

ALIA INFORMATION ONLINE 2019 CONFERENCE

INFINITE POSSIBILITIES

Mon 11 Feb – Fri 15 Feb 2019 | Hilton Hotel Sydney, Australia

Monday 11 February 2019

Pre-conference workshops

9:00am – 5:00pm	Design Thinking for Library and Information Research
	Design Thinking is an interdisciplinary methodology that is increasingly used within organisations both large and small as a way of generating, prototyping, and testing ideas in a democratic way within teams by cutting out useless meetings and avoiding analysis paralysis. Initially used for product and service design, it is now being used by grassroots organisations and development agencies globally as a way of giving voice to all stakeholders, especially to solve so-called wicked problems, using a holistic systems thinking approach. Challenges can involve anything from societal challenges at large to discrete user experience challenges within a specific context.
	The Design Thinking methodology is valuable both for researchers and practitioners as it is useful not just for generating research ideas, but also for tackling human-centred challenges, be they social challenges, organisational challenges, or challenges within your specific context.
	In this workshop, you will build creative confidence through a 'learning by doing' approach that includes lightning design jams and design sprints. Attendees are welcome to bring their own research topics, wicked problems, or other human-centred challenges they face within their organisations to brainstorm throughout the day or opt to join one of the LIS and GLAM related challenges on offer. Participants will work in topic-themed groups of five each and hence we welcome you also to bring along others from your organisation.
	This workshop will cover the five phases of the Design Thinking approach: empathy, problem definition, ideation, prototyping, and testing. We will also have teams pitching their ideas to a judging panel at the end of the day.
	Facilitated by Dr Bhuva Narayan , University of Technology Sydney and members of the ALIA Research Advisory Committee @bhuva_at_UTS Level 2, Room 4
9:00am – 5:00pm	New Ways of Seeing: Understanding Individuals on their Terms
	Ethnographic data collection and analysis techniques allow librarians and information professionals to answer the more difficult questions of how and why individuals behave in different environments and how and why they choose specific technologies and resources to help them navigate their personal, professional, and academic lives. This workshop will provide an overview of ethnographic techniques, such as observation, mapping, diaries, and usability testing. Participants will be required to be actively involved in the workshop. These hands-on activities will enable participants to try different ethnographic techniques for studying their library users and potential users.
	Facilitated by Lynn Connaway , OCLC @LynnConnaway Level 2, Room 3
9:00am – 5:00pm	Building an engagement toolkit
	Good services and programs are carefully designed to meet the needs of users and are proactively evaluated to foster continuous improvement. Engagement tools and strategies can help you to understand your users so that you can design products, programs and services that they want and need. These tools and strategies can also be used at the other end of the design lifecycle to help you evaluate your activities, which can help you to build on your successes (and avoid repeating failures!), and help you tell the story of your organisation's impact.
	In this workshop, we will draw from our experience with a range of methodologies to help you build an engagement toolkit. We'll focus on ways to get to the heart of people's experiences of information and technology. The toolkit you build will help you to understand your users, their needs, how they experience information and technology, and how they experience your services and programs.
	 We'll look at: Designing strategies that support the development and evaluation of programs, products and services in information organisations. Strategies for collecting evidence, with a focus on qualitative data. We'll also look at how you can combine tools to maximize your understanding. Learn how to collect data that provides rich insights into human experience and stories

