative skills while addressing risk-aversion, and facilitating partnerships that support Indigenous communities' data, collection and learning needs. Libraries can support other Indigenous-led efforts by building strategic priorities and initiatives across the breadth of their library services and collections to break down barriers and build deeper engagement with Indigenous peoples and communities.

Indigenous workforce development was a critical priority area. Libraries need to take responsibility for building support for strong Indigenous leadership and workforce strategies by creating safe work environments, addressing cultural load issues, and establishing properly resourced Indigenous positions at all levels.

The approach to the support for Indigenous Knowledges in libraries needs to move beyond the colonial concept of "protection," instead focusing on learning from and applying these knowledge systems that have existed for over 65,000 years. Success ultimately depends on meaningful cross-cultural collaboration,

including increased awareness, collaborative relationships with Community, trust building through engagement, and working together in knowledge application and sharing.

#### 2.2.5 Summary of the First Nations Dialogue

We include in our synthesis a summary of the themes and topics discussed in the First Nations breakout rooms, to highlight that the spaces generated a range of different discussions that were not featured in the other breakout rooms. Some key points included:

- a critique of the word 'protection' in the briefing document, as an inappropriate word given the context of colonisation
- discussion on the challenges of being the only First Nations worker in a library
- the lack of recognition of community consultation and relationship building as an important part of library roles.

First Nations participants in the dialogue session wanted more opportunities to meet and share with other First Nations workers and thought that it was vital that the sector support community priorities, emphasising that this meant building trust and connections with communities. Like the sentiment of *nothing about us without us* there were assertions made about the importance of things not being *tick the box* efforts. Rather, there needed to be an increase in sustained community engagement across the library sector.

One of the groups prioritised the topic of **Indigenous methodologies and worldviews in library and information education & research**, asserting that the intersection of libraries and Indigenous knowledges could not be achieved without embedding Indigenous worldviews and perspectives in research, education and practice. On the topic of **Indigenous Librarianship and Leadership in libraries** comments were made about how the support of Indigenous Leadership is an important safety mechanism for First Nations library workers, as well as ensuring community priorities remain a focus of the library sector.

In terms of gaps and future work, structural issues need to be addressed through library strategy and by those with decision-making powers in organisations. The "colonial load" was highlighted as overwhelming for Indigenous staff and leadership. Participants noted that while institutions are beginning to create identified positions and First Nations advisory groups, significant challenges exist around the sustainability of these roles due to colonial load, recruitment difficulties, and perceptions of libraries as culturally unsafe spaces.

The topic of **Rights of Indigenous Peoples aligned with the UN Declaration (UNDRIP)** was discussed more prominently in one breakout room. The groups signalled the need for the sector to increase awareness of the Declaration and its relevance to libraries, acknowledging the lack of current legislation. UNDRIP was identified as a critical tool for implementing processes of care to support Indigenous Knowledge systems in libraries.

In summary, key focus areas related to the importance of libraries ensuring they work in partnership with Aboriginal people and communities, respond to the impacts of colonisation and care for Country, and support collections and data being held on Country.

#### 2.2.6 The Jumbunna team's reflections on the dialogue

The dialogue session served as a significant gathering, bringing together professionals from across the library sector for a meaningful national discussion and collaboration. The panel grounded the conversation and created a space for the listening and sharing that followed in the breakout rooms. The rich contributions of the panel speakers, drawing from both professional expertise and personal experiences, provided valuable insights into the key topics raised for discussion.

The key insights which emerged from the discussion notes revealed thoughtful reflections on the topics and a generous openness toward changing practice in the library sector. There was clear recognition that the sector needs more opportunities for these collaborations and conversations. What we observed was a willingness to

embrace and support Indigenous Knowledges in their intersection with libraries, while acknowledging that many people and institutions are at the beginning of this journey.

