



Advocacy for health libraries

ALIA Health Libraries Australia
PD Day 19 July 2019

1. About ALIA and special libraries
2. Education and advocacy
3. Why health libraries
4. What we can't do
5. What we can do

About ALIA and special libraries

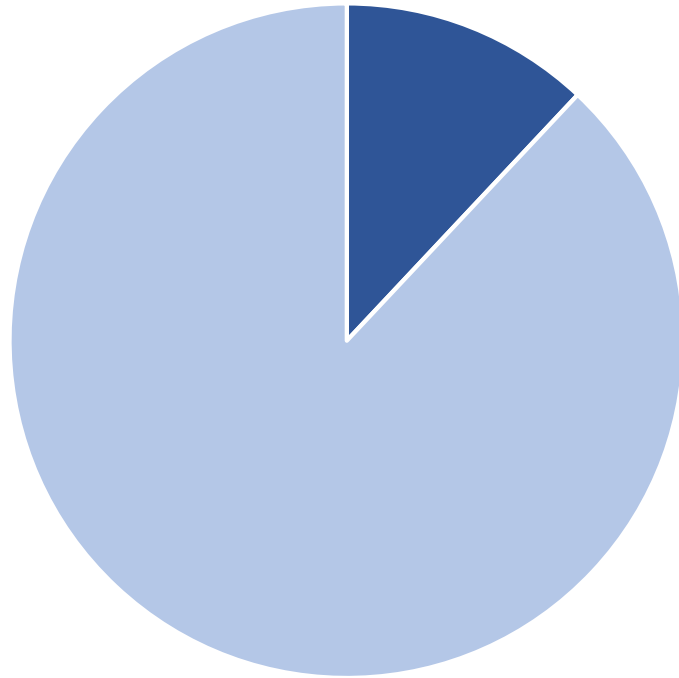


ALIA House, Parliamentary Zone, Canberra



7 minutes to Parliament House

Specials are 12% of ALIA's 5000 members




■ Special libraries ■ Other libraries



Highly active ALIA Special Library Groups

Education

ALIA PD Scheme based on reflective practice



I want to
find out more
about...

I might
have learned
more if...

I still have
questions
about...

I was
surprised to
learn that...

What I
liked most
was...

Now I
know more
about...

ALIA PD Specialisations for specials



ALIA CERTIFIED PROFESSIONAL
GOVERNMENT



ALIA CERTIFIED PROFESSIONAL
DATA



ALIA CERTIFIED PROFESSIONAL
HEALTH



ALIA CERTIFIED PROFESSIONAL
INDIGENOUS ENGAGEMENT

Advocacy

LIBRARIES KICKING © GOALS

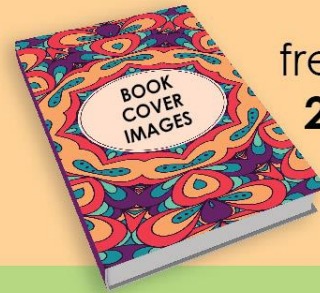


Safe harbours **2018**



70 years for
published and
unpublished works

2017



free to use
2016



Marrakesh Treaty
for people with

print
disability **2014**



AUSTRALIAN LIBRARIES SUPPORT THE SUSTAINABLE DEVELOPMENT GOALS





10 ways library and information professionals promote



TRUTH

INTEGRITY

KNOWLEDGE

#ALIATIK

fair.alia.org.au/tik



Why health libraries

Accurate, current, comprehensive information for
evidence-based decision-making

**The community returns
generated by Australian
industry libraries**

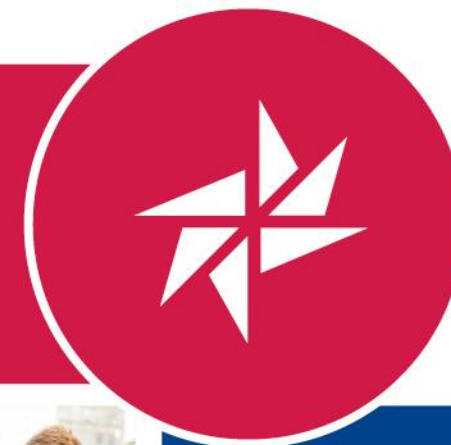
Final report
September 2013



Independent insight.