	 that will help you demonstrate impact. Strategies for analysing data. Approaches to reporting your findings. This will be a highly practical workshop designed specifically for information practitioners.
	Facilitated by Dr Kate Davis , University of Southern Queensland and Kathleen Smeaton , University Of Queensland Library Level 2, Room 2
8:30am – 12:30pm	Sounds complicated: preservation, presentation and possibilities
	Some practices were mediated by machines well before the digital age, like when ethnographers and folklorists used sound recording as part of their work. But for many oral historians working in the mid-twentieth century technology was just an interim step. Much was lost as complex human stories were boiled down to static narrative text. What can we do to better capture and reflect our complex age while still recognising the value of the written word? What possibilities are there for presenting our stories in interesting ways? What do we need to do to preserve the complex digital content that results? And how can we do all this in ways which creates connections across the GLAM sector?
	 This workshop will use oral histories and music as examples to open up discussion on just some of the options when considering digital tools, including: Transcription tools Capturing and visualising information about networks Creating timelines and digital stories Connecting GLAM collections Songification
	For participants able to bring laptops, the session will include activities related to network visualisations, digital storytelling, and connecting collections.
	Objectives: Provide participants with a historical perspective on the preservation and presentation of sound-based resources; and introduce people to some basic digital humanities tools and techniques for working with complex collections.
	Facilitated by Mike Jones , The University of Melbourne @mikejonesmelb Level 2, Room 5
8:30am – 12:30pm	Classroom technologythe Classroom of 2019 is not what you remember!
	The world is changing at a rapid pace and the classroom too has undergone significant transformation. Beyond the computer what does Educational Technology look like and how and why is it invading classrooms across Australia! Come on an interactive journey as we explore the landscape, the tools and the outcomes of edtech in 2019!
	Objectives of this workshop are to: • Understand the edTech landscape in K-12 Education in 2019.
	 To get hands on with basic classroom technology. To consider the library's place in the edtech landscape and how library staff can assist both students and teachers on their future focused journey.
	Facilitated by Joachim Cohen , NSW Department of Education and Gil Poznanski , Information Technology Directorate Level 2, Room 6
1:00pm – 5:00pm	Digitisation Workflows for Research with CloudStor
	In partnership with the ANU Library AARNet has tested out a digitisation workflow and a collection management model to enable access to a large (digitised) dataset for research. The workflow utilises CloudStor to support conventional collection management digitisation (digitised content is moved from vendor to collection site and also directly into cloud infrastructure). The model encompasses research oriented needs from collection digitisation and curatorial methods applied to bulk data handling, data movement and corpus construction. This workshop is for librarians, digital collection managers and data managers keen to extend their approach to digitisation and become practised in managing, moving and curating large datasets. This workshop will walk through an end to end workflow that operates entirely on the research and education network and cloud infrastructure and the digital curation practices that can be applied and augmented.
	Facilitated by Ingrid Mason , AARNet Level 2, Room 5

Tuesday 12 February 2019

8:00am	Registration opens Level 3, Foyer		
8:30am – 7:00pm	Exhibition open Level 3 and 4, Exhibition Hall		
8:30am – 9:00am	Welcome to Country and opening ce Level 3, Grand Ballroom	eremony	
9:00am – 9:55am	Keynote address Designing wonder in the age of AI: implica Genevieve Bell, Distinguished Professor, Au @feraldata Level 3, Grand Ballroom Chair – Roger Read, Innovative Interfaces	utions from the 4th wave of industrialisation Istralian National University and Vice Preside	Proudly sponsored by Innovative Interfaces ent and Senior Fellow, Intel
10:00am – 10:25am	Morning Tea Level 3 and 4, Exhibition Hall		
10:00am – 10:25am	Hands-on space – The ALIA Scouts Level 4, Exhibition Hall		
	CONCURRENT 1 Room: Level 3, Grand Ballroom Chair – Monika Szunejko, National Library of Australia	CONCURRENT 2 Room: Level 2, Stateroom Chair – Jane Cowell, Yarra Plenty Regional Library	CONCURRENT 3 Room: Level 2, Room 3/4 Chair – Sue Hutley, Bond University Library
10:30am – 10:55am 11:00am – 11:25am	Renovating Trove Cathie Oats, National Library of Australia @Ibookslibraries Unravel and amplify: Harnessing XML to unlock archival collections Tighearnan Kelly, National Library of Australia	Transforming Discovery and Access to Digital Collection Kerry Blinco, Northern Territory Library Contemporary collecting: collecting Instagram for local studies Ellen Forsyth, Ngarie Macqueen and Daniel Nitsikopoulos, State Library of New South Wales	QUICK SMART SESSIONS Transformative solutions: Client copying service to Digitising on Demand Sue Ducker, Australian War Memorial Leaping into the unknown: ANU's Digitisation program Erin Gallant, Australian National University Research support on a budget Andrew Spencer, Renwick Centre, Royal Institute for Deaf and Blind Children @GeocachingLibn QUICK SMART SESSIONS Solutions – a Creative Technology Hub in the Making Paula Kelly Paull, Hobsons Bay City Council @pjsk65 #NLA50ppl – Showcasing diversity in the National Library space
11:30am – 11:55am	Our boy soldiers: when enhanced content + improved discoverability = digital commemoration Jennifer Milward, Australian War Memorial	DX Lab's #NewSelfWales: not another Selfie experience! Paula Bray and Kaho Cheung, State Library of New South Wales @paulabray, @unkleho	Andrew Finegan, National Library of Australia @lib_idol Designing library spaces and services Jemima McDonald, University of Technology Sydney Library @jemimaeve QUICK SMART SESSIONS Extra Extra Read All About It!! Implementing, creating and tweaking Nexis NewsDesk Media Alerts for Government clients Sue Edmiston, State Library of Queensland Exploring digital possibilities: a Corporate Library's trek into the unknown Janine Mabb, ARUP They're coming for your jobs (or is it?): Bots in Libraries