Our analysis revealed a tendency among library workers to focus on institutional priorities. Through the description of strengths, gaps, and future work, the lens was turned back on the status quo and current structures. At times discussions lacked detailed on how libraries could support Indigenous and community-led initiatives in the sector. This may speak to a need for greater engagement and collaboration with community projects to define potential for partnership projects. We urge the sector to do more work to decentre institutions and achieve a better balance and consciously develop work that prioritises Indigenous-led practices. The consideration of libraries and their intersection with Indigenous Knowledges requires a paradigm shift to support Indigenous-led and Community-driven priorities. It also requires that libraries are open and transparent about the forms of engagement that are taking place with Indigenous people and communities, and the types of partnerships and governance structures that are in place.

Although the topic of Indigenous Librarianship and Leadership in libraries was prioritised, the large focus of the discussion centred on creating Indigenous identified roles in institutions and considering them being placed in current structures of library operations. Limited attention was given to *Indigenous Librarianship* as a unique field of work beyond considerations of role descriptions and remuneration – particularly in relation to the fundamental connections between Indigenous ways of knowing, being and doing in libraries. We look forward to contributing to future dialogue to lead the development of Indigenous Librarianship – across research, education and practice – as a priority for future work in the sector.

## 4. Learnings and Recommendations

#### 4.1 Learnings and Recommendations

The dialogue session was an important event to bring participants from across the library sector together to discuss the intersection of Indigenous knowledges within libraries. It gave participants an opportunity to collectively reflect on the current state of support, the gaps that exist, and the opportunities ahead to enhance work across the library sector.

#### Learnings and recommendations from the session are to:

- 1. Develop a deeper understanding of Indigenous librarianship from workplace roles and responsibilities to the research, education, and training needed to advance the field.
- 2. Create further sector wide professional development pathways that centre Indigenous priorities and knowledge systems.
- 3. Deepen the understanding of what duties and responsibilities are visible in Indigenous-identified library role descriptions through a sector wide review, and recommendations for common approaches to address colonial load, and to acknowledge invisible labour.
- 4. Develop strategies to address "colonial load" through better support structures and resourcing.
- 5. Establish mechanisms to support Indigenous-led and Community-driven initiatives that move beyond institutional priorities.
- 6. Create pathways to continue to support the inclusion of Indigenous language materials and cultural revitalisation efforts in libraries in collaboration with communities.
- 7. Strengthen awareness and implementation of UNDRIP principles across the library sector.
- 8. Continue library investment to make library spaces more welcoming through physical and operational changes.
- 9. Continue national collaborative efforts to support guidance on implementation of Indigenous protocols for the care of collections.
- 10. Strengthen sector-wide support for implementing Indigenous Data Sovereignty and CARE Principles, with practical guidance for libraries on application.