Independent study
for ALIA indicated
over \$9 return for
every \$1 invested in
health libraries – the
true value may be
even higher

10 ways that libraries power high performance organisations



GREAT NEW
RESOURCES



FIND OUT
MORE...



10 WAYS THAT LIBRARY AND INFORMATION SERVICES POWER THE HEALTH SECTOR

AUSTRALIAN HEALTH LIBRARIES

It is estimated there are between 350 and 400 health libraries in Australia, including hospital, community health, government department and university medical libraries. There are some 1,250 people employed in these libraries. Health librarians comprise an important part of the health information workforce, alongside health information managers and health informatics specialists.



PATIENT CARE

Clinicians rely on health librarians for quality information to improve the health outcomes of their patients. A national survey of library users in 2012 found that for 83% of respondents library and information services had helped improve health outcomes for patients, and for 76%, the information provided had changed their thinking and improved their diagnosis or treatment plan.





An investment in **health libraries** is an investment in **better outcomes for patients**

Ask your candidates what they will do to support libraries



Australian Library and
Information Association

FAIR Freedom of
Access to
Information and
Resources

fair.alia.org.au

Health libraries and *My Health Record*

A digitally enabled society
is cheaper and easier to govern



Australian Government

Australian Taxation Office

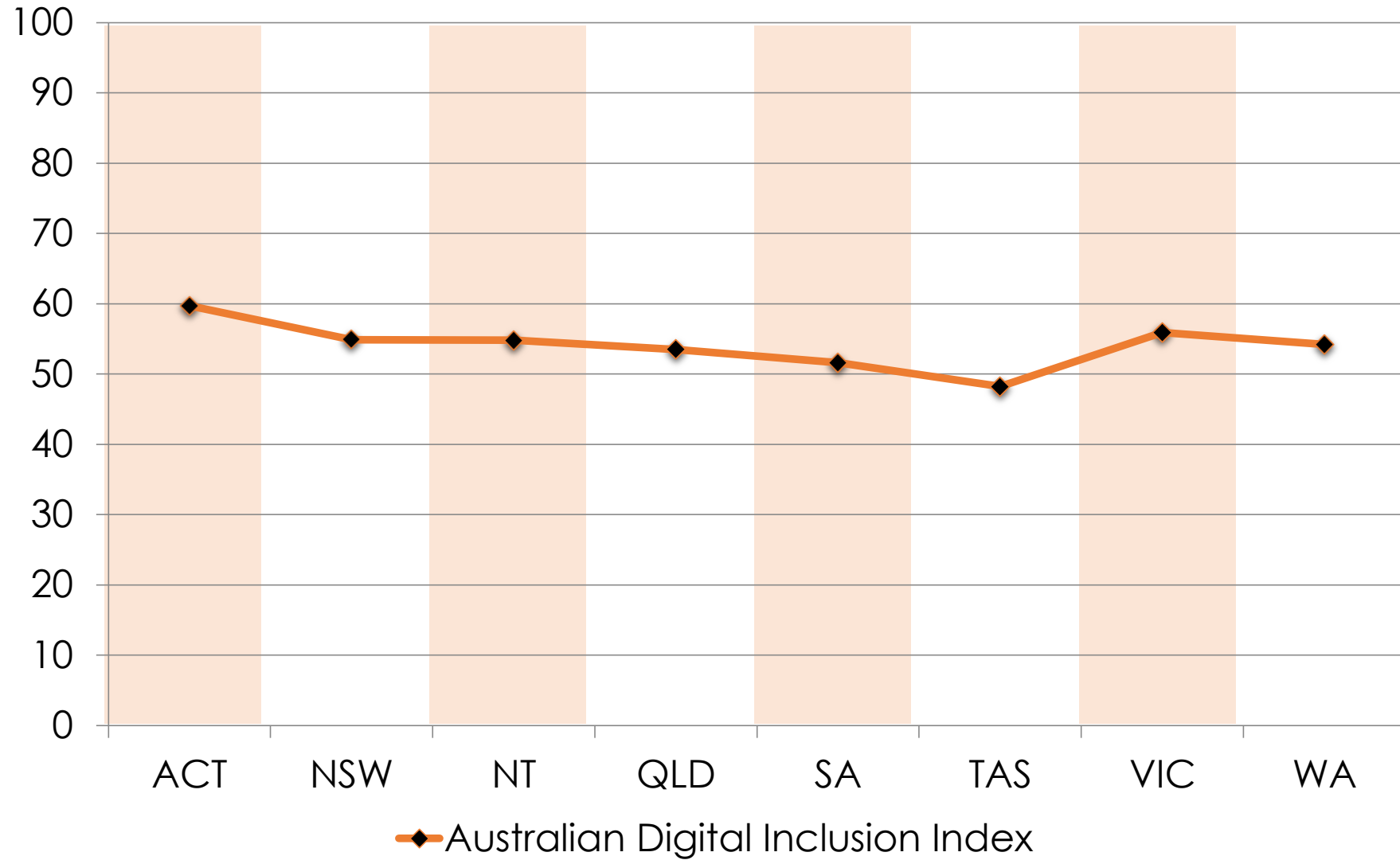


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Digital literacy



Demographic	ADII score 2018
Household income <\$35K	41.3
Mobile only	42.7
65+	46.0
Left school early	47.4
Disability	49.2
Household income \$35-60K	51.3
Not in labour force	52.0
Indigenous Australians	54.4

60.2



Australian Government

Department of Social Services



 **eSafety Commissioner**



Australian Government

Be Connected

Every Australian online.

**Network
Partner**



My Health Record

Digital literacy and consumer health literacy are core business for libraries

What we can't do

There is no silver bullet



Don't wait for time, permission or
money

What we can do



1. Activate professional networks



2. Seek out innovation:
Arup visit February 2019



2009 – 2011

- Health specialisation
- Microcredential with QUT
- Data workshops
- Health Information Summit
- Advanced expert searching workshops

2012 – 2015

- ROI research
- Health library census

2016 – 2019

- HeLiNS research
- Live expert search strategies
- Australian Commission on Quality and Safety recognition
- Consumer health literacy partnership

3. Learn from others

Reviewed and updated 2018-2019

- ALIA Guidelines for Australian Special Libraries
- Principles of Access to Public Sector Information