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			Salihin Mohammed Ali, Singapore Management University
12:00noon – 1:25pm	Lunch Level 3 and 4, Exhibition Hall		
12:00noon – 1:25pm	Hands-on space – The ALIA Scouts Level 4, Exhibition Hall		
12:15pm – 12:45pm	Lunchtime session – Create new Digital possibilities for all Humanities Researchers with the Gale Digital Scholar Lab Chris Houghton, Gale Primary Sources Level 3, Grand Ballroom		
1:30pm – 2:25pm	Keynote address Reproduced, Atomised & Deconstructed: T Daniel Hook, CEO, Digital Science @danielintheory Level 3, Grand Ballroom Chair – Janet Fletcher, Victoria University o		
	CONCURRENT 4 Room: Level 3, Grand Ballroom Chair – Michael Robinson, CAVAL	CONCURRENT 5 Room: Level 2, Stateroom Chair – Phillippa Stevens, State Library of NSW	CONCURRENT 6 Room: Level 2, Room 3/4 Chair – Anna Raunik, State Library of Queensland
2:30pm – 2:55pm	Dark clouds and silver linings - what disasters teach us in the digital age Roxanne Missingham, Australian National University and Janet Fletcher, Victoria University of Wellington	Tweeting into the void: Is there sufficient evidence to support the use of social media by Australian academic libraries? Stacey Larner, University of Southern Queensland @StaceyGLarner	Tinker time: developing digital literacies with the growth mindset Ashley England and Alycia Bailey, University of Technology Sydney @Whip_Kraken, @pinkfairaedust
3:00pm – 3:25pm	Resource Sharing: Is the party over? Margarita Moreno and Nikki Darby, National Library of Australia and Monika Szunejko, Monash University Library	Beyond Time and Space: using AI to solve client service challenges now and into the future Debra Nolan and Rory Sie, University of Wollongong	The Corley Explorer - Rapid Prototyping for Collection Discovery and Enrichment Mitchell Whitelaw and Geoff Hinchcliffe, ANU School of Art and Design
3:30pm – 3:55pm	Afternoon Tea Level 3 and 4, Exhibition Hall		
3:30pm – 3:55pm	Hands-on space – The ALIA Scouts Level 4. Exhibition Hall		
4:00pm – 4:55pm	Keynote address Relationality and the unrealised potential of digital collections Mike Jones, Consultant Research Archivist, University of Melbourne @mikejonesmelb Level 3, Grand Ballroom Chair – Mylee Joseph, State Library of New South Wales		
5:00pm – 7:00pm	Welcome reception Level 3 and 4, Exhibition Hall		