# 7. Appendix – 10 Topics from Briefing Paper

Topic	Prompts	Prompt Questions for Reflection	Pre-reading
#1 Caring for Country and Protection of Indigenous knowledges and systems	First Nations people have cared for Country for millennia.  It is vital that libraries engage meaningfully with Indigenous people to build relationships and trust.	How do we bring visibility to partnerships that are taking place between libraries and communities to care for Country and knowledge?	Australia State of the Environment Report. (2021) 'Caring for Country' https://soe.dcceew.gov.au/indigenous/ management/caring-country  Nakata, M., & Langton, M. (2005). Australian Indigenous knowledge and libraries). UTS ePRESS. pp. 3 – 6.
	Indigenous approaches and ways of knowing, being and doing are vital for the care and management of Indigenous knowledges and systems in libraries.  In 2025, the Federal Government in Australia announced that the elevation of Aboriginal and Torres Strait Islander knowledge systems would be a focus of the Government's scientific priorities.  The ATSILIRN Protocols brought significant awareness of the need to manage Indigenous knowledges respectfully. They were first published in 1995, and their 12 protocols remain relevant to the sector today.	Do libraries engage in processes of learning from Country?, and what role do libraries play in caring for Country?  What opportunities exist for libraries to support the elevation of Aboriginal and Torres Strait Islander knowledge systems?	Australian Government. Department of Industry, Science and Resources. (2024)  'Australia's National Science and Research Priorities'.  https://www.industry.gov.au/publication s/national-science-and-research-priorities-2024#:~:text=The%205%20national%20 science%20and,a%20secure%20and%2 Oresilient%20nation.  ATSILIRN Protocols. (2012)  https://atsilirn.aiatsis.gov.au/protocols.php  Lilley, S. (2023). Indigenising Service standards: The role of tikanga & kaupapa Māori in the establishment of Indigenous service protocols.  https://repository.ifla.org/server/api/core/bitstreams/ff3a66e0-9cec-4511-868a-e84e57eb69c6/content
#2 Rights of Indigenous peoples aligned with the UN Declaration (UNDRIP)	The United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP) provides a pathway to enact Indigenous rights to culture.	How can libraries utilised UNDRIP as a pathway to developing relationships with Indigenous peoples?	UNDRIP https://www.un.org/development/desa/i ndigenouspeoples/wp- content/uploads/sites/19/2018/11/UND RIP_E_web.pdf International Federation of Library Associations (IFLA). (2024) 'The Brisbane
	The UNDRIP was adopted by the General Assembly on Thursday, 13 September 2007. The Declaration is the most comprehensive international instrument on the rights of Indigenous peoples. It establishes a universal framework of minimum standards for the survival, dignity and	Do libraries support the implementation of UNDRIP in their work? If so, how? If not, what else can be done?  Should the library sector be talking more about UNDRIP? If so, who with? and where?	Declaration's (IFLA), (2024) 'The Brisbane Declaration of Library Associations (IFLA), (2024) 'The Brisbane Declaration' https://repository.ifla.org/items/577d33 a6-470b-4e41-b192-13a909cf686c

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	well-being of the		
1	Indigenous peoples of the		
	world and it elaborates on		
	existing human rights		
1	standards and		
	fundamental freedoms as		
	they apply to Indigenous		
	peoples.		
#3 Indigenous	There is recognition that		Australian Institute of Aboriginal and
representation in	the representation of	What ways can libraries	Torres Strait Islander Studies (AIATSIS)
library	Indigenous peoples,	increase the	'Welcome to Country'.
collections,	languages and cultures in	representation and	https://aiatsis.gov.au/explore/welcome-
systems and	libraries makes them	visibility of Indigenous	country
services	more welcoming.	authors?	
			INFORMIT's 'Indigenous Scholars You
	Libraries support life-long		Should Know' series:
	learning and can raise		https://about.informit.org/indigenous-
	awareness of Indigenous	How can libraries	scholars/
	languages and connection	increase services and	
	to Country	programming dedicated	Guidelines for First Nations Collections
		to local Aboriginal	Description and
	Libraries can increase the	communities?	https://catalogue.nla.gov.au/catalog/10
1	representation and		010699 Reparative Description
	visibility of Indigenous		Community of Practice
1	authors.		https://acord.alia.org.au/rdcop/
		What protocols should	
	They can support the	be enacted to support	iREAL: Inclusive Requirements Elicitation
	recognition of Indigenous	use of Indigenous data	for AI in Libraries to Support Respectful
	knowledges and	in new technologies,	Management of Indigenous Knowledges
	authorship, including	including AI?	https://www.kcl.ac.uk/research/ireal
	referencing and		
	descriptive practices		Protocols for using First Nations Cultural
			and Intellectual Property in the Arts.
	Libraries can showcase		Australia Council for the Arts (2019)
	Indigenous artists,		https://creative.gov.au/investment-
	authors and creatives		and-development/protocols-and-
	practitioners, they also		resources/protocols-for-using-first-
	can build connections		nations-cultural-and-intellectual-
	and partnerships with		property-in-the-arts/
	local community.		
			The University of Queensland Press 'Top
	Future use of		Picks: First Nations'
	technologies, including		https://www.uqp.com.au/books/~/list_in
	Artificial Intelligence		<u>digenous-authors</u>
	needs to consider		
1	Indigenous protocols		Government of South Australia. South
1			Australia's First Nations Voice to
1	Libraries have a		Parliament. (2024)
1	significant role to play in		https://www.agd.sa.gov.au/aboriginal-
1	supporting information		affairs-and-reconciliation/first-nations-
1	practices and access to		<u>voice</u>
1	collections for Treaty,		
	Truth-Telling and Healing.		
#4 Indigenous	Indigenous protocols have	l	ATSILIRN (Aboriginal and Torres Strait
Protocols for	helped guide and reform	What are the gaps in	Islander Library, Information and
libraries, archives	library practices to be	protocols'	Resource Network) 'Aboriginal and
and information	more respectful of	implementation?	Torres Strait Islander Protocols for
services	Indigenous ways of	What opportunities exist	Libraries, Archives an Information
1	knowing, and to deal with	to further embed them	Services'. (2012)
1	the impacts of	in library practice?	https://atsilirn.aiatsis.gov.au/protocols.
1	colonisation.		php
1			
	Australia led the		National and State Libraries of
	development of the		Australasia. 'Culturally Safe Libraries:
	ATSILIRN protocols. They	What is the intersection	Working with Indigenous Collections'.
	will be 30 years old in	of local community	(n.d)
1	2025.	protocols (informed by	https://www.nsla.org.au/resources/cslp
		Indigenous	-collections/