New for 2019

- ALIA Guidance for special libraries undergoing a review
- ALIA Guidelines for undertaking a library review

4. Promote what we do



Two advertorials booked for October 2019



5. Build our evidence

ALIA commissioned research

- 2014 Return on Investment of special libraries
- The unique role and value of LIS professionals in special libraries

New for 2019

- Cost of closing an existing library, running a library service without a library and reinstating a library

Health Information Workforce Summit 2016 summary and outline of agreed actions

As Peak Organisations for Health Information Workforce (HIW), our **GOAL** is to work with employers and education providers to deliver **rewarding career paths** for HIW employees who are recognised as **valued professionals**

Who we are

Strategy A

We need a census of the health information workforce and regular collection of data

- A 1 Engage employers with the University of Tasmania and University of Melbourne HIW research project

What we do

Strategy B

We need a national capability framework to detail the competencies we bring to our roles

- B 2 Develop the framework with employers and education providers; assist with implementation through competency matrices, certification, template position descriptions, role briefs, and embedding in the workplace

- B 3 Develop a framework for HIW to be recognised as accredited health professions

A sustainable future for health information workforce

Strategy C

We need education and PD opportunities, career marketing, reward and recognition programs to ensure HIW recruitment and retention

- C 4 Develop materials and promote HIW careers, face-to-face and online, with employers and education providers

- C 5 Establish a network of emerging HIW leaders, mentoring programs, graduate programs and funded traineeships

- C 6 Work with education providers to ensure course content remains cutting edge and able to support professional certification as well as specialisation credentialing

- C 7 Identify with employers ways of supporting recruitment and retention of HIW in rural locations, and on-the-job PD for career development for all

- C 8 Return to work programs for employees following extended leave of absence

6. Collaborate

7. Update our skills



3 ways to improve your digital dexterity
overnight – for free

1. Subscribe

The Verge

Tech News World

Tech Watch

Telstra Exchange

2. Follow

Jane Cowell

@janecowell8

Marshall Breeding

@mbreeding

Mashable

@mashable

Wired

@wired

3. Join the ALIA PD Scheme

- 30 hours a year
- Reflective practice
- Become a Certified Professional



thank you

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Workshop

1. Your advocacy issue
2. Reframing the conversation, context, vocabulary, value
3. Sharing your (new) story