Wednesday 13 February 2019

8:00am	Registration opens Level 3, Foyer		
8:30am – 5:00pm	Exhibition open Level 3 and 4, Exhibition Hall		
9:00am – 9:55am	Skype Keynote address Connecting with Users and Enriching the Lik Carla Hayden, Librarian, Library of Congress @LibnofCongress Level 3, Grand Ballroom Chair – Vicki McDonald, State Library of Qu	IS	
10:00am – 10:25am	Morning Tea Level 3 and 4, Exhibition Hall		
	CONCURRENT 7 Room: Level 3, Grand Ballroom Chair – Margaret Allen, State Library of Western Australia	CONCURRENT 8 Room: Level 2, Stateroom Chairs – Sue Hutley, Bond University Library and Deb Verhoeven, University of Technology Sydney	CONCURRENT 9 Room: Level 2, Room 3/4 Chair – Alison Dellit, National Library of Australia
10:30am – 10:55am	Doing our part to end the "book famine": UQ's Ebook Accessibility Project	The Five Senses of GLAMR Dr Alison Bennett, RMIT,	Data for data's sake? Creating a web analytics strategy for GLAM sector institutions
	Pam Schindler, University of Queensland Library	Professor Stephen Loo, UNSW, Thomas Wing-Evans, David Woodbridge and Anthea Taylor, Vision Australia, and	Justin Lane, Kim Chen and Nicole Bastock, UNSW Library
11:00am - 11:25am	Netflix, but with Library Books Matt Pascoe, Ipswich City Libraries	Cat Jones	SEECing a solution: Using our Selecting and Evaluating Electronic Content tool for evidence based decision making
	@Library_Matt		Catherine Hay, University of Southern Queensland
11:30am - 11:55am	A missed opportunity? eBooks and public libraries in Australia.		The Awakening: How Europe's Data Protection Regulation Has Affected Privacy of Personal Information Around the World
	John Neuhaus, City of Ryde		Dan Ayala, ProQuest @ProQuest
12:00noon – 1:25pm	Lunch Level 3 and 4, Exhibition Hall		
12:00noon – 1:25pm	Hands-on space – The Sensorium Level 4, Exhibition Hall		
12:15pm – 12:35pm		work and resources: Breakthroughs in Resou	rce Sharing
1:30pm – 2:25pm	Keynote address Motors of sustainable development. Libraries and the UN 2030 Agenda Glòria Pérez-Salmerón, President, The International Federation of Library Associations and Institutions @GPSalmeron A vision for a globally united library field		
	Gerald Leitner, Secretary General, The International Federation of Library Associations and Institutions Level 3, Grand Ballroom		
	Chair – Christine Mackenzie, International F CONCURRENT 10	ederation of Library Associations and Institut	ions CONCURRENT 12
	Room: Level 3, Grand Ballroom Chair – Melanie Mutch, Librarians' Choice	Room: Level 2, Stateroom Chair – Rachel Franks, State Library of New South Wales	Room: Level 2, Room 3/4 Chair – Margi Jantti, University of Wollongong
2:30pm – 2:55pm	Author panel Tim Ayliffe, Lauren Chater, Joanna Nell and Michael Robotham	QUICK SMART SESSIONS Adding bibliographic data to Wikidata using Zotero	National edeposit (NED) – an innovative solution meeting the challenge of capturing and preserving the digital documentary history of Australia
		Andrew Spencer, Renwick Centre, Royal Institute for Deaf and Blind Children @GeocachingLibn	Jo Ritale and Brendan Somes, State Library of Victoria @rosegirl72
		Hitnet's Mobile Max: Bringing information and services to hard-to-reach communities at Alice Springs Library Julie Gibson, Hitnet	