	L		
	Protocols provide a space	communities) with	
	for engagement and	Library protocols?	National Archives of Australia. (2021)
	dialogue to address past		'Our Way: Aboriginal and Torres Strait
	practices that lacked		Islander Protocols'.
	Indigenous participation		https://www.naa.gov.au/sites/default/fil
	and decision-making.		es/2021-08/Our-Way-Aboriginal-and-
		Why are anti-racism	Torres-Strait-Islander-Protocols-
	Support for Anti-racism	principles important for	210606 0.pdf
	principles and practices in	libraries?	
	libraries helps promote		The University of Sydney Library &
	inclusivity where all		Sentence, Nathan. (2021) 'Aboriginal and
	members of local		Torres Strait Islander Cultural Protocols.
	communities feel		Aboriginal and Torres Strait Islander
	respected and welcomed.		Cultural Protocols.
			https://hdl.handle.net/2123/24602
	There are numerous		
	examples of protocols		Australian Human Rights Commission.
	being developed in		'Racism. It stops with me'
	libraries across Australia		https://itstopswithme.humanrights.gov.
	to guide the development		<u>au/resourcehub</u>
	appropriate Indigenous		
	collections and services.		The University of Waikato. 'Library plan
	It's critical that		supports Indigenising services.'
	Indigenous people and		https://www.waikato.ac.nz/int/news-
	communities help guide		events/news/library-plan-supports-
	and activate these		indigenising-services/
#5 Indigenous	protocol documents.  ICIP rights are	Why is it essential to	Janke, Terri. (2021). True tracks:
Cultural and	increasingly being	recognise and	respecting indigenous knowledge and
Intellectual	recognised across the	incorporate ICIP rights	culture / Terri Janke. [Sydney, N.S.W.]:
Property rights	Australian GLAM sector.	into library practices	Sydney University Press
Troporty rights	,	connected to the	Sydney Chirolony 1 1000
	Several Australian GLAM	UNDRIP framework for	Māori IP: IP Mātauranga Māori
	institutions have	advancing Indigenous	https://www.iponz.govt.nz/get-ip/maori-
	developed ICIP Protocols	rights?	<u>ip/</u>
	to guide the care and		
	management of their	What library functions	National Library of Australia. National
	collections.	need to incorporate ICIP	Library of Australia's Australian
		rights?	Indigenous Cultural & Intellectual
	In Aotearoa, Māori IP or		Property (ICIP) Protocol © National
	Mātauranga Māori,	What further support is	Library of Australia. (2021)
	recognises the protection	required for libraries to	https://www.nla.gov.au/sites/default/file
	of the Māori knowledges	work in partnership with	s/2023-09/nla-icip-protocol-2023.pdf
	including worldviews,	communities to	
	creatives and cultural	effectively integrate ICIP	Local Context project
	practices including te reo	rights into their	https://localcontexts.org/
	Māori.	collections and	
	l <u> </u>	services?	World Intellectual Property Organization
	Recognition of the		(WIPO)
	significance of ICIP rights		https://www.iwgia.org/en/world-
	has grown internationally		intellectual-property-organization-
	across various fields and		wipo.html#:~:text=Indigenous%20Peopl
	within the library and		es%20have%20rights%20over,the%20Ri
#6 Indigeness	information sectors.	Do ourront library rale	ghts%20of%20Indigenous%20Peoples.  Burns, Kathleen, Doyle, Ann, Joseph,
#6 Indigenous Librarianship and	Indigenous librarianship unites the discipline of	Do current library role descriptions effectively	Gene, & Krebs, Allison. (2009).
Leadership in	librarianship with	represent the practice	Indigenous librarianship. M. J. Bates, &
libraries	Indigenous approaches to	of Indigenous	M.N. Maack (Eds.), Encyclopedia of
and an ios	knowledge, theory, and	librarianship?	library and information sciences (3rd
	research methodology. It		ed.). Boca Raton, FL: Taylor & Francis.
	has a strong focus on the		https://open.library.ubc.ca/soa/cIRcle/c
	provision of culturally		ollections/ubclibraryandarchives/494/ite
1	relevant library and		ms/1.0103205
	information collections	What gaps exist with	
1	and services by, for and	research, education and	ALIA's Aboriginal and Torres Strait
1	with Indigenous people.	training and Indigenous	Islander Expert Advisory Group
1		librarianship?	(EAG) https://alia.org.au/Web/Web/Grou
			ps-and-Committees/Advisory-
_			

-	_		
	ATSILIRN was built as a		Committees/ALIA First Nations Advisor
	network to connect and		<u>y.aspx</u>
	support First Nations		
	workers, as well as to	What are some	NSLA Blakforce (First Nations staff
	guide the development of	examples of leadership	network)
	protocols.	programs that would be	https://www.nsla.org.au/about-
		appropriate to support	nsla/strategic-plan/
	ALIA have developed an	Indigenous library	
	Expert Advisory Group to	leaders in the sector?	ATSILIRN
	help guide national		https://atsilirn.aiatsis.gov.au/protocols.
	Indigenous priorities in		php
	libraries.		
			International Federation of Library
	NSLA's First Nations staff		Associations and Institutions (IFLA)
	network was created to		Indigenous Matters Section
	offer peer support to First		https://www.ifla.org/units/indigenous-
	Nations staff in NSLA		matters/
	libraries and the NSLA		mattors/
	First Nations Advisory		
	-		
	Group (FNAG) provides		
	leadership and guidance		
	on matters within the		
	NSLA program relating to		
	First Nations visitors,		
	staff, communities, and		
	collections.		
#7 Indigenous	The Global Indigenous		
Data Sovereignty	Data Alliance (GIDA)	How should libraries	Global Indigenous Data Alliance. CARE
and Indigenous	created the CARE	respect and integrate	Principles. <a href="https://www.gida-">https://www.gida-</a>
Data Governance	Principles in response to	Indigenous data	global.org/care
	FAIR.	sovereignty and	
		Indigenous data	Kukutai, T., & Taylor, J.
	The Indigenous Data	governance principles?	(2016). Indigenous data sovereignty:
	Sovereignty movement is		Toward an agenda. ANU press.
	impacting how Indigenous		https://library.oapen.org/bitstream/hand
	Data is Governed across		le/20.500.12657/31875/1/624262.pdf
	the data lifecycle.	How can libraries apply	
		the CARE principles in	Commonwealth of Australia, Framework
	The Maiam nayri Wingara	their systems and	for Governance of Indigenous
	Indigenous Data	frameworks?	Data.(2024)
	Sovereignty collective		https://www.niaa.gov.au/resource-
	lead the Australian		centre/framework-governance-
	agenda of IDS and IDG.		indigenous-data
	The Te Mana Raraunga is	What are the gaps in	
	the Māori Data	understanding the	Maiam nayri Wingara.
	Sovereignty Network	application of	https://www.maiamnayriwingara.org/
	leads the work to support	Indigenous Data	
	Māori rights and interests	Sovereignty and	Te Mana Raraunga is the Māori Data
	in data.	Indigenous Data	Sovereignty Network.
		Governance in library	https://www.temanararaunga.maori.nz/
	The Closing the Gap	contexts?	
	priority reform area four is		Closing the Gap. Priority Reforms:
	focussed on information		https://www.closingthegap.gov.au/natio
	and data.		nal-agreement/priority-reforms
	and data.		agreement priority recorns
	Respecting data		Yoorrook Justice Commission
	sovereignty principles is a		https://yoorrookjusticecommission.org.
	top priority for Australia's		au/video/indigenous-data-sovereignty-
	first Truth-telling		and-yoorrook/
	Commission, the		ana-younouv
	Yoorrook Commission		
	and other Government		
#0.0xx	programs in this area.		NOLA Parisiana Original Service
#8 Support for	Libraries have a key role to		NSLA Position Statement Position
Indigenous	play to support First	How can libraries	statement: Aboriginal and Torres Strait
languages and	Nations communities in	support community-led	Islander collections and services in
cultural	cultural and language	movements for	NSLA libraries
revitalisation	revitalisation efforts.	language revitalisation?	