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3:00pm – 3:25pm		Visibility of Collections – Strategies to Increase Engagement Jennifer Murphy, Victoria University Melbourne QUICK SMART SESSIONS @VendingLibrary: the collection surprise dispenser Paula Bray, Kaho Cheung and Luke Dearnley, State Library of New South Wales @paulabray, @unkleho, @LukeSnarl Online browsable experiences in the GLAM sector – A case study of SLQ Unstacked Elisa Lee, Unstacked But you're a digital native, can't you already do that? Kathleen Smeaton, University of Queensland @kathleensme	e Transforming collection description Colin Sweett, National Library of Australia
3:30pm – 3:55pm	Afternoon Tea Level 3 and 4, Exhibition Hall		
3:30pm – 3:55pm	Hands-on space – The Sensorium Level 4, Exhibition Hall		
4:00pm – 4:55pm	Keynote address Machine Vision, Human Gaze: Deep Learnin Peter Leonard, Director, Digital Humanities L @pleonard Level 3, Grand Ballroom Chair – Kate Davis, University of Southern Qu	ab, Yale University Library	
7:00pm – 7:30pm	Pre-dinner drinks Level 3, Exhibition Hall		
7:30pm – 11:00pm	Conference Dinner: 'Red Carpet GLAN Level 3, Grand Ballroom	٨,	Proudly sponsored by Gale-Cengage Learning

Thursday 14 February 2019

8:00am	Registration opens Level 3, Foyer		
8:30am – 4:00pm	Exhibition open Level 3 and 4, Exhibition Hall		
9:00am – 9:55am	Keynote address Revitalising First Nations Languages: Keepir	Il and Intellectual Property, Terri Janke and C	Company
10:00am – 10:25am	Morning Tea Level 3 and 4, Exhibition Hall		
10:00am – 10:25am	Hands-on space – Tinker Time Level 4, Exhibition Hall		
	CONCURRENT 13 Room: Level 3, Grand Ballroom Chair – Sue McKerracher, Australian Library and Information Association	CONCURRENT 14 Room: Level 2, Stateroom Chair – Patricia Genat, ALS Library Services Pty Ltd	CONCURRENT 15 Room: Level 2, Room 3/4 Chair – Karyn Siegmann, Bayside Library Service Victoria
10:30am – 10:55am	Be Connected Network Jess Wilson, Good Things Foundation	Empowering Indigenous perspectives through the humble referencing system Danièle Hromek and Sophie Herbert, Babana Djurumin Design	A Model for Innovative Community Engagement: Tech Shed at City of Canada Bay Joy Suliman, City of Canada Bay
11:00am – 11:25am		 @kooridesign Challenging the Canon: Collaboration, Digitisation and Education Rachel Franks, State Library of New South Wales @cfwriter 	Makerspace Collections Sharlene Louey, City of Sydney Library
11:30am – 11:55am	Being on the front foot with eSafety Kellie Britnell, Program Manager Outreach and Education Office of the eSafety Commissioner	The Living Legacy of the Mabo Decision - so much more than Land Marcus Hughes, Head of Indigenous Engagement & Stategy Museum of Applied Arts & Sciences	QUICK SMART SESSIONSDelivering user focused Local History collections in SA – the story so farSarah Powell, Public Library Services of South AustraliaExhibit, University of Tasmania's Omeka S instanceKim Shaw and Libby Seymour, University of TasmaniaUX in the GLAM sectorSamantha Elkington-Dent, University of Sunshine Coast @sammyelk20
12:00noon – 1:25pm	Lunch		
12:00noon – 1:25pm	Level 3 and 4, Exhibition Hall Hands-on space – Tinker Time Level 4, Exhibition Hall		
12:15pm – 12:35pm	Level 4, Exhibition Hail Lunchtime session – Delivering an exception Jeremy Langley, Civica Level 3, Grand Ballroom	onal level of service to library communities	
1:30pm – 2:25pm	Keynote address	arch Methods to Support Evidence-Based Pro and User Research, OCLC Research CONCURRENT 17 Room: Level 2, Stateroom	CONCURRENT 18 Room: Level 2, Room 3/4
2:30pm – 2:55pm	Chair – Amelia Mckenzie, National Library of Australia Libraries and Galleries: 19th century	Chair – Paula Kelly Paull, Hobsons Bay City Council DX Lab Experimental Global API	Chair – James Nicholson, Australian Library and Information Association
	institutions in a 21st century world	Kaho Cheung, State Library of New South	3D technologies – new opportunities – improving access to collections