			https://www.polo.org.gu/roccurece/indig
	Libraries throughout		https://www.nsla.org.au/resources/indigenous-collections-and-services/
	Australia support	What might Indigenous-	CHOUS-COMCCHOHS-WING-SCHVICCS/
	Aboriginal and Torres	led language programs	First Nations language partnerships to
	Strait Islander movements	in libraries look like?	Close the Gap
	for language revival, by	in tibraries took tike:	https://www.arts.gov.au/news/first-
	making available	What library services	nations-language-partnerships-close-
	collections and	and programs could	
	resources.	Indigenous languages	gap
	resources.		Cutting Edge Undigenous languages
	The Olesias the Osa	be more prominently featured?	Cutting Edge   Indigenous languages: Gateways to the world's cultural diversity
	The Closing the Gap	reatured?	1
	Reforms includes a pilot		https://www.unesco.org/en/articles/cutt
	program which creates		ing-edge-indigenous-languages-
	partnerships between		gateways-worlds-cultural-diversity
	Indigenous language		Indicanava Languagaa Daaada (2002
	centers and local service		Indigenous Languages Decade (2022-
	delivery partners.		2032) – UNESCO
			https://www.unesco.org/en/decades/ind
	Indigenous languages		igenous-
	have been recognised		languages#:~:text=The%20United%20Na
	internationally as		tions%20General%20Assembly,stakehol
	fundamental for world's		ders%20and%20resources%20for%20th
	cultural diversity		eir
	In Aotearoa the Ngā		Ngā Upoko Tukutuku: Māori Subject
	Upoko Tukutuku: Māori		Headings
	Metadata Project has		https://natlib.govt.nz/librarians/nga-
	developed subject		upoko-tukutuku
	headings in te reo Māori.		
#9 Information	Libraries have a		AIATSIS Guide to evaluating and
literacy	significant role in	What are examples of	selecting education resources
	supporting information	multi-modal literacies	https://aiatsis.gov.au/education/guide-
	literacy.	that libraries are	evaluating-and-selecting-education-
		equipped to support?	resources
	Libraries can promote		
	respect and recognition	How can libraries	Indigenous Archives Collective;
	for multi-modal literacies	support <i>critical</i>	Faulkhead, S; Thorpe, K; Sentance, N;
		information literacy?	Booker, L; & R Barrowcliffe. (2023)
	Critical information		Indigenous Referencing Guidance for
	literacy skills are vital to		Indigenous Knowledges. Indigenous
	provide context on		Archives Collective and the UTS
	historical materials that		Jumbunna Institute of Indigenous
	contain racist and		Education and Research.
	derogatory descriptions of		https://www.caval.edu.au/referencing-
	Indigenous people.		toolkit/
	Indigenous Referencing		
	Guidance for Indigenous		
	Guidance for Indigenous Knowledges		
#10 Indigenous	Guidance for Indigenous Knowledges There are currently	What are the current	The Australian Universities Accord.
methodologies	Guidance for Indigenous Knowledges There are currently significant gaps in library	gaps in library and	(2024) 'Final Report':
methodologies and worldviews in	Guidance for Indigenous Knowledges There are currently significant gaps in library and information studies	gaps in library and information studies	(2024) 'Final Report': https://www.education.gov.au/australia
methodologies and worldviews in library and	Guidance for Indigenous Knowledges There are currently significant gaps in library and information studies education and research	gaps in library and information studies education and research	(2024) 'Final Report':
methodologies and worldviews in library and information	Guidance for Indigenous Knowledges There are currently significant gaps in library and information studies education and research and its intersection with	gaps in library and information studies education and research in relation to these	(2024) 'Final Report': https://www.education.gov.au/australia
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge	gaps in library and information studies education and research	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report
methodologies and worldviews in library and information	Guidance for Indigenous Knowledges There are currently significant gaps in library and information studies education and research and its intersection with	gaps in library and information studies education and research in relation to these areas?	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management.	gaps in library and information studies education and research in relation to these areas?  What work needs to	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management. Universities Australia's	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management. Universities Australia's Indigenous Strategy 2022-	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen the development of	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care ers/LIS-Framework-Pathways-