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	Karyn Siegmann and Giacomina Pradolin, Bayside City Council	Wales @unkleho	Anna Raunik, State Library of Queensland @annar Developing Literacies of the Future Through Partnerships with Western Sydney University Library Paul Jewell and Fiona Webber, Western Sydney University @pdjewell, @CULinguist, @bayagul Community Engagement the key to improving Digital Literacy levels in Rural and Regional Areas of Tasmania – the unique role of Libraries Tasmania David Gutteridge and Kathleen Priestly,
3:00pm – 3:25pm	What are we DOIng about the out-of- copyright literature? Nicole Kearney, Museums Victoria @nicolekearney	Bringing Collections to Users: Providing Discovery and Access Beyond Traditional Library Tools Michael Levine-Clark, University of Denver @MLevCla	Libraries Tasmania QUICK SMART SESSIONS Staff Capabilities and Infinite Possibilities Kylie Percival, Univeristy of Adelaide Increasing STEM and Digital Literacy through a free Maker Kits program in an Acadmic Library Makerspace Stephanie Piper, University of Southern Queensland @sjpiper145 Jumping hurdles: guiding students' learning journey through co-designing compulsory digital literacy assessments across an undergraduate course Simone Tyrell and Michael Volkov, Deakin University @simtyrell, @volkov_michael
3:30pm – 3:55pm 4:00pm – 4:55pm	Afternoon Tea Level 3 and 4, Exhibition Hall Closing keynote address Are we digitising or digitalising? Professor Marek Kowalkiewicz, Chair in Digi @marekkowal Level 3, Grand Ballroom Chair – Roxanne Missingham, Australian Na	tal Economy, Queensland University of Tech tional University	nology
5:00pm – 6:00pm	Members reception Level 3 and 4, Exhibition Hall		

Friday 15 February 2019

Tours

State Library of NSW: New galleries and DX Lab projects Macquarie Street, Sydney
The State Library's new Michael Crouch Family Galleries will open to the public on 6 October 2018. The Library's DX Lab has been working with exhibition designers and digital creatives to develop new and interesting ways for visitors to interact with the Library's extraordinary collection within and around the new galleries. Paula Bray, DX Lab leader, will provide a guided tour of these innovative experiences using emerging technologies around sound and real-time community generated content. You may even get to see yourself in the Library's collection.
About the DX Lab The State Library of NSW's DX Lab builds and supports new ways of design thinking, experimentation and research with technology. The DX Lab team delivers creative, engaging and new ways to explore the Library's collections, data sets and services through digital experiments. Existing and emerging technologies are used to build experiences onsite and online.
Meet in the Mitchell building foyer, State Library of NSW.
Morning tea is included.
City of Sydney: Green Square Library and Plaza 355 Botany Road, Zetland
The new library at Green Square has a 16-metre glass entry pyramid and seven-storey glass tower. The tower contains a music room complete with baby grand piano, reading rooms, community spaces and a technology suite, while the entry pyramid leads to the sunlit underground library with an open-air garden, amphitheatre and café.
Attendees should make their own way to the library. The plaza is next to Green Square train station and is on bus routes as follows: 370: Leichhardt Marketplace to Coogee 309: Port Botany Depot to Central Railway Square L09: Port Botany to Redfern (Limited Stops) 310: Eastgardens to Central Railway Square X10: Eastgardens to Central Railway Square (Express Service) X93 Little Bay to Central Railway Square 343: Kingsford to Chatswood

Meet at the Entry Triangle (where the café is located).