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges  There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management.  Universities Australia's Indigenous Strategy 2022- 2025 provides context of a	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen the development of curriculum that	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management. Universities Australia's Indigenous Strategy 2022-	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen the development of curriculum that incorporates Indigenous	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care ers/LIS-Framework-Pathways-
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges  There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management.  Universities Australia's Indigenous Strategy 2022- 2025 provides context of a	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen the development of curriculum that	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care ers/LIS-Framework-Pathways-
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges  There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management.  Universities Australia's Indigenous Strategy 2022- 2025 provides context of a whole of University focus	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen the development of curriculum that incorporates Indigenous	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care ers/LIS-Framework-Pathways- Project/LIS-Workforce-Framework.aspx
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges  There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management.  Universities Australia's Indigenous Strategy 2022- 2025 provides context of a whole of University focus on advancing support for	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen the development of curriculum that incorporates Indigenous ways of knowing, being	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care ers/LIS-Framework-Pathways- Project/LIS-Workforce-Framework.aspx  Universities Australia. Indigenous
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges  There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management.  Universities Australia's Indigenous Strategy 2022- 2025 provides context of a whole of University focus on advancing support for Indigenous peoples in	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen the development of curriculum that incorporates Indigenous ways of knowing, being	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care ers/LIS-Framework-Pathways- Project/LIS-Workforce-Framework.aspx  Universities Australia. Indigenous Strategy 2022 – 2025.
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges  There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management.  Universities Australia's Indigenous Strategy 2022- 2025 provides context of a whole of University focus on advancing support for Indigenous peoples in	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen the development of curriculum that incorporates Indigenous ways of knowing, being	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care ers/LIS-Framework-Pathways- Project/LIS-Workforce-Framework.aspx  Universities Australia. Indigenous Strategy 2022 – 2025. https://universitiesaustralia.edu.au/poli
methodologies and worldviews in library and information education &	Guidance for Indigenous Knowledges  There are currently significant gaps in library and information studies education and research and its intersection with Indigenous knowledge management.  Universities Australia's Indigenous Strategy 2022- 2025 provides context of a whole of University focus on advancing support for Indigenous peoples in	gaps in library and information studies education and research in relation to these areas?  What work needs to take place to strengthen the development of curriculum that incorporates Indigenous ways of knowing, being	(2024) 'Final Report': https://www.education.gov.au/australia n-universities-accord/resources/final- report  ALIA Framework underpinning curriculum https://www.alia.org.au/Web/Web/Care ers/LIS-Framework-Pathways- Project/LIS-Workforce-Framework.aspx  Universities Australia. Indigenous Strategy 2022 – 2025. https://universitiesaustralia.edu.au/poli cy-submissions/diversity-